
Supervisory Committee Report

The 2020 Annual Comprehensive Audit was performed as of November 30, 2020. Our NCUA Examination is performed and reviewed on a regular basis by a Federal Examiner.

The Supervisory Committee has an Annual Work Plan and has been able to meet all of its objectives. Once again, the Committee can report that Rediform Federal Credit Union is financially sound and is providing effective services to its members.

Respectfully submitted,
Angela Smith, Chairperson



Loan Officer Report

The loan officers granted 376 loans and 25 Visa accounts. This is a decline from 2019 seeing as we are in the middle of a pandemic and the economy is not doing well.

Our loan officers are always looking forward to serving the financial needs of our members.

We will get through this together.

Respectfully submitted,
Ginny Elledge, Loan Officer

A Message From Your President...

Welcome members and guests to our 84th Annual Meeting. As always I want to assure you of our commitment to continue our efforts to serve our members.

2020 was an interesting year for all of us. Covid-19 came in like a whirlwind and turned everything upside down. I am proud of our staff for sticking it out and making our members a priority. As we all work through this pandemic, I would also like to thank the members for being patient and understanding.

Regardless, at this time of uncertainty the credit union realized a rewarding income as stated on the income statement. We hope to continue this trend so that we have the funds availability to implement more projects such as Online Banking that Tammy the Manager is looking into.

To put it in perspective, the average banks net worth is 6%, Rediform's net worth is still above average at 14.95%. Even with the economy the way it is, we have chosen not to lower our dividend rates. We are still paying competitive rates to our shareholders. We will continue to strive to offer the best pricing for our loans and other services.

As we have been, we will throughout the year continue to have special promotions such as lower rates on Visas, Christmas loans and Share Certificate rate specials. We look forward to continuing to offer these great promotions to our members.

As always I would like to thank our Credit Union Manager, our staff and our volunteers for another successful year amid this crisis. It has been a pleasure to serve as president of our Credit Union I am looking forward to another great year.



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Regards,
Linda Casper, President



84TH ANNUAL MEETING

February 16, 2021

**BALANCE SHEET
DECEMBER 31, 2020**

| ASSETS: | | LIABILITIES: | |
|---------------------------|---------------------|----------------------------------|---------------------|
| Total Loans | \$7,247,751 | Accrued Expenses | \$4,404 |
| Allowance for Loan Losses | (\$48,015) | Dividends Payable | \$2,766 |
| Cash in Bank | \$439,609 | Other Liabilities | \$40,680 |
| Furniture & Fixtures | \$31,597 | TOTAL LIABILITIES | \$47,850 |
| Land & Building | \$73,539 | | |
| Total Investments | \$3,427,008 | CAPITAL: | |
| Other Assets | \$58,621 | Total Member Deposits | \$9,445,683 |
| | | Regular Reserves | \$493,685 |
| | | Undivided Earnings | \$1,242,892 |
| | | TOTAL CAPITAL | \$11,182,260 |
| TOTAL ASSETS | \$11,230,110 | LIABILITIES & CAPITAL | \$11,230,110 |

**INCOME STATEMENT
DECEMBER 31, 2020**

| | |
|---------------------------|------------------|
| Interest on Loans | \$417,362 |
| Investment Income | \$20,950 |
| Other Income | \$60,542 |
| Total Revenue | \$498,854 |
| Operating Expenses | \$440,466 |
| Provision for Loan Losses | \$20,000 |
| Dividend Expenses | \$15,700 |
| Total Expenses | \$476,166 |
| INCOME (LOSS) | \$22,688 |

Budget

**2020 ACTUAL EXPENSES
AND
2021 PROPOSED BUDGET**

| EXPENSES | 2020 PROPOSED BUDGET | 2020 ACTUAL BUDGET | 2021 PROPOSED BUDGET |
|---------------------------------|----------------------|--------------------|----------------------|
| Compensation | \$153,000 | \$156,727 | \$154,000 |
| Employee Benefits | \$44,000 | \$44,552 | \$44,000 |
| Travel & Conference | \$500 | \$343 | \$500 |
| Association Dues | \$4,200 | \$4,092 | \$4,000 |
| Office Occupancy | \$34,000 | \$36,318 | \$36,000 |
| Office Operations | \$132,000 | \$148,950 | \$149,000 |
| Education & Promotional | \$1,000 | \$752 | \$1,000 |
| Loan Servicing Expenses | \$57,000 | \$42,038 | \$42,000 |
| Professional & Outside Services | \$4,000 | \$3,900 | \$4,000 |
| Provision for Losses | \$25,000 | \$20,000 | \$20,000 |
| Federal Operating Fee | \$2,800 | \$3,543 | \$3,500 |
| Members Insurance | \$0.00 | \$0.00 | \$0.00 |
| Miscellaneous Expenses | \$1,500 | \$999 | \$1,000 |
| TOTALS | \$459,100 | \$462,267 | 459,100 |



This is the 84th Annual Meeting of the Rediform Federal Credit Union and is my 5th Annual Meeting as Manager. I would like to take this moment to express how much I appreciate all of our members for being as patient and understanding as you all have been during a time like this. We try as hard as we can to accommodate everyone with out having to close more often. We have only 3 employees in the office and if any of us were to get sick it would devastate the credit union operations.

Seeing as Debit cards seems to be going smoothly and our members are enjoying having them, going into 2021 I would like to look at the possibility of getting online banking and mobile banking. I know it is something that we all would like to have and I would like to catch up with the "times".

As always, going forward I promise that as Manager I will do everything in my power to make banking at Rediform Federal Credit Union as pleasant and efficient as possible.

It is our mission to continue serving our members' needs and to remain their primary financial institution.

In 2020 our membership has seen a slight decline due to the closing of dormant accounts. Our total membership is 2,068 which represents a 5.48% decrease. Rediform's total assets have Increased by 8.23% to \$11,230,111

The loan portfolio is down 2.19%. We did finance several vehicle loans and 2 new mortgage in 2020. We also extended credit to several members via our Rediform Visa. As in 2019 to take the burden off our members for the holidays we offered a higher limit Christmas loan.

We were able to meet all of our obligations while maintaining our building, providing members with financial services and paying \$15,700 in dividends.

Rediform remains financially sound with reserves of \$1,736,577. With continued support from each member and volunteer, our credit union can grow and continue to be our primary financial institution.



Tammy R. Reynolds