Network	UCaaS	CCaaS	Security	Cloud	IoT	Misc.

SD-WAN
- Auto-Failover
- Bonding
- Intelligent Routing
- VNF (Virtual Network)
- Firewall
- Application Aware
 	
CONNECTIVITY
- Broadband
- Dedicated Fiber
- Coax
- WISP / Microwave
- 3G/4G/5G Internet
- Satellite Internet
- Circuit Aggregation
 	
MANAGED WIFI
- Internal Network
- Guest Network
 	
SECURITY
- Firewall (Prem / Web)
- Endpoint Security
- Network Security
  Assessment
 	
REMEDIATION
- Circuit Monitoring
- Trouble Ticket Creation
	BASIC UCAAS SEAT
	- Voice
	- Text / SMS
	- Video (Zoom)
	- Web Conferencing
	- Collaboration
	  (Slack, Glip, MS
	  Teams, etc.)
	
	ADD ONS
	- CRM Integration
	- Accounting Integr.
	- CCaaS Integration
	- IVR
	- Call Recording
	- AI / Sentiment
	
	PREMISE SYSTEMS
	- Prem as-a-Service
	- SIP Trunks
		CCAAS SOLUTION
		- IVR
		- Analytics
		- Performance Mgmt
		- Dashboards
		
		DIALER
		- Outbound Dialer
		- Preview
		- Predictive Dialer
		- Progressive Dialer
		
		WORKFORCE MGMT
		
		QUALITY MGMT
		- AI / Sentiment
		
		CRM INTEGRATIONS
		
		UCAAS INTEGRATIONS
		
		PCI HANDLING
		
		HIPPA HANDLING
		
		GAMIFICATION
		
		ADD ONS
		- Accounting Integr.
		- Call Recording
			IDENTIFY
			- Virtual CISO
			- Cyber Consulting
			- Vulnerability Assess.
			- Penetration Test
			- Compliance
			- Phishing Simulation
			- Awareness Training
			
			PROTECT
			- Managed Firewall
			- Web Security
			- Email Security
			- Endpoint Protection
			- Managed Cloud FW
			- Data Protection
			- Zero-Trust Framework
			- Remote User VPN
			- Patch Management
			
			DETECT
			- Log Mgmt (SIEM)
			- AI Machine Learning
			- Intrusion Detection
			- Intrusion Prevention
			- SOC as a Service
			
			RESPOND
			- Incident Response
			- Containment /
			  Eradication / Restore
				CONNECTIVITY
				- Public Cloud
				  Onramps
				- Direct Connects
				- Express Routes
				
				COMPUTING
				- Private Cloud
				- Public Cloud
				- Bare Metal
				- Colocation
				- Orchestration
				
				IAAS
				
				STORAGE
				- Cloud File Storage
				- Colocation
				- Managed Backup
				- Disaster Recovery
				
				MANAGED SVCS
				- Managed O365
				- IT Support
				- Desktop aaS
				- Cloud Migration
				- Professional Svcs
				
				SAAS MGMT
				- Microsoft Office
				- SAP
					SENSORS
					- Temperature
					- Pressure
					- Soil Moisture
					  Content
					- Video
					- Panic Buttons
					- Preventive
					  Maintenance
					- Bin/Tank Monitoring
					- Occupancy
					
					FLEET & ASSET TRACKING
					- Cold Chain Monitoring
					- AI for Driver Behavior
					- Cargo Monitoring
					- Supply Chain
					  Management
					- Indoor Tracking
					
					REPORTING
					- Geo-Fence
					- Detailed Use
					- Velocity /
					  Acceleration
					- Compliance
						MOBILITY
						- Handsets
						- iPads
						- Devices
						
						MOBILE NETWORK
						- Detail Reporting
						- Device Usage Mgmt
						- Application Filtering
						- Detailed Reporting
						- Cyberese Solutions
						
						EXPENSE MGMT
						- Wireline
						- Mobility
						
						PHYSICAL SECURITY
						- Video Surveillance
						- Access Cards
						
						SURVEYS
						- Ariel Drone Surveys
						  ConnexiCore
						
						ANSWERING SVCS
						- Ruby Receptionist

TECHNOLOGY CHECKLIST