



North Carolina APCO Chapter Meeting Minutes

Virtual Meeting

Wednesday, January 13, 2021 | 10:00am EST

Welcome

Christine Moore

Christine Moore welcomed everyone to the meeting and recognized Corporate Sponsors: AT&T, Carolina Recording Systems, Horizon Consoles, and Motorola Solutions. Announced that 75 signed up to attend the meeting and 54 were currently logged in.

The Pledge of Allegiance was said.

Corporate Sponsor Moment

Jennifer Taylor with Horizon Consoles presented information about the Horizon Console public safety products.

Call to Order

Grayson Gusa

Chapter President Grayson Gusa thanked Jennifer Taylor and Horizon Consoles for their support and then called the January 13, 2021 Chapter Meeting to order.

Roll Call

Christine Moore

A roll call of Board members was conducted by Christine Moore.

Jeryl Anderson <i>Educational Advisor</i>	✓	Travis Essic <i>Public Information Officer</i>	✓	Christine Moore <i>1st Vice President</i>	✓
Judy Capparelli <i>Regional Ambassador</i>	✓	Missy Ezzell <i>Secretary</i>	✓	Melanie Neal <i>NC 911 Board Representative</i>	✓
Byron Burns <i>Commercial Advisor</i>	✓	Ray Gilleland <i>Immediate Past President</i>	✓	Randy Surratt <i>Historian</i>	✓
Chad Deese <i>Regional Ambassador</i>	✓	Grayson Gusa <i>President</i>	✓	Tracy Trogdon <i>2nd Vice President</i>	✓
David Dodd <i>Executive Council</i>	✓	Janet King <i>Regional Ambassador</i>	✓	Herman Weiss <i>Regional Ambassador</i>	✓
Greg Dotson <i>Regional Ambassador</i>		Lori Laughlin <i>Treasurer</i>	✓	Elton Wright <i>Asst. Commercial Advisor</i>	✓
Samantha Dutch <i>Regional Ambassador</i>	✓	Andrew McKenzie <i>Photographer</i>			

Special Recognitions

Grayson Gusa

Chapter President Gusa recognized all Past NC APCO Presidents, Chapter Life Members, Registered Public Safety Leaders, and Certified-Public Safety Executives in the meeting.

Approve Meeting Minutes (November 18, 2020 Chapter Meeting)

The minutes from the November 18, 2020 Chapter Meeting have been posted to the website. A motion was made by Christine Moore, second by Tracy Trogdon to approve the minutes as posted. Voted and approved.

Chapter Reports

AWARDS COMMITTEE*Tracy Trogdon*

Tracy Trogdon reported that nominations will soon be opening for Chapter Awards. Awards will be announced during the virtual conference event.

COMMERCIAL ADVISORY REPORT*Elton Wright*

Update on the discussions that the Commercial Advisory Board have been having. Moving forward there will be updates provided by the Commercial Members during our Chapter Meetings.

COMPASSIONATE CARE COMMITTEE*Janet King*

Since the last meeting Janet has sent out approximately 15 cards for illnesses, deaths, and accidents but also for retirement congratulations.

CONFERENCE COMMITTEE UPDATE*Missy Ezzell (NC APCO) / Jason Compton (NC NENA)*

The Conference Committee has partnered with Ricardo Martinez / Within The Trenches Media to host the virtualization of the North Carolina Public Safety Communications Conference on the Crowdcast Platform. This partnership will allow attendees from not only across the State but across the Country and the World to attend live but also have the opportunity to watch and participate at their own pace or as work schedules allow. The Illinois Conference (IPSTA) was attended by over 800 people from all over the United States and multiple other countries. This will present a unique opportunity for attendees and sponsors to learn, hear about, and network with other 911 industry professionals from near and far.

Call for Papers has been open for December and will be open through February 7. If you or someone you know is interested in speaking, please submit your papers! The process and link for paper submissions can be found via the APCO/NENA listserv and via social media for both organizations. The link will also be posted in the Chat. This is a great opportunity for speakers to get their message out and we hope that we'll be able to snag some great speakers from across the Country so get your submissions in today!

The Conference will be free to attendees. Sponsorship opportunities are still available! Don't forget to mark your calendars for May 3-5, 2021!

CJIS COMMITTEE UPDATE*Steve Lingerfelt*

No report.

EXECUTIVE COUNCIL REPORT*David Dodd*

The next meeting of the APCO International Executive Committee and the Regional Board of Directors will be held virtually on January 21, 2021. The East Coast Region Executive Council members met with the East Coast Region Board of Directors, Frank Thomason and Charlene Fish, for a pre-Board meeting call. The agenda was discussed, and any comments/concerns were given to Frank and Charlene, to share with the Executive Committee.

The Management Committee is working on the agenda for the annual Executive Council meeting in San Antonio in August. One of the agenda items will be a discussion on where to house the Compassionate Care program within the national APCO structure.

The Conference and Exposition Committee reports all efforts at this time are being directed toward a live, in person Conference for San Antonio, in August of 2021. Currently 466 10 X 10 booths have been sold. There are currently 182 Exhibitors registered for the Conference, and 12 of these are new, first time vendors. Also, a date to keep in mind, housing for the national Conference typically opens on April 1st.

As of 12/1/2020, total membership in APCO International totals 35,816 members.

HISTORIAN REPORT*Randy Surratt*

The newest National Senior Member is Gary Michael. Gary was the NC APCO Chapter President 1999 – 2000 as well as the Security Committee Chair for the East Coast Conferences in 2005 and 2008. Hopefully our next meeting there will others to add to the list.

INTERAGENCY COMMUNICATIONS REPORT*Lewis Cheatham*

Reminder that encryption will be taking place and to reach out to Lewis if there are any questions. VIPER and TDMA Phase IIP2500 os coming up, remember when you are purchasing new radios that you should get this option. Be sure you are buying radios from a reputable radio vendor to prevent any programming issues.

MEMBERSHIP REPORT*Grayson Gusa*

Chapter President Grayson Gusa reported that as of the meeting date that North Carolina APCO had 1,319 members. Of the members, there are 59 Associate Members, 6 Commercial Members, 497 Full Members, and 757 Online Members.

There is a 16% decrease in membership since the last meeting, but as a reminder membership dues are renewed on January 1st, if you haven't renewed yet you are still in a grace period and it can be renewed easily online.

NORTH CAROLINA 911 BOARD REPORT*Melanie Neal / Pokey Harris*

Melanie Neal: The January 911 Board meeting was cancelled but the funding committee meeting will still be held January 21st welcome to anyone who would like to join. Funding Distributions have been sent out and if you need a Funding Reconsideration they are due in February. Everyone is welcome to join all meetings.

Pokey Harris: The Board closed out the year fulfilling their goals for 2020. Pokey also encouraged committee involvement. 64 Agencies have moved to ESINet. You are encouraged to have any vendors involved in your center to be onsite during ESINet migrations. Sarah Templeton has joined the NC 911 Board as the newest Financial Review Specialist. The Continuity of Operations workshop in December was very successful, and the attendance was high. Grant Workshop notifications will be in March and announcements will be sent out soon.

NOMINATIONS COMMITTEE*Ray Gilleland*

Nominations Committee Chair Ray Gilleland reported the following candidates have accepted nominations for positions:

2nd Vice President

Herman Weiss

Candy Miller

Samantha Dutch

Regional Ambassador

Region B – Morrissa Ahl-Walters

Region D – No Nominations

Region F – Greg Dotson

Chapter Secretary

Missy Ezzell

Chapter Treasurer

Lori Laughlin

Online voting will be open in early February, all ballots must be cast online by April 1, 2021.

TRAINING REPORT*Jeryl Anderson*

Educational Advisory Member Jeryl Anderson provided the following report:

Effective January 1, 2021, All APCO classes offered by the Chapter will now reflect a new rate. This rate increase is due to an increase in price for the class text books.

Apex Police Department will be hosting an APCO Communications Training Center class January 22-24, 2021. The facility is located at 205 Saunders Street, Apex, NC 27502. Cost for this class is \$250 for APCO members and \$275 for non-members.

Apex Police Department will be hosting an APCO Communications Center Supervisor class March 19-21, 2021. The facility is located 205 Saunders Street, Apex, NC 27502. Cost for this class is \$250 for APCO members and \$275 for non-members.

Registration will be open via Survey Monkey for each class.

NOTE: All on-site training classes will require the following:

- All students must wear a mask
- All students must submit to a temperature check
- All students will be arranged for social distancing

The call for papers for our NC APCO NENA virtual state conference is open and will close at 11:45 pm on Sunday, February 7, 2021. We are looking forward to providing great training event.

We are dedicated to providing our members and friends with the best in training and networking opportunities and in 2021, though virtual, this conference plans to continue to meet this standard!

To make this the best experience for ALL attendees, we need YOU and your talents, skills and knowledge to share with our attendees on the hottest topics in our industry.

To submit a call for papers presentation, please access this link:
<https://www.surveymonkey.com/r/2021NCPSCC>

We hope you will plan on joining us and becoming a part of a great opportunity to share your talents, skills and knowledge with members of our professional community and beyond!

NC APCO is pleased to announce 2021 Telecommunicator Training Symposium, October 4-6, 2021. Our host site will still be at the Embassy Suites in Greensboro, NC. Our slogan is still going to be: **Soar to New Heights – Engage ~ Energize ~ Empower**
More information and the call for presenters will be made available in March 2021.

NOTE: If you wish to host a class in 2021 or would like to see a certain topic offered in a classroom format or online platform, please contact Jeryl Anderson via email. The NC Chapter of APCO is committed to offering training to our members and friends and will closely follow the Executive Order issued by our Governor and any additional agency safety protocol's.

It our Chapter's goal to continue to provide quality training for our members across the state at a cost-effective cost. We thank you for your support in our efforts by attending the training and we only want to widen our efforts.

TREASURER'S REPORT

Lori Laughlin

Treasurer Lori Laughlin provided the following report on fund balances:

Main Checking Account	\$269.10
Symposium Account	\$1,011.47
Scholarship Account	\$1,432.00
Money Market Account	\$56,286.45
Total Assets	\$58,999.02

Regional Ambassador Reports

REGION A*Herman Weiss*

Chowan County Communications is fully staffed. They will be hosting an EMD class February 2-4, 2021. Chowan is still looking for part-time employees you can fill out an application at www.chowancounty-nc.gov and look under Employment Opportunities. ESINet is going good.

Perquimans County reports one full-time and one part-time opening, to apply you can visit www.perquimansnc.gov and look under employment.

REGION B*Judy Capparelli*

The Town of Cary 911 Center is in the beginning states of their 911 Center renovations to include console replacements. They are also installing a fully functioning radio system at their backup center, replacing mobile/portable radios currently being used.

Bertie County reports that they are going EMD very soon and that they do have some openings for full time and part time.

REGION C*Chad Deese*

Hoke County reported that they have two openings with interviews being conducted today. They have migrated over to ESInet as the 59th PSAP in the state. Also completed migration to the Zuercher Pro CAD as well as the Hoke County Sheriff's Office.

Fayetteville Police reported that their ESInet go live has been pushed back to April and that they currently have one Telecommunicator position open. They have experienced only three confirmed cases of COVID-19 but that did not affect the center.

Robeson County 911 has two openings and had their first kick off meeting to go live on the ESInet by the 3rd quarter.

Pender County Sheriff's Office reported two openings in the communications center.

REGION D*Janet King*

Burlington Police Communications reported that they have three new hires just released from training. They began dispatching for Graham PD and Graham FD on New Year's Eve. They are working on some issues, however overall the transition went well. They currently have one full time vacancy. Visit the City of Burlington website for more information.

REGION E*Samantha Dutch*

Cabarrus County will be going live on the ESInet on January 19. Scotland County is in the process of taking applications for a full time Telecommunicator. Applications can be submitted through www.scotlandcounty.org.

REGION F*Greg Dotson*

Cleveland 911 Directory Story McIntyre reports that after battling through December with half of her staff out with COVID, that she is happy to report that all have returned healthy. They currently have four open positions, two of which are new positions for our center. She plans to start an assessment center later this month to fill the spots.

Hendersonville Police Dept reported that they went live on ESInet on December 16, 2020. They are in the process of hiring a full time Telecommunicator and have just completed training.

Hendersn County congratulates Telecommunicator Emily McIntyre who exhibited great professionalism as she assisted with the delivery of a baby on a recent 911 call. She was able to coach the family and make sure the baby was breathing until first responders arrived on the scene.

Rutherford County reports that they are on their 6th week in their new PSAP. Their staff did an excellent job working from three buildings for a week. Rutherford County continues to work with Central Square to implement CAD, RMS, JMS, and a host of other programs that will assist all county public safety agencies. The Go-Live date is slated for April 2021.

Clay County announced that Kevin Sellers has been selected as their new Communications Director.

President's Remarks

Grayson Gusa

In closing President Gusa acknowledged and thanked members of the board for working through the challenges of 2020 and the Pandemic. Christine Moore, Ray Gilleland, and Tracey Trogdon were individually thanked for stepping into rolls to fill the vacancies left when Brett Wrenn and Stephanie Conner resigned their positions to move into the private industry. He also recognized and thanked our Corporate Sponsors for supporting us throughout the year and helping us host our meetings on a virtual platform. Grayson also announced the upcoming plans for our 2021 Virtual Conference and the planning of the APCO Symposium as an in-person event.

Board Member Comments

Christine Moore echoed the board's appreciation for everything that Grayson Gusa has done as President of the NC Chapter of APCO.

Adjournment

President Gusa announced that the next APCO Chapter Meeting will be Friday, March 19, 2021 at 10:00am. The meeting dates are also posted on the NC APCO website.

Motion adjourn made by Herman Weiss, second by Christine Moore.

Meeting Adjourned at 11:15am.