



## North Carolina APCO Chapter Meeting

January 16, 2026

### Call to Order

Chad Deese

*Good morning, everyone, I am calling the January 2026 North Carolina Chapter Meeting to order.*

*At this Time, we will ask for everyone to stand for the Pledge of Allegiance*

**Recognize our 2025-2026 Corporate Partners** – Motorola, AT&T, Carolina Recording Systems, Horizon Consoles, and Priority Dispatch.

*Let us recognize our 2025-2026 Corporate Partners...*

### Introduction of NC APCO Board Members

Chad Deese

Chad Deese Chapter President	X	Tairra Whitis Treasurer		Jackie Ezell Regional Ambassador – C	X	Grayson Gusa Chapter Historian/PIO	
Shante Lipscomb Immediate Past President		Jeryl Anderson Executive Council/ Training Advisor		Kyle Thaggard Regional Ambassador - D	X	Janet King Compassionate Care Co-Chair	
Samantha Dutch 1 <sup>st</sup> Vice President	X	Melanie Jones NC 911 Board Rep		Samantha Peaks Regional Ambassador – E	X	Christine Moore Compassionate Care/Totes of Love	X
Jacob Butcher 2 <sup>nd</sup> Vice President	X	Ruth Barefoot Regional Ambassador – A	X	Ryan Dula Regional Ambassador – F	X	Dawn Anderson CORE Co-Chair	
Christine Moore Secretary	X	Morrissa Moyer Regional Ambassador - B	X	Ashlee Russell Commercial Advisor			

### Special Welcome and Recognitions

Chad Deese

*And now for special recognition of our special attendees. Please stand when your category is called:*

*Past North Carolina APCO Chapter Presidents*

*North Carolina APCO Chapter Life Members*

*APCO International Senior Members*

*APCO International Life Members*

*Registered Public Safety Leaders (RPLs)*

*Certified Public-Safety Executives (CPEs)*

*Recognize Additional Corporate Partners*

*First Time Attendees*

*First Time attendees, if you could please remain standing. We have a small token of appreciation for joining us today.*

## Approval Meeting Minutes

*The minutes from the November 2025 Chapter Meeting have been posted to the NC APCO website. May I have a motion to dispense with the reading of the minutes and approve as posted on the website...Second...All in favor... the minutes have been approved.*

**Motion: Cassie Sexton**

**Second: Ryan Dula**

## Chapter Reports

Commercial Advisory Council Report	<i>Ashlee Russell</i>
Compassionate Care Committee/Totes of Love Report	<i>Christine Moore</i>
CORE Committee Report	<i>Dawn Anderson</i>
Executive Council Report/Training Report	<i>Ruth Barefoot/Samantha Peaks</i>

- **Executive Council Report**

- **Spectrum Management**

- No New updates

- **APCO Institute**

- Updated Guidecards Launched**

New EMD guidecards were launched in November. The update included the 2025 AHA changes for CPR, obstructed airway and AED.

### **Standards Development Update: Publications, Public Reviews and Analysis Completion**

The following standards received final ANSI approval and have been published:

- APCO/NENA 1.107.2-2025 Standard for the Establishment of a Quality Assurance and Quality Improvement Program for Emergency Communication Centers
- 3.103.3-2025 Minimum Training Standards for Public Safety Telecommunicators

In addition, two standards have moved on for public review and comment:

- 3.104.3-202X Core Competencies and Minimum Training Standards for Public Safety Communications Training Coordinator
- 3.106.3-202X Core Competencies and Minimum Training for Public Safety Communications Quality Assurance

Also in November, the SDC Occupational/Process Analysis Subcommittee finalized the aggregate report for the tactical dispatcher position, closing out the occupational analysis for this position. It is now prepared for the scheduled launch as a new training standard early next fiscal year.

- **Membership**

<b>Member Type</b>	<b>11/1/2024</b>	<b>11/1/2025</b>
Total Member Numbers	41,595	42,292
Group Member Agencies	1,753	1,776
Commercial Group	53	57

- **Events and Corporate Outreach**

- **APCO 2026:**

- Exhibit Sales**

At present, 129 booths have been booked (15 percent ahead of Baltimore).

## **Sponsorships**

Sponsorship opportunities are now available.

## **Wellness & Workforce Summit Program**

Registration and housing are available for the Wellness & Workforce Summit on February 18-19, at the Renaissance Phoenix Glendale.

**Impact Awards April 2026** at the National Press Club in Washington, DC.

## **CCAM Excellence Award Nominations**

APCO International is now accepting nominations for the Chapter Commercial Advisory Member (CCAM) Excellence Award.

- **NC APCO Training Report**

### **Upcoming Training Opportunities:**

If you wish to host a class or would like to see a certain topic offered in a classroom format or online platform, please contact Jeryl Anderson via email.

1. FREE training provided by National Criminal Justice Training Center of Fox Valley Technical College 911-Telecommunicators and Missing & Abducted Children (This 8hr class is live & instructor led)

Contact NC Center for Missing Persons for more information. [nccmp@ncshp.gov](mailto:nccmp@ncshp.gov), or call 800 number on the NCCMP website.

Link for more information:

<https://ncjtc.fvtc.edu/trainings/TR02579542/TRI2723012/911-telecommunicators-and-missing-abducted-children>

2. **ANNOUNCEMENT:**

**Effective January 14, 2026, the North Carolina Center for Missing Persons' web address will change.** Updated information regarding North Carolina's missing persons alert types, criteria, and request processes has been developed in conjunction with this update. These revisions provide clarification to support consistent understanding and appropriate use of available alerting and investigative options.

To receive a copy of the updated information, please email [missing@ncshp.gov](mailto:missing@ncshp.gov)

### **Friendly Reminders:**

- Effective July 1, 2022, ALL Telecommunicators are required to have 40 hours of Telecommunicator training. As a reminder, if you work for a municipality or your communications center is run by a Sheriff, your agency is required to have your communications staff go through the Telecommunicator Certification Course. All other agencies can choose to do the Telecommunicator Certification Course or other telecommunicator training that is equal to a minimum of 40 hours.
- Today is January 16, 2026, you have **ELEVEN months and 15 days** to finish your 2026 Telecommunicator In-Service Training. If you do the training in-house, the training lesson plans, power points and handouts are now available through the NC Justice Academy website at no charge.
  1. It is required for those TC's that work under the direction of a Sheriff or for a municipality, to become Telecommunicator Certified through the Sheriff Standards NC Telecommunicator Certification Course.
  2. It is required for all staff hired on or before June 30<sup>th</sup> of the given year.

3. If you do not do the classes in house, you can get it online from Richmond CC, Alamance CC, (be sure to mention mandatory check-in assignment and not getting a certificate from both) or the NC Justice Academy.
4. Instructors remember you must successfully test out of a class to teach it. These tests can now be taken on line through the NC Justice Academy training portal. Also, if you are an instructor, do not forget to go to the NC Justice Academy website Acadis training portal and do your annual Instructor Update class, this is how you will keep your General Instructor Certification. Emails for this with the link came out on January 1, 2026.
5. If you need to renew your General Instructor Certification, be sure to send in the required documents within the month that you expire. If you fail to complete this process, your certification will lapse.
6. Instructors are responsible for maintaining their own certifications and documents and providing School Directors with those certificates if required, along with your assigned Acadis Instructor Number, which can be found on your dashboard on the NC Justice Academy Acadis Training portal.
7. Sheriff Standards will only send instructor certificates to the instructors themselves. Reminder emails do get sent out to keep you on task.

***It our Chapter's goal to continue to provide quality training for our members across the state at a cost-effective price. We thank you for your support in our efforts by attending the training and we only want to widen our efforts.***

Historian Report	Grayson Gusa
North Carolina 911 Board Report & Update	Melanie Jones
Treasurer's Report	Jackie Ezell
<ul style="list-style-type: none"> <li>• <b>Civic Report</b> <ul style="list-style-type: none"> <li>○ <b>Checking account = \$1,881.31</b></li> <li>○ <b>Savings account = \$151,630.33</b></li> </ul> </li> </ul>	

***\*\*Regional Reports were presented by NC NENA \*\****

Regional Ambassador "A" Report	Ruth Barefoot
Regional Ambassador "B" Report	Morrissa Moyer
Regional Ambassador "C" Report	Jackie Ezell
Regional Ambassador "D" Report	Kyle Thaggard
Regional Ambassador "E" Report	Samantha Peaks
Regional Ambassador "F" Report	Ryan Dula
President's Report	Chad Deese

<b><u>Old Business</u></b>	Chad Deese
<ul style="list-style-type: none"> <li>• Training Initiative Update           <ul style="list-style-type: none"> <li>○ Courses held to date: 7 total (5 virtual, 2 in-person)</li> <li>○ Estimated telecommunicators reached: ~400-500</li> <li>○ Total cost to the chapter to date: \$900</li> </ul> </li> </ul>	Ryan Dula

**Upcoming courses:**

January 28, 2026 | 9am  
 I Don't Like You, Either!  
 Morrissa Ahl-Moyer

Hosted by Haywood County  
March 4, 2026 | 1pm  
10 Things Your 9-1-1 Caller Wishes You Understood  
Samantha Hawkins  
Hosted by Currituck County

We are in the process of scheduling more courses so please be on the lookout for that. We will also be putting something out to solicit more submissions. If anyone has any questions, please reach out to Samantha Dutch at [samantha.dutch@ncapco.org](mailto:samantha.dutch@ncapco.org).

As a reminder, these courses are FREE to all Telecommunicators in North Carolina!

- 9-1-1 GTR *Jacob Butcher*
  - Since our last Chapter meeting, the APCO & NENA executive board members have made substantial progress in our advocacy efforts for the 9-1-1 profession. We are pleased to share the following updates:
  - On November 20, 2025, we had a productive meeting with Congressman Mark Harris, a member of the Education & Workforce Committee, where the 911 SAVES Act is currently under review.
  - On November 25, 2025, we met with State Representative Kanika Brown to discuss newsletter publications and state recognition of our organizations. Our efforts will be highlighted at the upcoming General Assembly on January 6, 2026.
  - On the same day, we also met with Congresswoman Ross' office to advocate for co-sponsorship of HR637 and HR2937. We are delighted to announce that both co-sponsorships have been secured.
  - On January 6, 2026, we had an engaging discussion with Congresswoman Foxx's office. Congresswoman Foxx is a member of the Education & Workforce Committee and previously chaired the committee until this year. Additionally, on January 6, we received exciting news from Congressman Davis' office confirming his official co-sponsorship of HR2937 PROTECT 911 ACT.
  - On January 9, 2026, we initiated discussions to arrange a meeting with Congressman McDowell's office.
  - Furthermore, we have finalized the date for the 9-1-1 GTR event, which will take place on June 2, 2026. Planning is underway to secure lodging arrangements and solicit interest for attendance. This will facilitate our communications with legislators to schedule suitable meeting times.
  - Educational sessions are being planned for the State Conference in May as an introductory level session on coordinating meetings, finding out who your legislators are, and how to carry on the conversations with them.
  - We are enthusiastic about these developments and look forward to sharing more updates with you soon.

## New Business

*Chad Deese*

- Chapter Nominations *Kyle Thaggard*
  - **The Nominations Committee for NC APCO is now accepting nominations for our 2026 Chapter Officer positions:**
    - **2<sup>nd</sup> Vice President – which is a four-year leadership progression that advances through 1<sup>st</sup> Vice President, President and Immediate Past President**
    - **Chapter Treasurer – this is a two-year term focused on the financial stewardship and oversight of the Chapter**
    - **Executive Council Representative – this is a four-year role serving as the liaison between NC APCO and APCO International**
    - **Regional Ambassadors – these are two-year terms**
      - **Region A**
      - **Region C**
      - **Region E**
  - **To be eligible, nominees must be Full Members of NC APCO and will need a letter of concurrence from their direct supervisor, confirming employer support for serving on the Board.**
  - **Questions can be directed to [nominations@ncapco.org](mailto:nominations@ncapco.org)**
  - **Deadline is February 15, 2026**
- 911 Chaplain Initiative/NC APCO Interfaith Critical Incident Support Network *Morrissa Moyer*

- NC APCO has committed to fully funding the 911 Chaplain Initiative for 5 people, who will serve a regional Chaplains.
- Beyond the 5, NC APCO has added the 911 Chaplain Initiative to the approved trainings for the NC APCO Scholarship Fund
- NC APCO will be the first chapter in the United States to offer an Interfaith Critical Incident Support Network – this is a non-denominational offering
- Public Comment Public
  - **Kenyon Harris from Burlington** – Vicarious trauma – Live drone link was posted to the CAD incident, homicide suspect from Stokes County committed suicide inside his vehicle while drone was working the incident. Have conversation with staff regarding live feeds, and adding links to calls.
  - **Mike Reitz from Chatham County** – Request talking points for 911 GTR. Jacob Butcher advised we will be doing this.

**Adjournment**

*Chad Deese*

*This concludes the business portion of our Chapter Meeting.*

*May I have a motion to adjourn.*

**Motion: Cassie Sexton**

**Second: Missy Ezell**