

**North Carolina APCO Chapter Meeting
Guilford Metro 911 – Greensboro, NC
January 19, 2024 - 10:00 a.m.**

Call to Order – Shante Lipscomb

Welcome --

Pledge of Allegiance --

Recognition of 2022 - 2023 Corporate Partners -- Motorola, AT&T, Carolina Recording Systems, Horizon Consoles/SBFI, and Rapid Deploy.

Introduction of NC APCO Board Members

Christine Moore, Immediate Past President	<i>X</i>
Herman Weiss, President	<i>Online</i>
Shante Lipscomb, 1st Vice President	<i>Present</i>
Chad Deese, 2nd Vice President	<i>Present</i>
Missy Ezzell, Secretary	<i>Present</i>
Lori Laughlin, Treasurer	<i>Present</i>
Jeryl Anderson, Executive Council / Education Advisor	<i>Present</i>
Melanie Jones, NC 911 Board Representative	<i>Online</i>
Anna Johnson, Region A Ambassador	<i>X</i>
Morrissa Moyer, Region B Ambassador	<i>Present</i>
Jackie Ezzell, Region C Ambassador	<i>Present</i>
Josh Benfield, Region D Ambassador	<i>Present</i>
Samantha Dutch, Region E Ambassador	<i>Present</i>
Gary Loflin, Commercial Advisor	<i>Present</i>
Grayson Gusa, Historian	<i>Present</i>
Janet King, Compassionate Care	<i>X</i>

Special Welcome and Recognitions -- Herman Weiss

Past North Carolina APCO Chapter Presidents

North Carolina APCO Chapter Life Members

APCO International Senior Members

APCO International Life Members

Registered Public Safety Leaders (RPLs)

Certified Public-Safety Executives (CPEs)

Recognize Corporate Partners - Thank you all!

First Time Attendees

The minutes have been completed however are not yet posted, they will be voted on during the March meeting.

Compassionate Care Report -- Chad Deese on behalf of Janet King

Six cards have been mailed since our last meeting.

**Please share with any APCO Board member if there is a telecommunicator or agency that has a situation where we could send a card to show our support.*

Historian Report -- Chad Deese on behalf of Grayson Gusa

NC APCO has submitted a nomination for APCO Life Membership. The nomination has received preliminary approval and will be voted on in May by the committee. After that vote we will announce the nominee at the July 2024 meeting. The final decision will be made during a vote by the membership at the Conference in Orlando, FL.

CORE -- Samantha Dutch

The CORE project hits close to home for us all. We are collecting monetary donations for the family of Greensboro Police Sgt. Dale Nix who tragically passed away in the line of duty December 30, 2023. All monies collected will be given directly to the family.

Executive Council Report – Jeryl Anderson

- **Government Affairs**

At the end of 2023 APCO welcomed a new Senate bill – the Enhancing First Response Act (S. 3556) – that would fix the federal classification of 9-1-1 professionals, improve the information shared during 9-1-1 outages, and examine the enhancements being made for 9-1-1 calls made from multi-line telephone systems. This Senate bill complements the House version of the 9-1-1 SAVES Act, creating alternative strategic paths for achieving reclassification. APCO worked closely with the bill’s co-sponsors to develop the language and will continue to collaborate with them on the strategy for achieving several improvements for public safety communications. APCO also published a blog recapping nearly ten years of advocacy to fix the federal classification. The blog reflects on the various arguments APCO has rebutted and the substantial efforts of our membership and supporters to effect this common-sense change.

- **Spectrum Management**

AFC in cooperation with National Regional Planning Council, conducted a webinar on November 30, which covered the CAPRAD planning module. Additional webinars are planned for 2024.

- **Training and Certification**

Nothing to report.

- **Comm Center and 9-1-1 Services**

APCO Consulting Services (ACS)

ACS has several contracts in various stages:

- Report in progress for one agency.
- Completing contract with an agency with an anticipated on-site in Spring 2024.
- Submitting a proposal for an agency in the Middle East.

Standards Development

- APCO began seeking volunteers for a new technical standard, 700 MHz Public Safety Deployable Trunking Systems. Applications will be accepted until January 14.
- Two APCO Candidate Standards opened for public review and comment:
 - Public Safety Communications Incident Handling Process
 - Non-9-1-1 Call Processing and Dispatch

- **Membership**

Member Type	12/1/2022	12/1/2023
Associate	2,495	2,428
Full Member	4,403	4,359
Full Group Members	8,961	9,471
Online Group Members	22,203	24,093
Commercial	480	482
Commercial Group Members	396	339
Total Member Numbers	38,938	41,172
Group Member Agencies	1,533	1,680
Commercial Group	57	52

- **Events and Corporate Outreach**

APCO 2024

Call for speakers closed on December 13. We received 462 submissions and grading has started. All speakers will be notified prior to Flash Day, April 1.

APCO 2024 Booth Sales

Outreach continued for APCO 2024 booth sales. As of 12/30/2023: # of Exhibitors – 181

9-1-1 Wellness Summit

- 71 registrations to date
- Sponsor outreach is ongoing. Current sponsors include platinum sponsor FGM Architects and bronze sponsors Smart Resource Technologies, OnStar and Xybix Systems, Inc.

Nexus/Leaders Dinner

Sponsor outreach is ongoing. Current sponsors include Carbyne as a silver sponsor for Nexus, and AT&T and OnStar as a platinum sponsor and supporter respectively for the Leaders Dinner.

Training Report – Jeryl Anderson

Upcoming Training Opportunities:

NOTE: *As the numbers for COVID are now back on the rise, ALL on-site training classes may require the following:*

- All students must wear a mask regardless of vaccination status.
- All students will be arranged for social distancing (so classes will have strict attendee numbers)

If you wish to host a class or would like to see a certain topic offered in a classroom format or online platform, please contact Jeryl Anderson via email.

- The NC Center for Missing Persons is offering training for all agencies. The training covers the entire missing person process, including DCI/NCIC and Missing Persons Alert requests. It also reviews the types of alerts and criteria for all alert types.

The class is approximately one hour long, there is no cost, no minimum class sizes, and can be scheduled as far as one year in advance. For more information, contact Morrissa Moyer or email nccmp@ncshp.gov

- The call for presentations for the upcoming 2024 NC Public Safety Communications Conference are open through Friday, February 16, 2024. We are accepting presentations for the training tracks for front line telecommunicators, supervisors/managers and technical updates.

Our featured Sunday training will be facilitated by Adam Timm. This FREE training that includes a morning beverage service and lunch will be open to all full time conference attendees. Be on the lookout for more information soon on this innovative and popular training topic.

- We have had several inquiries for the APCO Supervisor course. If you are interested in this training and can host the class, please contact me directly to get the course scheduled.

Friendly Reminders:

- Effective July 1, 2022, ALL Telecommunicators are required to have 40 hours of Telecommunicator training. As a reminder, if you work for a municipality or your communications center is run by a Sheriff, your agency is required to have your communications staff go through the Telecommunicator Certification Course. All other agencies can choose to do the Telecommunicator Certification Course or other telecommunicator training that is equal to a minimum of 40 hours.
- Today is January 19, 2024, you have **Eleven months and 12 days** to finish your 2024 Telecommunicator In-Service Training. If you do the training in house, the training lesson plans, power points and handouts are available through the NC Justice Academy bookstore.
 - It is required for those TC's that work under the direction of a Sheriff or for a municipality, to become Telecommunicator Certified through the Sheriff Standards NC Telecommunicator Certification Course.
 - It is required for all staff hired on or before June 30th of the given year.
 - If you do not do the classes in house, you can get it online from Richmond CC, Alamance CC, or the NC Justice Academy.
 - Instructors remember you must successfully test out of a class to teach it. Also, if you are an instructor, do not forget to go to the NC Justice Academy website training portal and do your annual Instructor Update class, this is how you will keep your General Instructor Certification.
 - The 2024 Telecommunicator In-Service (minimum 16 credits/hours) has five (5) lesson plans that are **MANDATORY** to complete the required 16 hours and then one

(1) other choice lesson plan. Be sure your staff does the five (5) lesson plans that are **MANDATORY** to satisfy the certification in service requirement.

- The 2024 Telecommunicator In-Service lesson plans, PowerPoints and handouts are now available through the NC Justice Academy bookstore. If you are an instructor or School Director, the files are available on the NC Justice Academy website. However, it should be noted that if there are audio files or if the PowerPoint file is too large, it may not be accessible through their server.

NOTE: Just a reminder that bears repeating, your NC General Instructor Certification renewal, once completed is tracked when you complete the **ANNUAL MANDATORY** one-hour training online through the NC Justice Academy training portal.

This training is new each year (January 1) and takes no time to complete. The 2024 training is available through the NC Justice Academy training portal. All certified instructors should have received an email notifying you of this.

If you fail to do this **EVERY YEAR**, your GI Certification will be **REVOKED!** You no longer need to fill out the old forms and send them in to renew, your certification will renew automatically when they see you have successfully completed the **MANDATORY** training.

- If you need to renew your General Instructor Certification, be sure to send in the required documents within the month that you expire. If you fail to complete this process, your certification will lapse.
- Instructors are responsible for maintaining their own certifications and documents and providing School Directors with those certificates if required. Sheriff Standards will only send instructor certificates to the instructors themselves. Reminder emails do get sent out to keep you on task.

It is our Chapter's goal to continue to provide quality training for our members across the state at a cost-effective cost. We thank you for your support in our efforts by attending the training and we only want to widen our efforts.

Agency Interoperability Report --Lewis Cheatham

Reminder of the VIPER Radio deadline that all radios must be TDMA ready by July 2025.

Treasurer Report – Lori Laughlin

Main Checking	\$1,208.34
Symposium	\$1,811.63
Scholarship	\$1,307.00

Money Market \$117,880.34

Total \$122,207.31

President's Report – Shante Lipscomb, 1st Vice President

Membership Update- To date NC APCO has 590 Full Members, 915 Online Members, 13 Commercial Members, 58 Associate Members for a total of 1576 members. As a reminder, if your agency has not renewed its membership please do so at your earliest convenience.

New Business

NC APCO Chapter Board nominations will be accepted for 2nd Vice President, Treasurer and Regional Ambassadors for Regions A, C and E are up for election. Christine Moore, chair of the Nominations Committee, will be sending out the all for nominations early next week and will be open through February 15th, 2024.

Shante introduced Tony Guido with Priority Dispatch who graciously sponsored our lunch for today. Tony addressed the group with several announcements from Priority Dispatch. Thank you Tony and Priority Dispatch for your support.

Melanie Neal -- NC 911 Board Representative

The January Board meeting was cancelled, the next meeting will be held February 23, 2024 at 10:00 am at the Board Headquarters, 3900 Wake Forest Rd Raleigh.

Herman Weiss addressed the group thanking everyone for the support and prayers during this past week.

Motion to Adjourn -- Jeryl Anderson
Second -- Donna Wright

Blessings for lunch -- Jeryl Anderson