

North Carolina APCO Chapter Meeting Minutes

March 7, 2025 | 10:00 AM | NC A&T University

Call to Order: The meeting was called to order by Chapter President Shante Lipscomb.

Welcome: Jack Moorman, Interim Chief of Police for NC A&T University Police, welcomed attendees to the university.

Pledge of Allegiance: Led by attendees.

Recognitions: President Lipscomb recognized the 2024-2025 Corporate Partners: Motorola/Rapid Deploy, AT&T, Carolina Recording Systems, Horizon Consoles, Priority Dispatch

Introduction of NC APCO Board Members: The following NC APCO Board Members were introduced:

- Shante Lipscomb – Chapter President
- Chad Deese – 1st Vice President
- Samantha Dutch – 2nd Vice President
- Herman Weiss – Immediate Past President
- Jeryl Anderson – Executive Council/Training Advisor
- T'airra Whitis – Treasurer
- Missy Ezzell – Secretary
- Ashlee Russell – Commercial Advisor
- Grayson Gusa – Chapter Historian/PIO
- Melanie Jones – NC 911 Board Representative
- Christine Moore – Compassionate Care
- Dawn Anderson – CORE Committee
- Regional Ambassadors:
 - Ruth Barefoot – Region A
 - Morrissa Moyer – Region B
 - Jackie Ezzell – Region C
 - Josh Benfield – Region D
 - Samantha Peaks – Region E
 - Region F Ambassador position is currently vacant.

Special Recognitions: Past NC APCO Chapter Presidents, Life Members, APCO International Senior Members, Registered Public-Safety Leaders (RPLs) and Certified Public-Safety Executives (CPEs) were recognized.

Approval of Previous Meeting Minutes: The meeting minutes from the previous chapter meeting were reviewed and approved. Motion by Herman Weiss, Seconded by Christine Moore.

Chapter Reports

Commercial Advisory Council Report (Presented by Ashlee Russell)

- No significant updates.

Compassionate Care Report (Presented by Chritine Moore)

- No cards have been sent since Hurricane Helene. Members were encouraged to send notifications for retirements, births, promotions, and other positive news.

Conference Committee Report

- No report presented.

CORE Committee Report (Presented by Dawn Anderson)

- An updated was provided on Clara House, a shelter for battered women and children in Greensboro. The facility provides resources such as consumer credit counseling and support services. The CORE Committee is coordinating donations and will follow up with the director regarding needs.

Executive Council Report (Presented by Jeryl Anderson)

- Government Affairs:
 - APCO filed a petition with the FCC for rule changes in the 4.9 GHz band to support advanced technologies such as 5G.
 - APCO supported legislation to modernize 9-1-1 centers in National Parks.
- Spectrum Management:
 - Updates on FCC's 4.9 GHz data collection.
 - APCO assisting licensees with 4.9 GHz applications.
- Training and Certification:
 - Updated Cybersecurity Fundamentals Course released.
 - APCO scholarship applications remain open until April 1.
- Comm Center and 9-1-1 Services:
 - APCO Consulting Services (ACS) actively working on multiple projects.
- Membership & Events:
 - 9-1-1 Impact Awards scheduled for April 8, 2025.
 - APCO 2025 Booth Sales and Sponsorship updates.

Training Report (Presented by Jeryl Anderson)

- Upcoming Training Opportunities:
 - Free training on 9-1-1 Telecommunicators & Missing Children available.
 - Supervisor Training hosted in Greensboro, April 28-30, 2025.
 - APCO CTO Course at UNC Greensboro, May 20-22, 2025.
- Certification & Compliance Reminders:
 - Telecommunicators must complete 40 hours of in-service training annually.
 - Reminder to complete instructor certification updates and renewals.

Historian Report (Presented by Grayson Gusa)

- No major updates reported.

NC 911 Board Report (Presented by Stephanie Connor and Angie Turbeville)

- New Board Members:
 - Jason Compton, Heather Halmark, Michael James, and Joey Nelson.
- Grant Workshop:

- Scheduled virtually for March 26. Registration open until March 21.
- NowGen Roadshows:
 - April 1 in Oxford, April 2 in Goldsboro.
- FCC Chairman Visit:
 - January visit to Rutherford County discussed in DC at Next Gen Awards Banquet.
- Staffing Changes:
 - Marsha Tapler announced retirement; recruitment process underway.
- Upcoming Trainings:
 - NENA: Reset, Refuel, Restore Your Purpose in 9-1-1 course available in Wilkesboro (April 1) and Hertford (April 30).

Treasurer's Report (Presented by T'airra Whitis)

- Checking Account: \$2,355.10
- Symposium Account: \$113.45
- Scholarship Account: \$5,000
- Money Market: \$114,091.03

Regional Ambassador Reports

- **Region A** (Presented by Ruth Barefoot): No report.
- **Region B** (Presented by Morrissa Moyer):
 - Apex PD is hiring telecommunicators with excellent benefits and a salary range of \$49,396 - \$60,510. Installing Motorola Rave Command software and planning an RFP for a new CAD/RMS/Mobile suite.
 - Durham Emergency Communications: Academy 2024-D moved to OJT, and Academy 2025-A begins March 24. Promotions include two Shift Supervisors, one Training Analyst, and two acting positions.
 - Johnston Co 911: Director Brett Renfrow retired after 30+ years of service.
- **Region C** (Presented by Jackie Ezzell):
 - Brunswick County 911 is fully staffed, facing delays in an automatic paging project, and recently promoted Lauren Jutras to Assistant Supervisor.
 - Robeson County 911: Shift Supervisor Sonia Hammonds retired after 23 years. CAD-to-CAD project with Lumberton 911 is nearing completion. Four open positions with an academy starting March 11.
 - Lumberton 911: Three trainees, one open position, and upgrading backup center radios and battery backup system. Plans for Public Safety Telecommunicator Week.
 - Pender County 911: Six open positions, conducting final interviews, and announcing a new Shift Supervisor. Working on technology phase of a new facility. Recognized crew for work during an Air Medical Helicopter Crash.
- **Region D** (Presented by Josh Benfield):
 - Guilford Metro: Five vacancies, radio system upgrade in May, and CAD project with Hexagon progressing.
 - High Point: Multiple promotions, including Devin Fennelly (Telecommunications Manager) and Chris Downey (Training Supervisor). Four vacancies available at [HighPointNC.gov/911Careers](https://www.highpointnc.gov/911Careers).
 - Wake Forest University: Three part-time positions opening soon.
- **Region E** (Presented by Samantha Peaks):
 - UNC Charlotte: New center operational, transitioning to new CAD, and one open position.
 - Richmond County: Sarah Jones promoted to Assistant Supervisor; one open position.

- NCHP Troops F & G honored for Hurricane Helene response.
- **Region F:** No report.

President's Report (Presented by Shante Lipscomb)

New Business (Presented by Herman Weiss)

- **Nomination Committee**
 - Herman discussed the Chapter's upcoming elections. The following positions are up for election: 2nd Vice President, Secretary, and Regional Ambassadors for Regions B, D, and F.
 - All full APCO members will receive a link to vote once voting has opened, which should be by March 16th.
- **Candidate Introductions:**
 - 2nd Vice President: Josh Benfield, Jacob Butcher
 - Secretary: Christine Moore
 - Region B Ambassador: Morrissa Moyer
 - Region D Ambassador: Kyle Thaggard, Dawn Anderson
 - Region F Ambassador: Max Dula

Next Meeting: The next NC APCO Chapter Meeting will be held on Wednesday, May 7, 2025, at 9:30 AM at the Wilmington Convention Center, Wilmington, NC, during the annual State Conference.

Adjournment: The meeting was adjourned by President Shante Lipscomb.

Minutes submitted by Samantha Dutch, 2nd Vice President.