



North Carolina APCO Chapter Meeting Minutes

Friday, March 19, 2021 | 10:00am EST

Call to Order

President Grayson Gusa

Roll Call

Christine Moore

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|---|---|---|---|---|---|
| Jeryl Anderson <i>Educational Advisor</i> | | Travis Essic <i>Public Information Officer</i> | X | Christine Moore <i>1st Vice President</i> | X |
| Judy Capparelli <i>Regional Ambassador</i> | X | Missy Ezzell <i>Secretary</i> | X | Melanie Neal <i>NC 911 Board Representative</i> | X |
| Byron Burns <i>Commercial Advisor</i> | X | Ray Gilleland <i>Immediate Past President</i> | X | Randy Surratt <i>Historian</i> | X |
| Chad Deese <i>Regional Ambassador</i> | X | Grayson Gusa <i>President</i> | X | Tracy Trogdon <i>2nd Vice President</i> | X |
| David Dodd <i>Executive Council</i> | X | Janet King <i>Regional Ambassador</i> | X | Herman Weiss <i>Regional Ambassador</i> | X |
| Greg Dotson <i>Regional Ambassador</i> | X | Lori Laughlin <i>Treasurer</i> | X | Elton Wright <i>Asst. Commercial Advisor</i> | X |
| Samantha Dutch <i>Regional Ambassador</i> | X | Andrew McKenzie <i>Photographer</i> | X | | |

Special Welcome and Recognitions

Grayson Gusa

- Past North Carolina APCO Presidents
- Recognize Chapter Life Members
- Registered Public-Safety Leaders (RPL)
- Certified-Public Safety Executives (CPE)
- Recognize other Special Guests Present

Other Recognition

Christine Moore

Christine Moore congratulated and read the letter from the Executive Committee of APCO International to Grayson Gusa for his appointment as Senior Member of International APCO. Congratulations Grayson!

Grayson thanked everyone involved in the process and expressed his appreciation for this honor.

Remarks on behalf of APCO International

Tracy Hilburn, Immediate Past President NC APCO

Approve Meeting Minutes (January 13, 2021 Chapter Meeting)

Motion was made to approve the Minutes from the January 13, 2021 Meeting as they are posted online. There was no discussion. Motion was made by Christine Moore, Second by Jeryl Anderson.

Chapter Reports

Awards Committee Report

Tracy Trogdon

Tracy gave an update of the progression of the nominations for the Awards process for this year. As the deadline is approaching, she encouraged the members to nominate their centers and co-workers for their accomplishments. Awards will be presented during the NC Public Safety Telecommunicator Conference May 5th.

Commercial Advisory Council Report

Elton Wright

There was a report given during the NENA meeting, nothing to add.

Compassionate Care Committee

Janet King

Janet has sent out numerous cards due to illnesses and deaths to offer support and encouragement.

Conference Committee Update

Missy Ezzell / Jason Compton

This past year has been challenging but through everything we are adapting and will continue to offer excellent training and network opportunities but through a virtual platform. This will be the first virtual NC Public Safety Communications Conference and we are looking forward to working with Ricardo Martinez with WITHIN THE TRENCHES MEDIA. Please keep an eye out for our Registration emails as they should begin soon and save the dates of May 3rd - 5th. The conference will end on the afternoon of the May 5th with Board Meetings, swearing in of new officers, and presentation of awards.

Appreciation was expressed to the Conference Committee members, Presidents and Board members of both the NC APCO and NC NENA chapters for their dedication and work in preparing for the first Virtual Conference. The committee would like to thank the Commercial Partners for their sponsorships and support, their support is allowing for the conference to be offered free of charge. The memberships are encouraged to register and participate during the conference to not only learn in the awesome training sessions but to also interact and network throughout the conference. We encourage live participation, however, the sessions will be recorded for viewing at any time.

CJIS Committee Report – No Report

Steve Lingerfelt

Executive Council Report – No Report

David Dodd

Historian Report

Randy Surratt

Randy spoke about an article spotlighting a NC APCO Member, Lynn Ford, Past President, and lifetime member of International APCO. The article will be in one of the upcoming bulletins. Randy congratulated Grayson Gusa on his Senior Member appointment and stated that he is still researching information of other members. He hopes to update the group on future appointments when he completes the process.

Interagency Communications Report – No Report

Lewis Cheatham

Membership Report

Grayson Gusa

President Gusa reported the following membership numbers for North Carolina APCO:

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|--------------------|-------|
| Associate Members | 63 |
| Commercial Members | 14 |
| Full Members | 565 |
| Online Member | 834 |
| TOTAL MEMBERSHIP | 1,479 |

Total members in January 2021 was 1,319. Total number has increased by 11.9% since then!

NC 911 Board Report

Melanie Neal

911 Report was given in the NENA meeting, nothing to add. Melanie offered condolences to Greg Foster for the recent passing of his mother.

Nominations Committee Report

Ray Gilleland

Candidate Addresses to the Membership

Second Vice President
Samantha Cameron Dutch
Candy Miller
Herman Weiss

Secretary
Missy Ezzell

Treasurer
Lori Laughlin

Regional Ambassador – Region B
Morrissa Ahl-Walters

Regional Ambassador – Region F
Greg Dodson

Training Report

Jeryl Anderson

Upcoming Training Opportunities:

NOTE: Effective January 1, 2021 All APCO classes offered by the Chapter will now reflect a new rate. This rate increase is due to the increase in price for the class books.

1. Guilford Metro 9-1-1 will be hosting an APCO Communications Center Supervisor class June 11-13, 2021. The facility is located 1903 Midway Street, Greensboro 27403. Cost for this class is \$250 for APCO members and \$275 for non-members.

NOTE: This class was originally scheduled for this month. Our NC APCO Executive board decided to move this class out to give our state and communities time to improve their COVID numbers.

Registration for this class is closed right now. As the numbers of those infected with COVID continue to decline, we may open this class to accept a few more students.

NOTE: All on-site training classes will require the following:

- All students must wear mask
- All students must submit to a temperature check
- All students will be arranged for social distancing (so classes will have strict attendee numbers)

NOTE: Students who did not get to attend classes cancelled due to COVID will be given preference for attendance.

2. The call for papers for our NC APCO/NENA virtual state conference are closed. A schedule will be available to view for this event before registration opens. We will send out an alert once the schedule has been posted.

A huge thank you to all who submitted a presentation. Notifications will be sent out soon.

3. 2021 APCO International Conference and Expo will be hosted at the Henry B. Gonzalez Convention Center in San Antonio, Texas August 15-18, 2021. Registration opens in April 2021 with Flash Day on Monday, April 5th. APCO members who register on Flash Day get a \$100 discount on their registration fees.

4. NC APCO is pleased to announce 2021 Telecommunicator Training Symposium, October 4-6, 2021. Our host site will still be at the Embassy Suites in Greensboro, NC. Our slogan is still going to be: **Soar to New Heights – Engage ~ Energize ~ Empower**

More information and the call for presenters will be made available in April.

5. The 2021 NC School Directors conference will be hosted at the Embassy Suites in Greensboro, October 19-21, 2021. This training event is MANDATORY for all School Directors and Qualified Assistants. Room blocks are available for reservations. Registration for the event will open on July 1, 2021.

NOTE: If you wish to host a class or would like to see a certain topic offered in a classroom format or online platform, please contact Jeryl Anderson via email.

The NC Chapter of APCO is committed to offering training to our members and friends and will closely follow the Executive Order issued by our Governor and any additional agency safety protocol's. We look forward to being able to offer more live training as the COVID numbers continue to improve in our great state!

Friendly Reminder:

- Today is March 19, 2021, you have **NINE months and 12 days** to finish your 2021 Telecommunicator In-Service Training.
1. It is required for those TCs that work under the direction of a Sheriff
 2. It is required for all staff hired on or before June 30th of the given year
 3. If you do not do the classes in house, you can get it online from Richmond CC, Alamance CC, or the NC Justice Academy.
 4. Instructors, remember you must successfully test out of a class to teach it. Also, if you are a School Director or Qualified Assistant, do not forget to go to the NC Justice Academy website and do your annual Instructor Update class, this is how you will keep your General Instructor Certification.

NOTE: If it is time for your NC General Instructor Certification to be renewed, you **MUST** complete the **MANDATORY** one-hour training online through the NC Justice Academy training portal.

This training is new each year (January 1) and takes no time to complete. If you fail to do this **EVERY YEAR**, your GI Certification will be **REVOKED!** You no longer need to fill out the old forms and send them in to renew, your certification will renew automatically when they see you have successfully completed the **MANDATORY** training.

It our Chapter's goal to continue to provide quality training for our members across the state at a cost-effective price. We thank you for your support in our efforts by attending the training and allowing us to widen our efforts.

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| Treasurer's Report | <i>Christine Moore for Lori Laughlin</i> |
| Main Checking Account | \$242.68 |
| Symposium Account | \$1,763.09 |
| Scholarship Account | \$1,432.00 |
| Money Market Account | \$60,610.77 |
| TOTAL | \$64,048.54 |

President's Remarks

Grayson Gusa

Grayson Gusa thanked everyone for joining us for the meeting and offered reminders.

Meeting will be available for viewing later this afternoon on YouTube and social media.

Chapter Elections are open until March 31, 2021.

Chapter Award Nominations are due by March 20, 2021 – TOMORROW!

Virtual Conference – May 3-5, 2021

Questions and Comments

Comments from NC APCO Board

Questions or Comments from Membership

Next Chapter Meeting Announcement

Grayson Gusa

Wednesday, May 5, 2021 – During the 2021 Virtual NC Public Safety Communications Conference

Adjournment

Grayson Gusa

Motion to adjourn by Christine Moore, seconded by Ray Gilleland.