



## North Carolina APCO Chapter Meeting

Friday, July 16, 2021 | 11:00am

Board Present In-Person at Rowan County Rescue Squad  
Membership present via Zoom

### Call to Order

Grayson Gusa

The July 2021 Chapter Meeting of North Carolina APCO was called to order at 11:01 AM.

### Roll Call

Christine Moore

Morrissa Ahl-Walters <i>Regional Ambassador</i>	P	Samantha Dutch <i>Regional Ambassador</i>	P	Grayson Gusa <i>Chapter President</i>	P	Randy Surratt <i>Historian</i>	P
Jeryl Anderson <i>Educational Advisor</i>	P	Travis Essic <i>Public Information Officer</i>	P	Janet King <i>Compassionate Care</i>	A	Herman Weiss <i>2nd Vice President</i>	P
Chad Deese <i>Regional Ambassador</i>	A	Missy Ezzell <i>Secretary</i>	P	Lori Laughlin <i>Treasurer</i>	P	Elton Wright <i>Commercial Advisor</i>	P
David Dodd <i>Executive Council</i>	A	Ray Gilleland <i>Immediate Past President</i>	P	Christine Moore <i>1st Vice President</i>	P	Present	P
Greg Dotson <i>Regional Ambassador</i>	A	Shante Griffin <i>Regional Ambassador</i>	P	Melanie Neal <i>NC 911 Board Rep</i>	P	Absent	A

### Special Welcome and Recognitions

Chapter President Grayson Gusa made the following recognitions:

- 2021-2022 Corporate Sponsors
  - Carolina Recording Systems
  - Horizon Consoles by SBFi
  - Motorola Solutions
- Recognized Past North Carolina APCO Presidents
- Recognized North Carolina APCO Chapter Life Members
- Recognized APCO International Senior and Life Members
- Recognition of RPLs and CPEs

President Gusa also recognized and thanked Allen Cress and his staff at Rowan County Emergency Services and the Rowan County Rescue Squad for hosting our Board in-person for today's meeting.

### Approve Meeting Minutes (May 5, 2021 – Virtual Chapter Meeting)

A motion to approve the May 5, 2021 Meeting Minutes was made by Melanie Neal. Second by Herman Weiss.

### Chapter Reports

#### **Executive Council Report**

*No Report*

Executive Council Representative David Dodd was unable to attend this meeting and had no report to share.

#### **Commercial Advisory Council Report**

*Elton Wright*

Elton Wright reported that he, Jennifer Taylor (Horizon Consoles) and Joe Knox (Motorola Solutions) are working

together to regroup and provide the best insight and support for both chapters. Elton hopes to have more to share at the next Chapter Meeting.

### **Compassionate Care Committee Report**

*Christine Moore for Janet King*

Janet King was unable to attend the meeting. Christine Moore provided the following report on her behalf:

Since the last report made in May 2021, Janet has sent out 20 cards on behalf of North Carolina APCO. These cards include:

- 10 sympathy cards
- 3 retirement cards
- 4 thinking of you cards (agencies that had faced tremendous situations)
- 2 get well / recovering from surgery
- 1 celebrating a good health report

Everyone is reminded and encouraged to contact Janet, or any member of the NC APCO Board when a card needs to be sent. When doing so, please include name(s), address and additional details about the request for the card.

President Grayson Gusa took this time to extend condolences to the Cary Police Department for the recent unexpected death of one of their officers.

### **Historian Report**

*Randy Surratt*

Another member's name and documentation has been submitted to APCO International for Senior Membership consideration. Confirmation may be delayed because of their participation in the National Conference.

To date, 12 North Carolina APCO Chapter Members have been added to the National APCO register as Senior Members, bringing the complete total to 18 Senior Members.

Prior to August 2018, only two North Carolina Members had been confirmed National Senior Members.

Four North Carolina APCO members that also achieved National Lifetime Membership were also granted Senior Membership designation by APCO International. Randy reported that he is still researching documentation for four remaining North Carolina APCO Members to nominate for Senior Member level.

### **North Carolina 911 Board Report**

*Melanie Neal*

Melanie Neal, the North Carolina APCO Representative to the North Carolina 911 Board provided the following report:

- The grant cycle is under way and there are currently 15 applications under review by the Committee. Grant award winners will be announced during the August 2021 911 Board Meeting.
- The Finance team is working diligently to complete the FY19 and FY20 revenue/expenditure reports, along with the FY21 reports that are now due. The goal is to get to a point where they are assisting PSAPs throughout the year to submit their report and quickly close out the FY.
- Happy to announce that North Carolina has migrated PSAP number 90 to the ESInet, and PSAP 100 is scheduled to occur in August.
- Staff continues to review fund balances (high and low) to work with PSAPs on technology and spending plans.
- Encourage PSAPs to work with their PAT (PSAP Assistance Team) for eligibility, reporting, and other matters in which they can assist.
- Staff is beginning to return to the field, scheduling on site visits.
- Sadly announced the retirement of Gerry Means (NG911 Program Manager) effective December 31, and Richard Bradford (Legal Counsel) effective November 1. Efforts are underway to fill both positions.
- Secretary Boyette will be transitioning the role of Chair of the 911 Board to Secretary Weaver in August. We extend appreciation to Secretary Boyette for leadership and guidance over the past 5 years.

### **Training Report**

*Jeryl Anderson*

Jeryl Anderson, the North Carolina APCO Educational Advisory Member, shared the following report:

Effective January 1, 2021, all APCO courses offered by North Carolina APCO will reflect a new rate. This rate increase is due to the increase in prices for the course materials.

Until further notice, all on-site training classes will require the following:

- All students must wear a mask
- All students must submit to a temperature check
- All students will be arranged for social distancing as much as possible

The NC Chapter of APCO is committed to offering training to our members and friends and will closely follow the Executive Order issued by our Governor and any additional agency safety protocols, as our state now battles a very contagious variant strain of COVID. We look forward to being able to offer more live training as the COVID numbers continue to improve in our great state!

2021 APCO International Conference and Expo will be hosted at the Henry B. Gonzalez Convention Center in San Antonio, Texas August 15-18, 2021.

The NC Chapter of APCO will host its annual Chapter dinner for NC Chapter members in attendance.

A huge Thank You to our dinner sponsor, Carbyne!

Dinner will be on Monday, August 16th at Landry's Seafood House from 6:30 pm to 8:30 pm. Registration will be MANDATORY FOR ALL ATTENDEES and will open next week.

NOTE: This is an event for members of the NC Chapter of APCO only. If you wish to bring a guest, cost for ALL guests will be \$55 and must be paid to the chapter in advance of the event. More information will be sent out on this matter.

NC APCO is pleased to announce 2021 Telecommunicator Training Symposium, October 4-6, 2021. Our host site will still be at the Embassy Suites in Greensboro, NC. Our slogan is still going to be: Soar to New Heights – Engage ~ Energize ~ Empower

The call for papers for this event closes today at 11:55 pm. Registration and lodging are both open for this event.

Friendly Reminder:

- Today is July 16, 2021, you have FIVE months and 15 days to finish your 2021 Telecommunicator In-Service Training.
- It is required for those TCs that work under the direction of a Sheriff
- It is required for all staff hired on or before June 30th of the given year
- If you do not do the classes in house, you can get it online from Richmond CC, Alamance CC, or the NC Justice Academy.
- Instructors, remember you must successfully test out of a class to teach it. Also, if you are an instructor, do not forget to go to the NC Justice Academy website and do your annual Instructor Update class, this is how you will keep your General Instructor Certification.

NOTE: If it is time for your NC General Instructor Certification to be renewed, you MUST complete the MANDATORY one-hour training online through the NC Justice Academy training portal.

This training is new each year (January 1) and takes no time to complete. If you fail to do this EVERY YEAR, your GI Certification will be REVOKED! You no longer need to fill out the old forms and send them in to renew, your certification will renew automatically when they see you have successfully completed the MANDATORY training.

It our Chapter's goal to continue to provide quality training for our members across the state at a cost-effective cost. We thank you for your support in our efforts by attending the training and we only want to widen our efforts.

**Treasurer's Report**

*Lori Laughlin*

Chapter Treasurer Lori Laughlin provided the following update:

Main Checking Account	\$ 416.09
Symposium Account	\$ 1,630.14
Scholarship Account	\$ 1,432.00
Money Market Account	\$57,890.32
<b>Total Assets</b>	<b>\$61,368.55</b>

### Regional Report – Region D

The Region D report was not provided during the North Carolina NENA Meeting. Regional Ambassador Shante Griffin shared the following:

Guilford Metro 911 was successful in increasing the starting salary to \$39,444. After six months and successful completion of call intake, the salary will increase to over \$40,000. They are excited to be able to offer this new starting salary and hope it will greatly help their recruitment efforts.

### President's Report

Grayson Gusa

Chapter President Grayson Gusa provided the following updates:

- In May 2021 our total North Carolina APCO membership was 1,561; as of July 2021 the total membership is 1,585, representing an increase of 24 members.
- Regional Ambassador Samantha Dutch was recognized for her promotion to Communications Center Director for Scotland County 911
- The first ever North Carolina APCO Chapter Meeting was held in Greensboro in November 1961. North Carolina APCO will be commemorating the 60<sup>th</sup> Anniversary of the first Chapter Meeting on November 19, 2021, during our Chapter Meeting.
- Announced that a drawing would take place for everyone attending the virtual meeting for two 50% off coupons for full Symposium Registrations. *(This drawing took place on July 18, 2021. Jackie Ezzell of the Pender County Sheriff's Office and Joanna Prentice of the Charlotte Mecklenburg Police Department)*

### Next Chapter Meeting (Friday, September 17, 2021 – Wilmington, NC)

Chapter President Gusa announced that the next Chapter Meeting would be held on September 17, 2021 in Wilmington, NC.

### Adjournment

Grayson Gusa

Hearing no further questions or business, the meeting was adjourned by President Gusa at 11:29 AM.