

**NC APCO Chapter Meeting
Friday, November 18, 2022
Lumberton, NC**

Call to Order and Welcome -- Herman Weiss, 1st Vice President (11:39 am)

Introduction of NC APCO Board Members -- Herman Weiss

Grayson Gusa, Immediate Past President
Shante Lipscomb, 2nd Vice President
Lori Laughlin, Treasurer
Missy Ezzell, Secretary
Gary Loflin, Commercial Advisor
Jeryl Anderson, Executive Council Representative & Education Advisor (Virtual)
Melanie Jones, NC 911 Board Representative
Chad Deese, Region C Ambassador
Samantha Dutch, Region E Ambassador

Special Welcome and Recognitions -- Herman Weiss

Past North Carolina APCO Chapter Presidents
North Carolina APCO Chapter Life Members
APCO International Senior Members
APCO International Life Members
Registered Public Safety Leaders (RPLs)
Certified Public-Safety Executives (CPEs)
First Time Attendees

Recognition of 2022-2023 Corporate Partners – Motorola, AT&T, Carolina Recording Systems, Horizon Consoles and RapidSOS

Approve Meeting Minutes

*The minutes of September 2022 Chapter Meeting have been posted to the NC APCO website.
Take a motion to dispense with the reading of the minutes and approve as posted on the website.*

Motion – Melanie Jones
Second – Grayson Gusa

Chapter Reports

Commercial Advisory Council Report -- Gary Loflin

Nothing to report, Jennifer Taylor reported during the NENA meeting.

Compassionate Care Committee Report -- Herman Weiss for Janet King

Five (5) sympathy cards for deaths

Three (3) cards for sickness/surgery related

One (1) Thinking of You card

If you know of anyone or an agency that we could send a card too, please contact Janet or one of the APCO Board members. Thank you from Janet for the support during the recent loss of her father.

Conference Committee Report -- Samantha Dutch

We have received 13 submissions for presentations and have some suggestions for a Key Note speaker. If you have suggestions for a Key Note Speaker, please contact a member of the Conference Committee. Greg Hauser has been contacted and we are working on possible TERT Training during the conference. We will be sending out a call for papers at least a couple of times a week and we encourage anyone interested to respond.

Historian Report -- Grayson Gusa for Randy Surratt

Nothing to report.

Treasurer's Report -- Lori Laughlin

Main checking account.	\$	950.59
Symposium Account.	\$	75.97
Scholarship Account	\$	1,307.00
<u>Money Market Account</u>	<u>\$</u>	<u>34,666.85</u>
Total of all accounts	\$	37,000.41

Membership Update -- Herman Weiss

As of November 17, 2022, North Carolina APCO currently has 1,633 members.

North Carolina 911 Board Report and Update -- Melanie Jones

Report was given during the NENA meeting.

Old Business

Bylaws Committee Report -- Grayson Gusa

The Bylaws Committee has continued to meet and continue to work on transitioning our existing Constitution and Bylaws to a Bylaws and Policy Manual. Our goal is still to have the proposed documents to the NC APCO Board to review for our January Meeting.

We will then share the proposed documents with the membership for a question and comment period before bringing the new proposals to a vote at the chapter membership quorum at the May 2023 Chapter Meeting held during the NC Public Safety Communications Conference.

Executive Council Report -- Jeryl Anderson

1. As a reminder, Tier group membership dues will increase from \$96 to \$100. Membership levels 1-4 and Tiers 1 and 2 will also see a dues increase costs.
2. **APCO Continues Push to Secure Federal Funding for Next Generation 9-1-1**
Since the House of Representatives passed legislation that would establish a major grant program for NG9-1-1 in July, APCO has been working to secure support in the Senate. The NG9-1-1 legislation, which was included in the Spectrum Innovation Act, would permit up to \$10 billion from spectrum auctions to fund NG9-1-1. APCO has been focusing on key members of the Senate, advocating to increase the amount to \$15 billion and allow the agency responsible to immediately begin implementing the grant program (even before auction revenue is available).
3. **CPE Program Class 14 Selected**
A total of 15 participants were selected from a pool of applicants for the next Certified Public-Safety Executive (CPE) Program. The six-month program is January 4 through July 21, 2023, with the capstone course held July 10-21 at in Daytona Beach, FL, at APCO headquarters.
4. **Membership**

	2021	2022
Total Member Numbers	36,175	36,282
Group Member Agencies	1,358	1,487
Commercial Group	55	54
5. **APCO 2023**
 - Booth sales for APCO 2023 continued.
 - Exhibit Sales as of 10/24/2022:
 - o 10x10 – 489
 - # of Exhibitors – 150
 - # of New Exhibitors – 1
 - Call for Speakers opened; the deadline is December 14.

Events and Corporate Outreach

6. Nexus

November 2 and 3, Nexus attracted 134 attendees and the event covered five real-life scenarios and how the 9-1-1 response could have been impacted by NG9-1-1 technologies.

Coupled with these interactive panels was the 360 experiences where sponsors demonstrated the technological solutions discussed in each scenario.

Key takeaways from the sessions included:

- The role of a data analyst in the ECC is important to manage and analyze the large amounts of data the NG9-1-1 technologies would bring in from social media and other sources.
- NG9-1-1 technologies can greatly improve the response to incidents that have dozens of calls coming in with conflicting information to determine whether each call is related to the same incident, or subsequent incidents.
- Redundancies are vital in ECCs when a single event takes down the communications of multiple centers at the same time to maintaining continuity of operations.

Training Report -- Jeryl Anderson

Upcoming Training Opportunities:

NOTE: *As the numbers for COVID are now back on the rise, ALL on-site training classes may require the following:*

- All students must wear a mask regardless of vaccination status
- All students will be arranged for social distancing (so classes will have strict attendee numbers)

The NC Chapter of APCO is committed to offering training to our members and friends and will closely follow all Executive Orders issued by our Governor and any additional agency safety protocol's, as our state continues to battle a very contagious variant strain of COVID. We look forward to being able to offer live training, while we also continue to monitor the COVID numbers in our state!

If you wish to host a class or would like to see a certain topic offered in a classroom format or online platform, please contact Jeryl Anderson via email.

The following training opportunities are available:

1. The 2023 NC Public Safety Communications Conference is scheduled for Sunday, April 30 through Wednesday, May 3, 2023 at the beautiful Wilmington, NC Convention Center.

Presentations are needed for Monday, May 1, 2023, Tuesday, May 2, 2023 and Wednesday, May 3, 2023.

We are dedicated to providing our members and friends with the BEST in training and networking opportunities and in 2023, this conference plans to continue to meet this standard!

To make this the best experience for ALL attendees, we need YOU and your talents, skills and knowledge to share with our attendees on the hottest topics in our industry.

NOTE: If you are interested in being a keynote speaker, we kindly request that you also use the above link to submit your information.

Call for presentations will be accepted through Friday, January 20, 2023 at 11:45 pm.

We hope you will plan on joining us and becoming a part of a great opportunity to share your talents, skills and knowledge with members of our professional community and beyond!

2. Be on the lookout for more CTO and Supervisor classes that will be hosted by Guilford Metro, Davie County Communications and Robeson County.

Friendly Reminders:

- Effective July 1, 2022, ALL Telecommunicators are required to have 40 hours of Telecommunicator training. As a reminder, if you work for a municipality or your communications center is run by a Sheriff, your agency is required to have your communications staff go through the Telecommunicator Certification Course. All other agencies can choose to do the Telecommunicator Certification Course or other telecommunicator training that is equal to a minimum of 40 hours.
- Today is November 18, 2022, you have **ONE months and 13 days** to finish your 2022 Telecommunicator In-Service Training. If you do the training in house, the training lesson plans, power points and handouts are available through the NC Justice Academy book store.
 1. It is required for those TC's that work under the direction of a Sheriff and beginning on July 1, 2022, work for a municipality, to become Telecommunicator Certified through the Sheriff Standards NC Telecommunicator Certification Course.
 2. It is required for all staff hired on or before June 30th of the given year
 3. If you do not do the classes in house, you can get it online from Richmond CC, Alamance CC, or the NC Justice Academy.
 4. Instructors remember you must successfully test out of a class to teach it. Also, if you are an instructor, do not forget to go to the NC Justice Academy website training

portal and do your annual Instructor Update class, this is how you will keep your General Instructor Certification.

5. The 2023 Telecommunicator In-Service (minimum 16 credits/hours) has six (6) lesson plans that are **MANDATORY** to complete the required 16 hours and then three (3) other choice lesson plans for a total of six (6) hours. Be sure your staff does the six lesson plans that are **MANDATORY** to satisfy the certification in service requirement.

NOTE: Just a reminder that bears repeating, your NC General Instructor Certification renewal, once completed is tracked when you complete the **ANNUAL MANDATORY** one-hour training online through the NC Justice Academy training portal.

6. This training is new each year (January 1) and takes no time to complete. If you fail to do this **EVERY YEAR**, your GI Certification will be **REVOKED!** You no longer need to fill out the old forms and send them in to renew, your certification will renew automatically when they see you have successfully completed the **MANDATORY** training.
7. If you need to renew your General Instructor Certification, be sure to send in the required documents within the month that you expire. If you fail to complete this process, your certification will lapse.
8. Instructors are responsible for maintaining their own certifications and documents and providing School Directors with those certificates if required. Sheriff Standards will only send instructor certificates to the instructors themselves. Reminder emails do get sent out to keep you on task.
9. TCC Task Analysis – still in progress, the NCJA is working on updating curriculums including legal review. Once finalized curriculum is available, new test questions will be designed for the updated curriculum. At that point, piloting and validation can begin.

It our Chapter's goal to continue to provide quality training for our members across the state at a cost-effective cost. We thank you for your support in our efforts by attending the training and we only want to widen our efforts.

New Business

Nominations Committee Report – Grayson Gusa

Per our Chapter Bylaws, the Immediate Past President serves as the Chair of the Nominations Committee. The Chapter Board met yesterday, and we have approved the following schedule for 2023 Chapter Elections:

- Nominations accepted from January 1, 2023 through January 31, 2023
- Nominees will be notified and invited to attend the May 2023 Chapter Meeting in Laurinburg to introduce themselves

- Elections will open immediately following the May 2023 Chapter Meeting and be open through April 15, 2022

The following offices will be open for elections this year:

- Second Vice President
- Chapter Secretary
- Regional Ambassador – Region B
- Regional Ambassador – Region D
- Regional Ambassador – Region F

As part of the upcoming Bylaws changes, we will be staggering the Secretary and Treasurer position to avoid the possibility of having both elected on the same year. The NC APCO Executive Board voted yesterday to move forward with this during the 2023 elections, as such in 2023 the position of Secretary will be elected – and the next election for Chapter Treasurer will be conducted in 2024.

Adjournment -- Herman Weiss

Motion to adjourn the meeting: Gary Loflin
Second: Lori Laughlin

Next Meeting: Charlotte, January 20, 2023

Today we have collected 64 toys for Toys for Tots. For every toy that was donated, participants were included in a drawing. Winners were:

Jason Compton
Ashley Swilling
Cathy Hammond
Ashley Warner
Lori Laughlin
Monica Howard

THANK YOU to everyone that participated!