



## NC APCO Chapter Meeting – January 11<sup>th</sup>, 2019

**Johnston Medical Mall, Smithfield, NC hosted by Johnston County 911**

### **Executive Board Members Present:**

- Brett Wrenn, Chapter President
- Grayson Gusa, First Vice President
- Stephanie Conner, Second Vice President
- Melanie Neal, Immediate Past President
- Lori Laughlin, Treasurer
- Missy Ezzell, Secretary
- David Dodd, Executive Council Representative

APCO Board Meeting was called to order at 10:00 am and the group opened with the Pledge of Allegiance.

Brett Wrenn requested that the group have a moment of silence in honor the Raleigh Police Officer shot in the line of duty on January 10<sup>th</sup>.

Commissioner Harris with Johnston County Board of Commissioners welcomed everyone to Johnston County.

Brett Wrenn, President

- Recognized and thanked Johnston County 911 and Jason Barbour as our host agency as well as the lunch sponsor, Evans Consoles.
- Brett Wrenn introduced the 2019 APCO Board members.
  - Melanie Neal – Immediate Past President
  - Grayson Gusa – First Vice President
  - Stephanie Conner – Second Vice President
  - David Dodd – Executive Council Representative
  - Lori Laughlin – Treasurer
  - Missy Ezzell – Secretary
- Recognition of first time attendees.
- Recognition of past Presidents.
- RPLs or pending RPLs recognized
- CPEs or pending CPEs recognized

- Minutes for the November meeting were sent out by email prior to the meeting and will be posted on the website later; motion was made by Mike Reitz and second was made by Jeryl Anderson to dispense with the reading of the minutes.

**Treasurer’s Report -- Lori Laughlin.**

Checking Account	\$ 705.58
Money Market	16657.23
Scholarship Fund	1432.00
<u>Symposium Account</u>	<u>858.86</u>
Total	\$19653.67

Motion was made to accept.

**Committee Reports**

**ProChrts** - (Janet King) did not have a lot going on due to the holidays.

**Compassionate Care** – (Janet King) sent out several cards since the November meeting. Janet gave a report of the cards sent out. Janet thanked everyone for contacting her with these needs and she encouraged everyone to continue to reach out.

**Interagency Report** – nothing to report

**CJIN** – Steve Lingerfelt reported that the CJIN Board swore in new officers and that the executive director position has not been filled as of today. Various project updates are available on the CJIS website [www.cjinnc.gov](http://www.cjinnc.gov).

**NC 911 Board** - Mike Reitz update for projects and grant cycle. Check website for updates and grant information. Grant workshop to be held, dates are on the website. Education committee updated training for the website. Working on statewide standards. Legislative stakeholder meeting looking at “cleaning up” wording of general statute.

Pokey Harris also spoke about the Legislative Agenda. 911 Board is working with the IT Technology Legislative liaison. The format and wording will change based on the committee’s work and encouraged comments from the PSAPS.

**Training Committee** – Jeryl Anderson upcoming trainings will be posted on Survey monkey and the listserv. APCO Symposium will be in April and registration will be opening soon. First Annual Public Safety Golf Tournament will be pushed to 2020 so that the event can be planned out thoroughly. Payments will be available online soon; checks will also still be accepted with an invoice. Sheriff Standards In-Service was discussed. Age change was made last year from 21 to 18 years of age, reminder was made to check your job listing criteria to reflect the age change.

**Executive Council** --David Dodd – haven’t had anything with the Executive Council since November. Update of next conference calls and meetings that are pending. A health update was given about Holly Wayt’s husband. She is very appreciative of the NC chapters concern and prayers. On the National level two people have announced intent to run for 2<sup>nd</sup> VP position of the International APCO board.

**APCO International** -- Crystal McDuffie spoke about the Occupational Analysis revisions and updates. Also standards development committee is looking for volunteers.

**Membership** – nothing new to report

**Commercial Partners** – Derrick Duggins spoke about the membership changes for the commercial partners. Past and current president was thanked for their work on these changes to the Bylaws. Average of 20-30 commercial partner involvement. Sponsorship changes will be made for the conference. Derrick spoke about the Symposium sponsorship opportunities for commercial partners. North Carolina has become a model for its commercial involvement on the national level.

**Chapter Historian** -- Randy Surratt reported National Senior Nominations have been submitted and received but to date have not heard anything back; hopes that we will have new members by the March meeting. The National APCO Historical Committee is requesting donations for the virtual museum. Randy has submitted items in the past but usually only submits items that the chapter has more than one of. Randy recognized Trilby English's death. Mrs. English was the first female Telecommunicator for the NC State Highway Patrol. Her husband Chuck was one of the founding members of NC APCO. He served on the NC Board as well as the National Board.

**Wellness Committee** – Stephanie Conner reported that there had been a good response of volunteers for the committee and there are now 11 members.

### **Regional Reports**

**Region A** – Herman Weiss gave reports from Pitt, Carteret, Jones/Lenoir, Hertford, Gates, and Beaufort Counties.

**Region B** – Jason Compton gave reports from Town of Cary PD, Town of Apex PD, Wake, and Granville counties.

**Region C** – Tracy Trogdon gave reports from Lumberton PD, Cumberland County, and Fayetteville PD.

**Region D** – Janet King gave reports from Davidson, High Point PD, Alamance County, Burlington PD, Guilford Metro, Surry, Forsyth, and Randolph counties.

- *Janet King gave a medical update for her sister since the transplant – she is doing well.*

**Region E or F** – nothing to report

**Old Business** – update on Bylaws were unable to complete but the updates will be posted after today's meeting for review and vote will be held at the March meeting.

**New Business** –

- The open Region F Ambassador position has been accepted by Greg Dotson from Rutherford County 911. Greg was sworn in by David Dodd.
- Reminder that NC APCO is on Snapchat – NC\_APCO
- Melanie Neal reminded everyone that Guilford/Metro 911 is hosting a Denise Amber Lee presentation February 28 and March 1.

- Mike Reitz with Chatham County is building a new center and the proposal of a regional backup was made to any agency.
- Melanie Neal announced that Central Square Technology meeting will be held at Guilford/Metro January 18.

Reminders by Brett Wrenn to sign in on the IPAD and door prize tickets. There is also a 50/50 drawing.

Meeting adjourn at 11:01 am motion made to adjourn meeting by Melanie Neal.

## Attendance Sign In Data

Name	Agency / Company	Organization Affiliation	RPL / ENP Status
Allen Cress	Rowan County 9-1-1	Both APCO / NENA	Both ENP / RPL
Allen Moore	Rocky Mount	Both APCO / NENA	
Beverly Herring	Johnston County	NENA	ENP
Bill French	Lumberton Communications	Both APCO / NENA	ENP
Brenda Womble	Wilson County 911	Both APCO / NENA	Do not currently have either
Brett Wrenn	Person County 911	Both APCO / NENA	Do not currently have either
Brian Drum	Catawba County 911	NENA	ENP
Christine Moore	Guilford Metro 911	Both APCO / NENA	ENP
Cliff Brown	Sampson County 911	Not currently a member	Do not currently have either
Craig Schulz	Mission Critical Partners	Both APCO / NENA	ENP
Crystal McDuffie	APCO	APCO	Both ENP / RPL
Daniel Wiggins	Wayne County 911 Communications	Both APCO / NENA	RPL
David Carroll	Lumberton Communications	NENA	Do not currently have either
David Dodd	NC APCO Board	Both APCO / NENA	Both ENP / RPL
Dawm	Hartwick	APCO	Do not currently have either
Debra Reilley	NC SHP	Not currently a member	Do not currently have either
Del Hall	Stokes County Emergency Communications	Both APCO / NENA	ENP
Derrick Duggins	Motorola	Both APCO / NENA	Do not currently have either
Dianne Raynor	Harnett County Sheriffs Office	NENA	Do not currently have either
Dominick Nutter	Raleigh/Wake 911	Both APCO / NENA	Both ENP / RPL
Grayson Gusa	Davie County 911	APCO	RPL
Greg Dotson	Rutherford Co SO 911	Both APCO / NENA	Do not currently have either
Greg Fostet	Alexander County 911	Both APCO / NENA	Do not currently have either
Herb Swaim	Forsyth County 911	APCO	Do not currently have either
Herman Weiss	Gates County 911	Both APCO / NENA	Do not currently have either
Jackie Ezzell	Pender County 911	APCO	Do not currently have either
Jamison Sears	Davidson County 911	Both APCO / NENA	Do not currently have either
Janet King	Randolph County	APCO	Do not currently have either
Jason Jeffares	Mecklenburg EMS Agency	Both APCO / NENA	ENP

Jeff	Holshouser	Both APCO / NENA	Do not currently have either
Jeff williford	Wilson County 911	Both APCO / NENA	
Jeffrey McCallister	Jacksonville Public Safety	Both APCO / NENA	Do not currently have either
Jeryl Anderson	Orange County Emergency Services	Both APCO / NENA	Both ENP / RPL
Jimmy Hodges	Pitt County 911	NENA	Do not currently have either
Kristin donovan	Motorola solutions	NENA	Do not currently have either
Lewis Cheatham	GM911	APCO	Do not currently have either
Lisa Reid	Fayetteville Police Department	Both APCO / NENA	ENP
Lonnie owens	Rowan 911	Both APCO / NENA	ENP
Lori Laughlin	High Point 9-1-1 Communications	APCO	RPL
Lorie Burroughs	Pitt County 911	APCO	Do not currently have either
Mark Nelms	NCSHP Communications	Not currently a member	
Melanie Neal	Guilford Metro 911	Both APCO / NENA	RPL
Melissa Ezzell	UNCW Police Dept	APCO	Do not currently have either
Mike McDaniel	Rowan County	NENA	ENP
Mike Reitz	Chatham County	Both APCO / NENA	Do not currently have either
Phil York	Rowan co 911	NENA	ENP
Philip Penny	MCP	NENA	
Pokey Harris	NC 911 Board/NC DIT	Both APCO / NENA	ENP
Rachel Bello	Wake County	NENA	Do not currently have either
Randy Beeman	Durham Communications	Both APCO / NENA	Do not currently have either
Randy Surratt	High Point -retired	APCO	Do not currently have either
Rick Thomas	Apex PD	Both APCO / NENA	Both ENP / RPL
Robert Nathan Huey	NC SHP	NENA	Do not currently have either
Ronnie Barefoot	Retired	NENA	ENP
Ryan Chambers	Denise Amber Lee Foundation	Both APCO / NENA	Do not currently have either
Scott Beasley	Johnston County 911	NENA	ENP
Sharon rowell	Pender County 911	APCO	Do not currently have either
Stacy hicks	Granville County 911	NENA	Do not currently have either
Stephanie Conner	Surry County	Both APCO / NENA	Both ENP / RPL
Steve Lingerfelt	High Point 911	Both APCO / NENA	Do not currently have either

Tanya Lee	EvansCare	Both APCO / NENA	Do not currently have either
Trent Brummitt	Granville County 911	NENA	Do not currently have either
Victor williams	Carolina Recordings	Both APCO / NENA	Do not currently have either
Wes Hutchens	Forsyth County Emergency Services	APCO	Do not currently have either



February 6, 2019

## **Executive Council Communiqué – January 2019 Activities**

**Not for Distribution Beyond APCO Chapter Officers**

### **Executive Committee and Board Activities**

#### **Mid-Year Meeting**

On January 17, the Executive Committee along with Group Leaders met at APCO HQ in Daytona Beach, FL, to review the mid-year progress of APCO committees.

#### **CPE Graduation**

On January 17, the Executive Committee attended the Certified Public-Safety Executive (CPE) graduation in Daytona Beach, FL.

#### **Board of Directors**

On January 18, the Board of Directors held its quarterly meeting at APCO HQ in Daytona Beach, FL, at 1 pm, which was preceded by a workshop.

#### **Officer Nominations**

Prior to the 2019 filing deadline, the Credentials Committee certified the candidate declarations of the following individuals for Second Vice-President of APCO International:

- Kimberly Burdick, [kburdick@chouteaucosomt.com](mailto:kburdick@chouteaucosomt.com), 406-788-5501
- Jason Kern, [jkern@seecom911.org](mailto:jkern@seecom911.org), 815-356-2685

The Credentials Committee also certified the declaration filed by Margie Moulin for seeking the next highest office of First Vice-President. Online voting will open July 17. In accordance with policy, Tracey Hilburn automatically advances to President and Holly Wayt assumes the mantle of Immediate Past President following the close of the 2019 conference.

### **In the News**

In January, APCO was mentioned in 113 traditional media articles, and had 50 social media mentions with an advertising value equivalency (AVE) of \$45,419 and 4,910,034 in potential reach.

The following press releases were issued in January:

[APCO Announces CPE Class 05 Graduates](#)

[Thurston 911 Communications Receives APCO Agency Training Program Certification](#)

[Washington State Patrol Receives APCO Agency Training Program Certification](#)

[Fayetteville Police Department Receives APCO Agency Training Program Certification](#)

## Government Affairs

### Meeting on 9-1-1 Location Accuracy with Apple, Google, and Major Wireless Carriers

On January 16, Jeff Cohen and Mark Reddish attended a meeting with representatives from Apple, Google and the major wireless carriers to discuss 9-1-1 location accuracy. At the meeting, attendees discussed technological developments in 9-1-1 location accuracy and how to best provide actionable location information to emergency communications centers.

### FCC Filing – 9-1-1 Fee Diversion

APCO filed comments with the FCC on January 18 in response to the FCC's 10<sup>th</sup> annual 9-1-1 Fee Report, which helps provide insight into the nation's 9-1-1 ecosystem and outlines how states use the revenues from their 9-1-1 fees. APCO expressed its support for the FCC's efforts to ensure efficiency, accountability and transparency in the collection and expenditure of 9-1-1 fees but called for the FCC to make the reports more useful for tracking NG9-1-1 progress and understanding what constitutes fee diversion. APCO's comments can be found [here](#).

### APCO Comments to NTIA Regarding a National Spectrum Strategy

On January 22, APCO sent comments to NTIA in regards to the development of a comprehensive, long-term national spectrum strategy. In the comments, APCO emphasized public safety's unique need for interference-free access to spectrum and argued that NTIA should evaluate public safety's use of spectrum differently from other users, recognizing the mission to protect life and property. APCO's comments can be found [here](#).

## Spectrum Management

### 800 MHz Interstitial Channels

As anticipated, on December 27, 2018, LMCC filed a petition with the FCC stating the following:

“The Commission has adopted many of the approaches endorsed by the LMCC in these proceedings. However, there is a critical area in which the FCC rejected the LMCC's recommendations and adopted rules, in the LMCC's opinion, that must be reconsidered if the full potential of the spectrum at issue is to be captured. Specifically, the LMCC urges the FCC to reconsider the definition of the interference contour to be used in coordinating an 800 MHz Mid-Band (809-817/854-862 MHz) application and the derating factors to be applied in that contour analysis.<sup>3</sup> The derating factors, which were developed for use with an F(50,50) curve, are not appropriate when applied to a more conservative F(50,10) curve. The result will provide more adjacent channel protection than needed while simultaneously reducing the spectrum utilization that otherwise could be derived from introducing interstitial channels into the 800 MHz band.”

It is important to note that licensing of 800 MHz interstitial channels is not possible until FCC has addressed this petition. Furthermore, while the rules became effective on December 27, 2018, formal administrative and FCC release details have yet to be issued. Specifically, it is not possible to determine at present the dates for which the FCC will issue a Public Notice (PN) announcing the release dates of the spectrum and the applicable filing windows for when frequency advisory committees can begin certifications and submissions to the FCC for processing. The shutdown of the FCC has added to the uncertainty. There is also disagreement among business coordinators on an MOA for EB/GB channels.

## AFC Webinar Series

The next webinar in AFC's free FCC Part 90 webinar series is:

Part 90 Frequency Coordination Procedures  
February 28, 2019 | 2:00-3:00 p.m. ET  
Presented by Amanda Bredstrup, AFC Senior Processor

Learn more and register at: [www.apcointl.org/spectrum-management/](http://www.apcointl.org/spectrum-management/)

## Training and Certification

### Scholarship Program

The Institute is currently accepting scholarship applications for the CAC/Silent Key Scholarship Program. There are two separate scholarship applications. One is for prospective students of the Certified Public-Safety Executive (CPE) Program that are seeking financial assistance to attend. The deadline for CPE scholarship applications is February 15. The other is for general scholarship applications, closing March 31st. General scholarships can be applied to APCO Institute training as well as travel for an APCO International educational event such as the annual conference.

## Comm Center and 9-1-1 Services

### Standards Development

The Public Safety Grade Site Hardening Working Group has reconvened to address three comments received during the second round of public review and comments. The Incident Handling Process standard was approved by ANSI and has been published to the APCO standards for download website. Two new working groups have been filled and will begin work in February: Best Practices for the Use of Social Media in Public Safety Communications and Core Competencies and Minimum Training Standards for Public Safety Communications Technician (Radio, CAD, GIS). Three new projects were recently filed with ANSI : Detecting Early Warning Symptoms of Stress in Telecommunicators, Core Competencies and Minimum Training Standards for Public Safety Communications Manager/Director, and Public Safety Communications Center Succession Planning.

### Agency Training Program Certification

<i>Wednesday, January 30, 2019</i>			Agency			ATPC Committee		APCO Staff	Agency		Expired	Total
New Purchase	FY18-19 Purchases	Certified	Active / Not submitted	Application not started	Incomplete	First Review	Second Review	Review Complete	Comments to Agency	90-day Extension		
0	10	8	4	2	0	3	3	4	2	7	4	37

APCO staff continues to work with Wave Motion Digital on the application revision. Testing has been completed on the agency and reviewer components and the administration component is currently being edited for advanced reporting features.

### CTIA Location Accuracy

The CTIA Location Accuracy PSAP Implementation Workgroup reconvened on January 30. The co-chairs completed a project plan for the remainder of the workgroup activities. The workgroup has begun analysis of the End of End test results, drafting an operational considerations paper, and a technical considerations paper. Work is currently expected to be complete by the beginning of April 2019.

## Membership

Comparative membership data:

Member Type	1/1/2018	1/1/2019
Associate	3,200	3,109
Full Member	5,644	5,351
Full Group Members	4,738	4,829
Online Group Members	10,871	13,486
Commercial	716	619
Commercial Group Members	14	14
<b>Total Member Numbers</b>	<b>25,183</b>	<b>27,408</b>
<b>Group Member Agencies</b>	<b>803</b>	<b>889</b>
<b>Commercial Group</b>	<b>48</b>	<b>33</b>

### PSAP and Technology Leadership Awards

Nominations are being accepted for the PSAP and Technology Leadership Awards. The deadline for submissions is April 1, 2019. [Read more](#)

## Events & Corporate Outreach

### Envision Training Event in Tampa

APCO held the Envision training event on January 15 in Tampa, Florida. Envision involves information sharing that attendees can apply to their jobs related to training, operations, and managing new technologies. The audience, consisting of 9-1-1, information technology and industry professionals, contributed to a robust discussion on these critical topics and the future of emergency communications. View the Envision program agenda [here](#).

### APCO 2019

The [registration fees](#) and the [schedule at a glance](#) have been posted on the APCO 2019 website.

The [T-shirt design contest](#) opened February 4.

Volunteer opportunities will be available starting April 1.

Housing will open April 1 for attendees. The housing block for the Executive Council will open at the end of March. Please keep an eye out for an email regarding booking your hotel room within the special Executive Council block.

**Exhibit Sales as of 1/18/2019 (Week #30):** 10 X 10s sold – 516

Booth prices increased on January 1, 2019. [Ad space](#) for the APCO 2019 Program Guide and advertising bundles are being sold.

**Broadband Summit and Leaders Dinner**

The [Public Safety Broadband Summit](#) will be May 21-22 in Arlington, VA. The [Leadership in Policy Awards Dinner](#) will be held the night of May 21 in the same venue.

The Broadband Summit Call for Speakers closes February 15, 2019. [Read more here.](#)

Corporate Outreach is seeking sponsors for both events.