

**N.C. Chapter of APCO Business Meeting
Fall Conference, Wilmington, NC, September 26, 2001**

President Dodd called the meeting to order and welcomed everyone.

President Dodd recognized all the Past Presidents in attendance. They were Marsha Simmons, Martha Hasty, Dinah Jeffries. He also introduced the APCO Executive Board. All Board members were present.

A request to waive the reading of Previous Minutes was made since they were posted on the website. A motion was made by Jim Carr to dispense it was seconded and carried.

Secretary/Treasurer Robby Robinson gave the following treasurer report.

Treasurer's Report Checking Account \$2,310.73
Money Market \$38,454.97
East Coast \$3243.57

President Dodd advised the books would be considered closed and would be turned over to Sidney Wilkey who will perform the Chapters internal audit and to prepare the required Non-Profit federal tax return. Sidney is an accountant that works for President Dodd in Cleveland County.

Robby also stated that the members report shows 437 members currently in the NC Chapter.

The members at large board members were asked if they had in thing to report. Martha Hasty just wanted to thank the Conference Committee for do such a good job. No other information to report. Wesley Reid also had no other information.

Frank Thomason, Executive Council gave the following report.

Annual Executive Council Meeting
Saturday, August 4, 2001
Salt Palace Convention Center - Room 254
Salt Lake City, Utah

MINUTES

1. Convening: President Lyle Gallagher called the Mid-Year Executive Council Meeting to order at 8:30 a.m. Mountain.

A. Introductory Remarks - President Lyle Gallagher welcomed the Executive Council.

B. Roll Call - Executive Assistant Anita Harrington called the roll and reflected the Chapter attendance in the attached roll call list.

C. Accept or Change the Agenda - Gregg Riddle of the Illinois Chapter made a motion to accept the agenda as presented. David Wilson of the Mississippi Chapter seconded the motion. A verbal vote was taken with no opposition and the motion carried.

2. Action Items:

A. Approval of the Minutes: Garrett Mayer of the CPRA Chapter made a motion to accept the following resolution that approves the minutes of the March 17, 2001 Mid-Year Executive Council Meeting. Gregg Riddle of the Illinois Chapter seconded the motion. A verbal vote was taken with no opposition and the motion carried.

INTENT: To make proceedings from the March 17, 2001 Annual Executive Council Meeting an official record of the Association.

PURPOSE: To obtain unilateral consensus of said proceedings.

PRESENTER: The APCO Board of Officers.

WHEREAS: The Executive Council Meeting took place March 17, 2001 in Jacksonville, Florida; and

WHEREAS: Accurate and detailed minutes of all council actions were kept in said meeting; and

WHEREAS: The Association governs its meetings under Robert's Rules of Order, which stipulate minutes must be approved in order to become official; and

WHEREAS: The staff and Board of Officers recommend these minutes be approved as presented/amended; now, therefore, be it

RESOLVED: Upon adoption of this resolution, the minutes presented will become the official record of the Executive Council Meeting held March 17, 2001.

B. Policy Manual Updates/Changes: Nancy Pollock of the Minnesota Chapter made a motion to accept the following resolution that adds the Weldon Joe Blair Award to the Association's Policy Manual. Garrett Mayer of the CPRA Chapter seconded the motion. A verbal vote was taken with no opposition and the motion carried.

INTENT: To add the Weldon Joe Blair Award to the Association's Policy Manual

PURPOSE: To amend APCO Awards Policy, Index No: 12000

PRESENTER: APCO Board of Officers/Executive Director

WHEREAS: The Board of Officers is charged with maintaining and keeping up to date the APCO Policy Manual; and

WHEREAS: The policies of the Association need to reflect the day-to-day operation of the Association; and

WHEREAS: The current activities of the Association may differ from the current guidelines established in the APCO Policy Manual; and

WHEREAS: The Board of Officers recommends the Awards policy be amended to add the Weldon Joe Blair Award, which was presented during the 2000 Annual Conference to Jimmie Hocutt of the Washington Chapter, now, therefore, be it

RESOLVED: That the amendment to the Award's Policy shall be as follows:

Add:

13. The Weldon Joe Blair Award

(This award is not an annual award, but rather may be presented when merited. The terms and condition of this award are provided here:)

The Weldon Joe Blair Award for Leadership recognizes outstanding service to the Association by long-term members of the Association.

Criteria to be met by Nominees:

1. Member of the Association for at least 10 years
2. Participated in a leadership role, over a several year period, in activities at the Association and it's Chapters.
3. Performed, at the Association and Chapter level, outstanding service by means of leadership and guidance in the governance of the Association and the Chapter.

C. Quorum Resolutions

1. Life Member Eligibility Requirements: Past President Jack Keating made a motion to recommend approval of Resolution #1. Gregg Riddle of the Illinois Chapter seconded the motion. Past President Jack Keating offered Amendment #1 to Resolution #1 as follows: (Amendment language in italics)

INTENT: To amend the Bylaws of the Association relating to the criteria for eligibility and the procedures for nomination and approval for conferring the title of APCO Life Member.

PURPOSE: To update the suggested list of accomplishments and amend the procedures for awarding APCO Life memberships.

MAKER: The Credentials Committee

TO: The 2001 Annual Conference Quorum

HEREAS: The APCO Life Member award is the highest membership award that can be bestowed on a member, and therefore, it is reserved for those individuals who have significantly distinguished themselves at the Association level through various acts of service to APCO and/or the public safety communications community; and

WHEREAS: The suggested list of accomplishments must be updated periodically to reflect the entire span of current and past activities of the Association; and

WHEREAS: The Board of Officers desires the Credentials Committee to review all Chapter submissions of Life Member recommendations to ensure compliance with all applicable requirements; and

WHEREAS: The Credentials Committee believes that the Executive Council should have the authority to waive the 90 day rule for submission of Life Member recommendations, when it deems appropriate; now therefore, be it

RESOLVED: That Section 4.2.2 of Bylaws Article I shall be amended as follows:

4.2.2 The criteria for eligibility and the procedures for nomination and approval for conferring the title of APCO Life Member are as follows:

4.2.2.1 A. This honor may be bestowed upon members who have, at the Association level, made significant contributions toward the fulfillment of the purpose of the Association.

Consideration will be given to the range of applicable accomplishments that demonstrate the candidate's breadth of contributions to the purpose of APCO.

4.2.2.2 (1) To be eligible for APCO Life Member, the nominee shall, as a minimum, have:

A. (a) Served a full term as President of the Association or;

B. (b) Met both of the following requirements:

(1) Been a member of APCO for a minimum of fifteen (15) years; and

(2) Made at least five (5) major accomplishments which have contributed significantly towards meeting the needs of all Chapters, regulatory, and policy making bodies, the commercial, general public safety, and international communities, or any combination thereof. A list of suggested major accomplishments which may be used as a guideline to determine LIFE MEMBER qualifications is shown below:

- (a) Served four (4) or more years as an Executive Council Member;
- (b) Served four (4) or more years as a Local Area Frequency Advisor;
- (c) Served as an active Committee member the Chair of an Association Committee, Standing Committee, or Special Task Force (e.g., Projects 25, 31, 33, 34, 35, CALEA, etc.); Service on Chairing chairing each such Committee or Task Force would constitute a single accomplishment;
- (d) Served a term as a member of the AFC or Institute Advisory Committee, or Bulletin Editorial Advisory Committee Board, or Executive Council Committees; membership on each such Committee or Ad Comm would constitute a single accomplishment;
- (e) Served as an active member of one or more Association Standing Committees; not more than two (2) accomplishments may be counted from this subsection;
- (e) (f) Served as the Chair of a Regional Conference; Committee Chair or as Chair of a Regional Conference Standing Committee as delineated by the Regional Conference manual;
- (f) (g) Served as the Chair of an Annual Conference; Committee Chair or as Chair of an Annual Conference Standing Committee as delineated by the APCO Annual Conference Manual; and
- (g) (h) Made other contributions that promote APCO-Inter-national (beyond benefit to a single Chapter) or to the art of public safety communications (e.g., NPSTC, PSWAC, NCC, NASNA etc.). service as an Officer of another public safety oriented association.

4.2.2.3 This honor shall be bestowed in the following manner:

- A. (a) The nomination shall be made by the nominee's Chapter upon recommendation of such Chapter's Executive Committee. This nomination, accompanied by documentation of eligibility, shall be sent to the Association office more than 90 days prior to the convening of the Annual Conference at which the nomination is to be considered.
- B. (b) The nomination shall be reviewed by the Credentials Committee for compliance with all applicable requirements. It shall then forward its findings and recommendations to the Board of Officers. The Board of Officers shall then forward and its recommendations made to the Executive Council before or during such conference. If approved by the Executive Council, the nomination shall be presented to the Quorum of such Conference which shall make its decision by majority vote. If not approved in any instance in this process, the Chapter shall be appropriately advised by the Executive Director.
- C. (c) Nominations for Life Membership may also be initiated by the unanimous vote of the APCO Board of Officers more than 90 days prior to the convening of the Annual Conference at which the nomination is to be considered. In such case, the Board of Officers shall forward its nomination to the Executive Council for its approval.

If approved by the Executive Council, the nomination shall be submitted for the consideration of the Quorum at the Annual Conference.

D. Notwithstanding the above, the Executive Council may review and submit to the Quorum for its consideration any nomination for Life Membership brought before the Council, when it deems by majority vote of the entire Council that a special circumstance exists, warranting special consideration and a waiver of the 90 day rule.

4.2.2.4 (3) The APCO Life Member title and the member's regular other membership category title with all its privileges and benefits shall be enjoyed, and held exempt from dues, for the life or until the resignation of such member.

NOTE:

The purpose of this Amendment is to expand the list of suggested accomplishments to include:

- Service as Chair of an Annual or Regional Conference Committee as defined by the respective Annual or Regional Conference Manual; and
- Service as a member of any Association Advisory Committee, Executive Council Committee, or Standing Committee.

Past President Jack Keating made a motion to accept Amendment #1 as presented. Nancy Pollock of the Minnesota Chapter seconded the motion. Discussion was as follows:

- President Elect Glen Nash requested clarification of the Executive Committees: Finance and Budget, Credentials, Management. Amendment will be modified to state Executive Council Committees.
- Barry Luke of the Florida Chapter stated the designation of chair should be changed to chairmanship. Garrett Mayer of the CPRA Chapter concurred.
- President Elect Glen Nash asked the Council's indulgence to allow the C&B Committee the editorial rights to use the terms as they appear in the respective manuals so there is no question in the future. Nancy Pollock of the Minnesota Chapter concurred.

Question was called by Gregg Riddle of the Illinois Chapter. A verbal vote was taken on the motion to amend with no opposition and the motion carried. President Elect Glen Nash made a motion to recommend approval of resolution subject to adoption of the Council's amendment. Past President Joe Hanna seconded the motion. A verbal vote was taken with no opposition and the motion carried.

2. Senior Membership Grade Eligibility Requirements - Past President Jack Keating made a motion to recommend approval of Resolution #2. Richard Roley of the Georgia Chapter seconded the motion.

INTENT: To amend the Bylaws of the Association relating to the criteria for eligibility and the procedures for nomination and approval of awarding the Senior Membership Grade.

PURPOSE: To expand the suggested list of accomplishments and amend the procedures for selection.

MAKER: The Credentials Committee

TO: The 2001 Annual Conference Quorum

WHEREAS: The APCO Senior Membership Grade Designation is reserved for those members who have distinguished themselves by exceptional service to APCO, both at the Chapter and Association level, over a considerable number of years; and

WHEREAS: The qualifications for eligibility must be updated periodically to reflect the entire span of current and past activities of the Association; and

WHEREAS: The APCO Board of Officers desire the Credentials Committee to review all nominations for such award to ensure they comply with all applicable requirements; now therefore, be it

RESOLVED: That Sections 4.4.2 and 4.4.4 of the Bylaws Article I shall be amended as follows:

4.4.2 To be eligible for the honor, a member shall meet the following qualifications:

A. Membership Been a member of APCO for a minimum of ten (10) consecutive years or more.

B. Not less than three (3) significant contributions to APCO, including one on an Association level. A suggested list of significant contributions is listed below:

(1)(a) Served one (1) or more years as President of a Chapter;

(2)(b) Served two (2) or more years as an Executive Council Member;

(3)(c) Served as an active member of an Association Special Committee or Special Task Force (e.g. NPSPAC, PSWAC, Project 25, 31, 33, 34, 35, CALEA, etc.) (Count service on each Committee as separate contribution.)

(4)(d) Served as an active member of one or more Association Standing Committees;

(5)(e) Served as an Annual or Regional Conference Committee Chair; Chair of a Chapter, Regional, or Annual Conference;

(6)(f) Served two (2) or more years as a Local Area Frequency Advisor;

(7)(g) Made other contributions that promote APCO International beyond benefit to a single Chapter or to the art of Public Safety Communications. Served two (2) or more years as a member of the Chapter Executive Committee;

(8) Served two (2) or more years as the Chair of a Chapter Standing Committee;

(9) Served two (2) or more years as a member of the Institute Advisory Committee, AFC Advisory Committee, or Bulletin Editorial Advisory Board;

(10) Served as a presenter at a Chapter, Regional, or Annual Conference;

(11) Served as the Chair of a Chapter, Regional or Annual Conference Committee;

(12) Served as Chapter Committee member for a major legislative accomplishment;

(13) Served two (2) or more years as the Chair of a Regional Spectrum Planning Committee;

(14) Served a full term as an officer of another national or international public safety organization (e.g. IACP, IAFC, NENA, etc.); or

(15) Made other contributions that promote APCO International (beyond benefit to a single Chapter) or to the art of Public Safety Communications.

C. Shall be a member in good standing at the time of the award.

4.4.3 Nomination to Senior Membership Grade shall be initiated at the Chapter level upon recommendation by one Past Chapter President, approved by the Chapter Executive Committee and the Chapter Quorum. The nomination shall be forwarded to APCO International, whereupon it shall be reviewed by the Credentials Committee for adherence to all applicable requirements.

Senior Membership Grade is approved by the Board of Officers upon the presentation of the resolution and sufficient documentation of qualifications to merit the award recommendation of the Credentials Committee and the Board's review of the Chapter's documentation.

Past President Jack Keating offered Amendment #1 to Resolution #2 as follows:

"Modify section 4.4.2 B (9) of Resolution #2 to read: "Served two or more years as a member of the Institute Advisory Committee or AFC Advisory Committee". This amendment eliminates reference to the Editorial Advisory Committee."

Past President Jack Keating made a motion to accept the amendment as presented. Kent Kruger of the Wisconsin Chapter seconded the motion. A verbal vote was taken with no

opposition and the amendment carried. Resolution #2 is recommended as amended by Amendment #1.

D. Regional Conference Manual: Gregg Riddle of the Illinois Chapter made a motion to adopt the Regional Conference Manual as presented by the Chapter Enhancement Task Force. Jim Fraser of the Canada Chapter seconded the motion. A verbal vote was taken with no opposition and the motion carried.

INTENT: To recommend adoption of the Regional Conference Manual as amended by the Chapter Enhancement Task Force.

PURPOSE: To modify the Regional Conference Manual in accordance with the nine items of the Regional Conference Report as adopted by the Executive Council on March 18, 2001.

PRESENTER: Chapter Enhancement Task Force

WHEREAS: The Regional Conference Report was adopted by the Executive Council on March 18, 2001 at the mid-year meeting, and

WHEREAS: The CETF was charged with incorporating these nine changes into the Regional Conference Manual, and

WHEREAS: The CETF has presented these changes to the Executive Council for review and comment; now, therefore, be it

RESOLVED: The Executive Council approves the revision to the Regional Conference Manual.

E. PBX Issues Related to 9-1-1: Nancy Pollock of the Minnesota Chapter made a motion for adoption of the resolution on PBX Issues Related to 9-1-1. Gregg Riddle of the Illinois Chapter seconded the motion. A verbal vote was taken with no opposition, and the motion carried.

INTENT: To pursue a resolution to location information issues related to PBX systems.

PURPOSE: To begin a more aggressive approach to resolving the PBX location problems related to 9-1-1 response.

PRESENTER: Nancy Pollock and Rick Hessinger

WHEREAS: In 1994, the FCC issued Report and Order, 94-102, a part of which addressed issues related to PBX systems and their implications with 9-1-1 and enhanced 9-1-1 services; and

WHEREAS: The Commission's Common Carrier Bureau and representatives of public-safety communications organizations (PSC's) met with representatives of Multi-line Telephone Systems (MLTS) manufacturers and business owners/users of MLTS met to discuss the problem; and

WHEREAS: The representative organizations - the Association of Public-Safety Communications Officials-International, Inc. (APCO), the National Emergency Number Association (NENA), the National Association of State Nine One One Administrators (NASNA), the Ad Hoc Telecommunications Users Committee (Ad Hoc) and MultiMedia Telecommunications Association (MMTA) - all have participated in the above-referenced docket through comments and reply comments and reached a recommended consensus; and

WHEREAS: The public expects, demands and deserves that no matter where they are, the 9-1-1 system is going to work, is going to produce consistent results when they call for assistance, and will obtain the desired response to urgent situations, now, therefore, be it

RESOLVED: That APCO initiate a leadership role to pursue efforts to ensure that location information provided from PBX systems by but not limited to:

1. Requests the FCC to take action to incorporate into Part 68, requirements for Multi-Line Telephone Systems that will facilitate the implementation of Enhanced 9-1-1 on PBX, Key, hybrid and Centrex telephone systems.
2. Encourage state chapters where no MLTS/PBX legislation exists, to begin legislative action to craft state law, which would address the issues in their state.
3. Sponsor a national press event to heighten the awareness of the problems MLTS/PBX present for 9-1-1.
4. Host a website for APCO members to learn more and retrieve information related to the issues to better educate the APCO membership.
5. Seek support on Capitol Hill to champion the cause of 9-1-1 related to the problems MLTS/PBX present fro 9-1-1.

F. Membership Programs: Willis Carter of the Louisiana Chapter made a motion to accept the membership programs as recommended by the Membership Task Force. Garrett Mayer of the CPRA Chapter seconded the motion. A verbal vote was taken with no opposition and the motion carried.

INTENT: To establish the APCO Corporate partnership Program

PURPOSE: The Task Force believes that many advantages can be enjoyed through the development of a Corporate Partnership Program, which would replace the current Corporate Group member program. The objective of the Corporate partnership Program is to recognize all of APCO's commercial members and business partners at four primary levels of contributions. The Corporate Partnership Program will recognize, through an expanded benefits package, commercial members, who choose to participate, as partners

of APCO, who provide support to current ongoing activities of the association to enhance and promote the interest of public safety communications. These companies not only support the efforts of the association and its membership by contributing monetary resources, but also through expertise in technology and operations of all aspects of public safety communications.

PRESENTER: Membership Task Force

G. Life Member Nominations: David Wolfe of Tennessee made a motion to vote on the following life member nominees at one time. Garrett Mayer of the CPRA Chapter seconded the motion. A verbal vote was taken with no opposition and the motion carried.

- Lyle Gallagher, North Dakota
- Thomas Catino, Atlantic Chapter
- RoxAnn Brown, Oregon Chapter
- Ken Keim, Oregon Chapter

3. 2006 Bidding Cities: President Lyle Gallagher directed a secret ballot be conducted to select the host city for the 2006 APCO International Conference & Exposition. Ballots were collected and counted. Executive Director John Ramsey announced that the majority winner was Orlando, Florida. Mary Messamore of the Kansas Chapter made a motion to destroy the ballots. Past President Joe Hanna seconded the motion. A verbal vote was taken with no opposition and the motion carried.

4. Other Business:

A. Regional Conference Manual: President Elect Glen Nash clarified the reference made in the Regional Conference Manual to local chapter conference chair and representatives, and in enumerating the representatives it identifies the local chapter conference chair and a general arrangements chair as the two major functions, and then subcommittees under the general arrangements chair as program, publicity, entertainment, transportation, volunteer, exhibits, and security. President Elect Glen Nash recommended that reference be made to the local chapter conference chair and representatives as defined in the annual conference in the resolution for modification of the C&B. The table of contents refers to the regional conference committee responsibilities, identifying a conference chair, program, general arrangements, registration, finance, exhibits, security, entertainment, optional special event, publicity, family program, and transportation. President Elect Glen Nash recommended that the resolution be modified to make reference to the committee chairs as defined in the regional conference manual.

B. Preference Resolution: President Elect Glen Nash made a motion to adopt the following resolution as presented which encourages governmental agencies to give preference in the purchase of both wireless and PBX type services to those companies and providers who provide location information. Past President Joe Hanna seconded the motion. A verbal vote was taken with no opposition and the motion carried.

WHEREAS: Many local, state, and federal agencies have provided cellular and/or PCS telephones (aka "wireless telephone services") to employees for official use; and

WHEREAS: Many local, state, and federal agencies have installed multi-line telephone systems (aka "PBXs) to provide telephone services within agency offices; and

WHEREAS: Users of wireless telephone services and wireline telephone services, including those provided through multi-line telephone systems, may be using these services to request emergency services such as police, fire, and EMS by calling "9-1-1" or other appropriate emergency numbers, and

WHEREAS: Knowing the precise location of a caller is critical to the effective response of emergency service agencies in responding to calls for assistance; and

WHEREAS: Cellular and PCS telephones do not currently provide precise information regarding the location of a caller when the caller dials "9-1-1" or another appropriate emergency number; and

WHEREAS: Many multi-line telephone systems do not currently provide precise building and room number information when a caller dials "9-1-1" or other appropriate emergency number; and

WHEREAS: The Federal Communications Commission has conducted appropriate proceedings leading to the adoption of federal regulations under Federal Docket FCC 94-102 which requires wireless service providers to provide precise location information in accordance with specified standards for accuracy; and

WHEREAS: Some cellular/PCS providers have declared an intent to begin offering services capable of providing precise location information when a caller dials "9-1-1" or another appropriate emergency number by the end of 2001 or early 2002; and

WHEREAS: Many multi-line telephone systems currently are capable of providing precise building and room number information when a caller dials "9-1-1" or other appropriate emergency number;

WHEREAS: Local, state, and federal agencies should provide their employees with the highest level of protection, including the forwarding of precise location information, when those employees use assigned wireless telephone services and/or wireline telephone services to seek emergency assistance;

NOW, THEREFORE

BE IT RESOLVED: The Association of Public Safety Communications Officials International, Inc., (APCO), National Emergency Number Association (NENA), and the National Association of State 9-1-1 Administrators (NASNA) recommend local, state, and federal agencies ordering new wireless equipment/services or extending the contract for existing wireless equipment/services give preference to wireless service providers who provide in the areas served by the agencies precise location information to Public Safety Answering Points (PSAPs) whenever "9-1-1" or other appropriate emergency number is called; and

BE IT FURTHER

RESOLVED: APCO/NENA/NASNA recommend local, state, and federal agencies ordering new multi-line telephone systems give preference to equipment providers whose equipment is equipped to provide precise location information, including building number and room number, whenever "9-1-1" or other appropriate emergency number is called from a telephone serviced by that multi-line telephone system; and do not recommend or endorse any specific providers of wireless equipment/services or multiline

telephone systems, but recommend that local, state, and federal agencies acquire such equipment and services consistent with this resolution.

BE IT FURTHER

RESOLVED: APCO/NENA/NASNA recommend local, state, and federal agencies implement appropriate processes, procedures, and services to forward the precise location of a telephone serviced by a multi-line telephone system to the Public Safety Answering Point whenever "9-1-1" or other appropriate emergency number is dialed.

C. Staffing Crisis: Joe Noce of the Arizona Chapter made a motion to adopt the following resolution establishing APCO Project 40 for staffing crisis. Jim Fraser of the Canada Chapter seconded the motion. A verbal vote was taken with no opposition and the motion carried.

PRESENTER: Staffing Crisis Task Force and Joe Noce, Arizona Chapter

ACTION: A motion is needed to open a formal APCO Project to research, formulate, adopt and publish staffing standards for the 9-1-1 Public Safety Communications Centers.

INTENT: To establish a formal APCO Project.

PURPOSE: To publish standards for the staffing of 9-1-1 Public Safety Communications Centers.

BACKGROUND: As the demand for professional and effective delivery of emergency services increases, public safety agencies struggle to provide effective initial evaluation and dispatching of calls. The Communications Center Staffing Task Force has identified a national critical shortage of 9-1-1 call takers and Public Safety (Law Enforcement, Fire-Rescue and Emergency Medical Service) dispatchers as primary factor. The shortage is compounded by the increasing difficulty of attracting and retaining quality professionals.

WHEREAS: The August 3, 2001, report of the Communications Center Staffing Task Force identified the critical shortage of 9-1-1 call takers and dispatchers, and

WHEREAS: Task Force findings and other list server communications identified a critical need for recognized professional staffing standards, and

WHEREAS: The metrics for these standards are not readily available and recognized metrics do not exist for 9-1-1 dispatcher/responder safe and effective ratios, and

WHEREAS: The established need for a national strategy for the recruiting and retention of qualified professional 9-1-1 call takers and dispatchers, therefore, be it

RESOLVED: The Executive Council, by this action, approves the formation of a formal APCO Project to establish and publish 9-1-1 Public Safety Communications Staffing Standards.

RECOMMENDATION: The Board of Officers executes the Executive Council action.

Discussion:

- Past President Joe Hanna cautioned that the Council consider that when a project is being considered for funding, that a stipulation be added that the project will carry its own weight, and that funds already be available instead of using association funds.
- President Elect Glen Nash disagreed that a project be self-funded. There are times when a choice should be made to put a project into APCO's normal budgeting process. The President and the Board of Officers need the flexibility to evaluate and identify those funds. Federal funds may be available for Project 40.
- First Vice President Thera Bradshaw stated that projects establish priorities for the Association.
- President Elect Glen Nash asked for volunteers for the Project 40 Committee.

D. Kent Kruger of the Wisconsin Chapter invited the Council to the North Central Regional Conference April 28-May 1, 2002 in Madison Wisconsin.

E. Joe Noce of the Arizona Chapter commended staff for service on Midwestern Regional Conference.

F. Gregg Riddle of the Illinois Chapter invited the Council to the 17th Annual Illinois APCO-NENA Conference October 21-24, 2001.

G. APCO Headquarters Staff entertained questions from the Council:

- Institute Director Dave Bubb briefed the Council on the current status of the online degree-seeking program in association with Jacksonville State University. Twelve students have completed the certificate program, and are going on to associate degree.
- Peter Thomas of the Atlantic Chapter discussed the competition that the Institute department faces, and how the Institute Advisory Committee is refocusing their attention to look at the Institute department from a business stand point.
- Nancy Pollock of the Minnesota Chapter asked for feedback from the Council on the APCO Bulletin.
- Mary Messamore of the Kansas Chapter encouraged the Council to support their chapter officers to take part in the Chapter Officer Training and Mentoring program that is available free of charge from the Virtual Institute.
- Kevin Robson invited the Council to the BAPCO Conference April 22-24, 2001 in London, England.
- RoxAnn Brown of the Oregon Chapter reminded all of the Project 39 meeting tomorrow.
- Gregg Riddle of the Illinois Chapter made a motion to nominate Barry Luke of the Florida Chapter for moderator of the February 2002 Executive Council Mid-Year Meeting in St. Petersburg Florida. President Elect Nash seconded the motion. A verbal vote was taken with no opposition and the motion carried.
- Barry Luke of the Florida Chapter brought the Council up to date on the Country of Oman's EMS development plan.

5. Regulatory Review: APCO Legal Counsel Bob Gurss rendered the Regulatory Review to the Council, which consisted of:

- 700 MHz,
- 800 MHz,
- 4.9 GHz,
- 138-144 MHz,
- Microwave Issues,
- Frequency Coordination,
- Section 337(c),
- Wireless E9-1-1,
- Cost-recovery victory,
- King County Cost-Demarcation Decision,
- Richardson Issue regarding validity of PSAP Requests,
- Waivers, and
- Nature of requests

6. Project Locate: First Vice President Thera Bradshaw rendered the Project Locate report to the Council, reflecting on the directions the Council gave to the Project Locate Committee and discussing the project team, the utilization of multiple contributors for funding the project, the significant progress in the deployment of Wireless 9-1-1, and NASNA's, NENA's and the FCC's support of the project. Corporate financial and congressional support has been procured for the project. Commitments to engage in dialog with rural wireless carriers have been made. Model cities in 49 states were reviewed. Requests for Phase II continue to be generated. The national press conference held in April 2001 was reviewed. The project initiatives that are underway are ongoing meetings with wireless carriers, and deployment. The challenges facing the project, financial contributions, future activities were reviewed.

- Joe Gallelli of the CAC Stated that APCO needs to continue forward with Project Locate.
- Bill Cade of the Missouri Chapter stated that he feels this is a priority and the effort needs to be continued.
- Frank Thomason of the North Carolina Chapter voiced his support of the project.
- Wanda McCarley of the Texas Chapter clarified the life span of Project Locate. First Vice President Thera Bradshaw recommended that the project continue.
- RoxAnn Brown of the Oregon Chapter stated that until Phase II is accomplished the project should continue, but cautioned that the project not become overburdened with other issues.
- Wanda McCarley of the Texas Chapter asked if a redefinition of the project was needed.
- Steve Souder of the Virginia Chapter commended the progress Project Locate Chair Bill Hinkle's has made.

7. Executive Director John Ramsey read the letter received from Anna G. Eshoo, 14th District of California, Congress of the United States, regarding Wireless 9-1-1.

8. Recess: The Executive Council Meeting was recessed at 1:05 p.m. until the Closing Banquet on Thursday, August 9, 2001.

President Dodd stated he was lucky to be able to attend the last 2 National conferences and that we are lucky to have Frank Thomason working for us.

Richard Taylor was asked to give update on wireless. He stated that if you are ready for phase II, to get with him and he would help you with checking your center and help you prepare your Phase II letter.

He also stated that he would help us to stay on this phase a little closer than with Phase I.

Corporate Advisor Report - President Dodd stated the vendors seemed to be pleased with this conference.

Wesley Reid gave an East Coast Regional Conference Update.

Wesley stated everything was going well and that we already had several signed sponsors for the event.

Life members: The Executive Board has identified two Chapter members that will be Honored at tonight's closing banquet with life memberships.

President Dodd gave a report concerning some By-laws issues. It was determined that we may need to "fine tune" the by-laws in regards to the absentee ballots. There was believed to be some "miss-communications" concerning the term "ABSENTEE" ballot in the by-law that was amended last year. Robby had contacted Immediate Past President Michael to clarify the term absentee. The intent was to give ALL members, even those not attending the fall conference a chance to vote on officers, therefore the change to a ballot vote was suppose to be for just those members not attending the conference. Marsha Simmons stated that she thought that we were going to follow NENA by simply having all members vote by ballot. There was a lengthy discussion but was mutually agreed by the membership to do just this. It will require another change to the by-laws. Robby had some concerns stating according to the constitution any changes would have to be voted on at next year's conference. Marsha made a motion that we simply strike the word " absentee " from the bylaw, so that the change will take place at next year's conference. Seconded by Jim Carr and carried.

Current by-law changes were mailed to membership 30 days prior to this year's conference. The change was to increase the number of members at large from 2 to 6. A motion was made to dispense with reading of this by Jimmy Jones, seconded and carried.

Jim Carr was not opposed to the change but asked if we were going to have problems filling those slots? He feels some regions may have problems filling these offices because of lack of participation in these areas also that they may be competing with each other.

Marsh Simmons and Lisa Lowder both felt that both could work together in the region to help recruit members. Phil Penny stated that at the Edenton Meeting Jim introduced

Gates County personnel and thought at maybe they could be contacted about becoming APCO representatives. Phil also still supports this change as well.

President Dodd asked for a vote to pass this by-law change. Membership voted and passed this change unanimously.

President Dodd asked those in attendance for nominations from the floor to fill the new positions. If the position is not filled today the President will appoint as soon as possible.

David Carter from Robeson County stated he would like to be nominated for region C. Harold Oakley motioned that we close nominations for Region C, Jim Carr seconded and the motion carried. David Carter was elected by acclamation.

Region E is covered Martha Hasty who is currently in her second-year she agreed to remain in this position for the next two years because of the staggered term that will now become in effect.

Wesley Reid Region D Representative will be appointed to a 1-year term by acclamation of ballot.

Phil Penny nominated of Judy Caparailly for the Region B Representative. Jim Carr motioned that the nominations for Region B be closed, Jimmy Jones seconded, and she was elected by acclamation.

Stephanie Wiseman from Mitchell County nominated herself as Region F Representative. Jimmy Jones made a motion nominations from Region F be closed, Jim Carr seconded, and she was elected by acclamation.

Jim Carr nominated Franklin Jackson as region A representative, Brenda Hewlett motioned we close nominations for Region A, it was seconded and he was nominated by acclamation.

President Dodd gave his farewell remarks to the membership.

Marcia Simmons announced the new officers for the next year.

President - Marsha Withrow

Vice President - Lisa Lowder

2nd Vice President - Harold Oakley

Secretary Treasurer - Robby Robinson

Region A Rep - Franklin Jackson

Region B Rep - Judy Caparailly

Region C Rep - David Carter

Region D - Wesley Reid

Region E - Martha Hasty

Region F - Stephanie Wiseman

President David Dodd performed the installation of new officers.

The gavel was passed to Newly Elected President Marsha Withrow. President Withrow gave Immediate Past President Dodd a Plaque thanking him for his hard work.

President Withrow made the following announcement for New Committee members.

Activities and Membership Committee

Lisa Lowder - Chair

Harold Oakley - Vice Chair

Sherri Woods

And one other member yet to be named.

Constitution and By-Laws

Marcia Simmons, Chair

Don Mabe

Nomination Committee,

David Dodd, Chair

Marsha Simmons

Dinah Jefferies

Training Committee

David Dodd, Chair

Franklin Jackson

Judy Caparailly

David Carter

Wesley Reid

Martha Hasty

Stephanie Wiseman

President Withrow recognized Lisa Lowder about the shirts, both the Executive Board Shirts and T-Shirts are for sale, proceeds of the T-Shirts will go to Shirley Needham's Family.

President Withrow stated that the Chapter decided to donate money with NENA for the New York/Washington relief fund.

A discussion was made concerning the chapter donating money to the Shirley Needham fund, a motion was made by Marcia Simmons that we give the same amount we gave to the Craig Moser Fund this was unanimously agreed with by the members.

There was also a discussion concerning the New York/Washington Relief Fund, Jim Carr made a motion the Executive Board decided on amount to NY DC Fund. Members also unanimously agreed with this motion.

President Withrow stated that she had would like to see that we continue to work on regional training and continue cooperation with the NENA Board.

With no other business, a request to adjourn was made. Jim Carr made the motion to adjourn, seconded and carried.

Respectfully Submitted,

Robby Robinson, Secretary Treasurer
NC Chapter of APCO
September 26, 2001