NC APCO MEETING Charlotte, NC November 14th 2003

Call to Order – Harold Oakley called the meeting to order.

Welcome and Thank You to Marsha Withrow and group for hosting. At the end of the meeting, Raffle and door prize drawings. Introduction of the APCO Board.

President – Harold Oakley

1st Vice President - Craig Blackwood

2nd Vice President – Robbie Robinson

Secretary – Susan Waddell

Treasurer – Beth Smith

Executive Council – Frank Thomason

Region A – Franklin Jackson ABSENT

Region B – Judy Capparelli

Region C – Delbert Edwards ABSENT

Region D - Wesley Reid ABSENT

Region E – Chris Ridgell

Region F – Stephanie Wiseman

Past Presidents – David Dodd, Joe Cherry, Marsha Withrow, Marcia Simmons

New Members – Six present

Secretary's Report – Motion to wave reading by Brenda Hewlett, Seconded by Jimmy Jones, motion passed.

Treasures Report - Checking \$8,014.64

Savings \$60,734.03

Grand Total - \$68,748.67

Executive Council Report – Submitted by Frank Thomason to the chapter. Mention items that were covered by NENA on the National level. That the Informal issues will be discussed later.

Membership Report: Not available.

Members At Large Reports:

Region A- Franklin Jackson – Not Present

B- Judy Capparelli – Wake had gone with Printrac CAD two weeks ago. Press was hot after a story because of a delay in time of a call. Calls concerning the event were also received by Johnston County. Spoke of the City, County and EMS all being merged together.

C- Delbert Edwards - Not Present due to Death

D- Wesley Reid – Not Present, was there but had to leave. Report read by President Oakley. Richmond County has installed Positron 911 equipment, and now Phrase II compliance. Davidson County Pro QA. Greensboro had hosted the CTO class, which was a success. Even had an attendee from Georgia. Greensboro and Guilford County were in legal issues over the consolidation of the departments. Greensboro had finished installation of OSSI CAD, gotten new mobiles, and records.

E- Chris Ridgell – Nothing to report but urged all Regional Representatives to keep in touch with the Communications Centers. Reminded everyone of the Yahoo groups that the different regions have, and they can be found on the NC APCO web site.

F- Stephanie Wiseman – Not Present

Training

- CTO Course held in Greensboro, was a success. APCO picked up 50% of the cost.

Lisa Martin was not present but Harold Oakley reported that Lisa had set up the following classes:

Communications Supervisor Class in January 2004
Fire Communications Class in Charlotte March 2004
Communication Training Officer Class in Rocky Mount in May
(APCO would be paying 50% of the cost of the first fifteen people applying for the class. The CTO and Fire class was full and there was only four or five positions left in the Supervisor Class.)
There will be Customer Service Class at the annual Conference, which APCO would pay 100% of the cost.

Wireless Report – Covered in NENA meeting

Old Business - None

New Business - Robbie Robinson talked about the "New" newsletter. Years ago the Chapters had a newsletter known as the "Happenings". One of APCO goals was to get it started again. Jennifer Merkle, from Charlotte Fire has been appointed chair of the Newsletter committee. Input for the Newsletter is needed from through out the State. Vendors are being contacted about interest in the Newsletter for ads. Ads are \$250.00 for one ad per four issues. APCO is hoping that the sale of ads would offset the cost of the Newsletter. So far \$2,750.00 has been committed. If we could sell about twelve more, the Newsletter would be self-sufficient.

Jason Barbour addressed the cost of mailings of the notification letters on the meetings costing around \$500.00.

Robbie explained that the Newsletter would get Bulk rates. If the Newsletter is put out prior to the meetings, it could save a big cost in mailing.

Jason also recommended List Server notifications. This would save money.

Jimmy Jones requested that directions be published in the Newsletter and could Frank post them on the web site.

Robbie explained some other items that would be in the Newsletter, such as a small *Silent Key* section, Promotions, and Job Openings. The Newsletter will be like the Tabloid papers. Example given was the "Star". Mailings would go to all APCO/NENA members, all PSAP's and to City and County managers. The name of the new newsletter is "**PSAP News**". The Newsletter will be picture friendly. This is requiring special software, which APCO is purchasing. Deadline for the first issue coming out sometime in December is November 21st. Please submit all information to Jennifer, Nathan or Robbie by then.

Harold's next item was the concern was of a lobbing permit. APCO needs to be legal in order to bring up issues, such as the one that was addressed in Washington over the 911 monies. APCO needs to get a permit to address concerns and issues that come up.

Jimmy Jones made a motion that the North Carolina Chapter of APCO purchase permits to allow the North Carolina Chapter of APCO to be represented in each session. Motion seconded by David Dodd. All was in favor. No one opposed. Motion carried.

Harold advised everyone that the North Carolina Chapter of APCO would again sponsor "One" person at the annual APCO/NENA 2004 Conference. The drawing will be held at the Edenton meeting of 2004. This includes Registration fees, Hotel and meals. General guidelines of APCO travel policy must be followed. To register for the drawing, people attending the APCO bi-monthly meetings will need to fill out the drawing slips and place in the appropriate container.

Marsha Withrow brought forth the issue of the North Carolina Chapter excepting Credit cards for payment of the yearly dues. This had been discussed before with Lisa Martin. She advised there was a company out there that charged \$35.00 a year to take funds for a company. This would make for easy payment of the dues.

Marsha made a motion for North Carolina Chapter of APCO to look into the issue of being able to accept Credit Cards. Jimmy Jones seconded motion. All was in favor. No one opposed. Motion carried.

Marsha thanked Audio Data for providing lunch. After lunch would be an equipment display with questions / answers from personnel of the Back-up Communications PSAP, HazMat RRT and USAR.

Frank Thompson and Judy Capparelli gave out Door Prizes.

Next Meeting Date/Location: Roxboro January 9th, 2004

Motion to adjourn made by Robbie Robinson and seconded by Jimmy Jones.

Raffle drawing was held by NENA for the Fire Truck and Tree Shirt.

Respectfully Submitted: Susan Waddell, Secretary

NC Chapter of APCO