NC APCO MEETING Hickory, NC May 14, 2004

Call to Order – Harold Oakley called the meeting to order.

Invocation/Pledge of Allegiance

President Oakley welcomed the group to the meeting. Thanks to Bill Hans for hosting and to Sprint, CML and Wireless Communications for providing lunch.

President – Harold Oakley 1st Vice President - Craig Blackwood 2nd Vice President – Robbie Robinson Secretary – Susan Waddell Treasurer – Beth Smith Executive Council – Frank Thomason Region A – Franklin Jackson ABSENT Region B – Judy Capparelli Region C – Delbert Edwards ABSENT Region D – Wesley Reid Region E – Chris Ridgell ABSENT Region F – Stephanie Wiseman

New Members – Two present

Past Presidents in Attendance: David Dodd

Secretary's Report – Motion to waive reading by Robbie Robinson, Seconded by Ron Adams, motion carried.

Treasures Report	-	Checking \$8,705.99 Savings \$62,765.92
Grand Total	-	\$71,471.91

Executive Council Representative Report – Frank Thomason Nothing to report. APCO now has a New National Director.

Regional Members at Large Reports:

- A. Franklin Jackson: Absent
- B. Judy Capparelli: Class on "It's a Different, Different World" June 8 & June 12 Time: 0930 until 1200 The Regional Resource Centers for the Deaf and the Hard of Hearing will share information regarding the resources and services available through the Division of Services for the Deaf and the Hard of Hearing and in the community. This class will be hosted by Johnston County.
- C. Delbert Edwards: Absent
- D. Wesley Reid: Burlington working on their accreditation. Greensboro still going ahead with consolidation. Date set for July 1st. Will be going by Guilford Metro 911. In Davidson, Lisa advises their looking for funds to expand the building.
- E. Chris Ridgell: Absent
- F. Stephanie Wiseman: Mitchell County is looking to hire a new director. Yancey County has Telecommunicator position open.

Training Committee Report

President Oakley covered Training.

-On April 16 Telecommunicator N-Sanity Retreat was held at the Lake Lure Inn. We had 54 participants. Class was a success. Possibly looking to hold another one in the Costal Region in the fall.

-May 24-26, 2004 APCO Communications Training Officer in Rocky Mount. Still have several slots open at the full price.

-We are scheduled to have the NC APCO Critical Incident Stress Management Team Certification Training at the Edneyville Justice Academy on June 2 & 3, 2004. We only have 12 applications submitted at this time, but are looking for more. We are looking at the possibility of postponing the event until the fall to get more people. Harold will let everyone know as soon as possible on the date.

-Class scheduled at the conference in Wilmington, NC is "APCO Customer Service". It will be held on September 12,2004 Time 0800-1700.

Newsletter Report – Robbie Robinson

Robbie encouraged everyone to feel free to send in any ideas, stories, or anything else for the Newsletter to him or Jennifer. The last issue had gone out. He was aware of all the typos. Next issue of the PSAP News will be fourth coming. The next issue should cover Conference issues. Would like to see all person running for an APCO/NENA office, write an article about his or her self and submit it with a picture. Robbie thanked all the vendors for their support. Spoke about the Ad sizes. Feedback received has been positive.

Old Business:

-Issue on a way to accept Credit Cards. Beth Smith advised she has been checking out going through a bank to do this. She had talked with someone from Wachovia and got the figures for doing it through the bank and for the outright purchase of the equipment. Belinda Gurkins advised when she checked with the bank that the paperwork still required a person to be responsible for the account in using that persons ID information. Discussion led to needing to find the best way possible to financially do this. Ideas thrown out were to check with National, other Chapters and large companies to see what they were doing.

New Business:

-President Oakley advised that APCO was looking for volunteers (two) to serve on the Legislative Committee with Judy, Harold and Craig. The group would be traveling to Raleigh working on 62A. Stephanie Wiseman and Ron Adams volunteered.
-APCO is also looking for three people to serve on the Nominating committee and three people for the Awards committee. Anyone interested should contact him.
-President Oakley advised there would be a drawing for a door prize later and that NENA was selling tickets for a drawing for a Print (picture) and a \$100.00 gift certificate from Circuit City.

Motion to adjourn made by Robbie Robinson, second by Ron Adams.

Respectfully Submitted:

Susan Waddell, Secretary NC Chapter of APCO