

**NC APCO Chapter Meeting
Wilson, NC
January 12, 2007**

President Waddell called the meeting to order at 1110 hours. She thanked Wilson for hosting the meeting. She thanked Coastal Electronics and Embarq for hosting lunch.

First time attendees were recognized.

Past presidents were recognized.

President Waddell asked for a reading of the minutes. Jim Carr made a motion to dispense with the reading of the minutes. Jerry Boggs seconded. Motion carried.

Beth Smith read the account balances.

Checking – \$4,674.45

PSAP – \$1,432.79

TC Conference – \$4,600.00

Money Market – \$60, 666.68

Total Assets - \$71,373.92

Committee Reports

Nominating Committee – Rob Robinson. Ballots have been approved by the board and will be mailed out by the end of the month. The bylaws have changed the way we do nominations. There will be spaces for write-in nominations and all people nominated will be put on the election ballot.

Training Committee – Jeryl Brown. The 2007 training calendar is on the NC APCO website and on Jeryl's Joint website. There was a CTO class hosted by Guilford in December. Stanly County hosted a stress class on January 9th and there is another scheduled next Tuesday January 16th. February 8th Fayetteville will host a Customer Service class. Orange County will host a class on dealing with suicidal callers on March 13th and March 20th. Guilford County Metro doing the CTO instructor class in March.

January 1st of this year started the new mandatory continuing education training for those trained under Sheriff's Standards. In-house instructors only need the NC Instructor certification. There are many rules changing for Sheriff's Standards. They are looking at reading comprehension testing prior to allowing person to train. The test will be administered by the agency before they attend the certification course. President Waddell asked if the testing could be done through the community colleges to avoid the cost (\$45). Jeryl is not sure at this time but will keep us updated. President Waddell also asked if CritiCall testing done by agencies could be used in place of the comprehension test. Jeryl advised she would check.

Telecommunicator Conference is open for registration. The conference is April 1st-3rd in Salemburg. Dorm space is limited and the dorm room is not reserved until money is received. The Inn of Clinton can be used for overflow rooms and is 11 minutes from campus. Rate is \$59.95.

APCO is also looking for places to host training and anyone who needs specific training should contact Jeryl.

PSAP News – Rob Robinson. Rob reported he is stepping down from the PSAP News. He will be turning the paper over to Jennifer Freeman and Kelly Palmer. Anyone who is interested in helping, let Jennifer or Kelly know. It is a very time consuming process. Rob also reported there was a problem in the audit report concerning a missing receipt for the PSAP News. He is going to take care of this.

Audit Report – The committee found the financial records, other than the PSAP News as listed above, to be in order. Beth was commended for her recording keeping.

Wireless Report – President Waddell asked Richard Taylor to explain a subcommittee that was created at the last meeting. Richard advised the committee is meeting next week and they will discuss any legislative issues the board may discuss at the next Wireless meeting. President Waddell advised one of the issues was the issue with TracPhone. Richard advised this was being looked at. The problem lies with how the funds are collected. TracPhone has asked to collect at the point of sale. This will be looked at by the committee. Richard announced that Leslie Tripp has left the Wireless Board. They are in the process of hiring someone for the position.

New Business – Region A has become vacant and the APCO board is looking for someone to fill out this term. If anyone from this region is interested, please let President Waddell know. Rob Robinson advised the nomination ballots need to go out by 1/31 and it is not known if the Region A person will be appointed by them. He does not want to exclude that person because they missed the timeline. He is asking for the person is appointed to be allowed to be on the election ballot even though they missed the deadline. Jim Carr made a motion to allow this. Delbert Edwards seconded. Motion carried.

Member at Large Reports

Region A (vacant) Jim Carr advised Chowan County has some openings.

Region B (Glen Parnell) Glen reported Wilson County has two openings.

Region C (Delbert Edwards) - Nothing to report.

Region D (Randy Surratt) Randy reported Richmond County is working on getting more employees EMD and EFD certified. They currently have 13 people certified in both. They are experiencing a high turnover.

Rockingham City PD and Communications used to share City Hall space. After a new City hall was built, the PD took over the old building. Hamlet City PD also shares space in their City Hall. If plans go through for their new City Hall, Hamlet PD and Communications will also occupy that entire building.

During the last six months, Richmond County hired a new training officer. His name is Greg Hagins who was also the NC APCO Telecommunicator of the year for 2002.

Anson County received the equipment that will be used for the interoperability issue Mecklenburg County is working on.

Region E (Sonya Shores) Randy Surratt reported Alexander County is fully staffed but looking for part-time employment.

Caldwell County fully staffed and is working on installing an auto-attendant. They have installed a new 911 system and finished EMD in the last year.

Lenoir Police Communications is fully staffed and is using OSSI now for RMS and CAD.

Catawba County is fully staffed right now.

Cleveland County and Shelby Police are the in the talking phase of possibly consolidating their radio system.

Charlotte-Mecklenburg Police Department (CMPD) is adding a new police district, the University City Police District. This will go into effect at 0530 on 1/13/06. All other divisions within the city will be realigned to help even out workload issues. CMPD Communications has received the Service Provider of the Year Award for 2006. This award is presented by the Deaf and Hearing Impaired Community. Sonya Shores is now certified as a Public Safety Telecommunicator I through the APCO certification. She will begin to get her instructors certification at the end of January.

North Mecklenburg Communications is still in the process of finding a Director but are close to finishing this process. They do have a new Police Chief – Chief Hoyle.

Pineville Communications has started answering and dispatching calls now for the city of Mint Hill. They are also installing their mapping software and will be Phase II compliant by the end of the week.

Charlotte Fire has started another Telecommunicator class which will put them at full staff. They are also still working on their back-up center.

Mecklenburg County EMS will be doing promotions soon. Several new positions are opening and they are accepting applications for them. They just received their Fire

Accreditation from the National Academy of Emergency Dispatch – they are fourth in the world.

Rowan County is starting to have part-time employees and have three in training now. They will be installing a new CAD system in the future.

Stanly County is holding a Stress Management class for Telecommunicators this week. Jeryl Brown is teaching the class.

Watauga County Sheriff Communications is still adjusting to their new center. They are fully staffed at this time. They are trying to get approval for additional personnel.

Sonya Shores (CMPD), Tammy Watson (Pineville Police Communications) and Marsha Withrow (Charlotte Fire Department) have all passed their ENP certifications.

Region F (Ben Adams) – Nothing to report.

Executive Council Report – Nothing to report.

Old Business

President Waddell advised about ½ of the committees have met. President Waddell, Ben Adams and Marsha Withrow will be attending 911 Goes to Washington.

Next meeting date will be Friday March 16th at 0930 at Guilford Metro.

Jim Carr made a motion to adjourn at 1145. Donna Wright seconded.