NC APCO Meeting July 10, 2009 Cary, NC

President Withrow introduced the board. She thanked Rick Thomas with Cary PD, the Town of Cary and Cary Police for hosting the meeting and thanked Motorola for providing lunch.

First time attendees, past presidents, RPL's and life members were recognized.

Christy Shearin with Franklin County received a \$1500 scholarship from National APCO. She will either pay for the national conference or for some classes she is taking from JSU.

Reminder that the state conference is at the end of August so please register. Jerry forgot to mention at the NENA meeting that Panasonic has donated a lap top for a door prize.

The East Coast Regional is April 25th-29th, 2010 at Embassy Suites in Concord, NC. Steve Lomax asked for a lot of vendor participation which in turn would bring in a lot of attendee participation. This will get people from across the Southeast of the United States. The earlier we get participation the better – especially for vendors. If you register early as a vendor you will have your name recognized during the time prior to the conference. The success of the conference is going to be based upon early vendor participation. There are several sponsorship opportunities available for this conference.

Steve advised CVENT is a simple and easy to use way to register. Marsha reminded vendors that if you have not registered for the state conference please do so. We will be raffling off a registration for the East Coast Regional. We are selling tickets now and it will be awarded in January 2010. Tickets are \$1 for one or \$5 for 6.

Harold Oakley made a motion to dispense with the reading of the minutes. Jerry Boggs seconded the motion. Motion carried.

Treasurer's Report:

| \$4,489.05 |
|-------------|
| \$19,501.02 |
| \$1,293.23 |
| \$4,000.00 |
| \$43,649.14 |
| |

Total Assets \$72,932.44

We are sending 3 people to Vegas to staff a booth in the vendor hall. Two people will be going to the Exploited and Missing Person class which will allow the airfare and one night hotel room to be paid for.

Committee Reports:

<u>CCAM</u> – Chapter Commercial Advisor Member – no report.

<u>Activities</u> – No report.

<u>Resolution and Bylaws</u> – Marsha encouraged everyone to go to the website to look at the changes. We will vote at the conference. Most changes are cosmetic however we are significantly changing the way we vote to electronic voting.

Nominating – Mike Reitz advised ballots are due at the end of the month.

Historical – No report.

Operations/Technology – No report.

<u>Inter-agency Communications</u> – No report.

<u>CJIN</u> – They have not met since the last meeting.

<u>Frequency Advisor</u> – No report.

E-911 Legislative Committee – Barry followed up from the NENA meeting and advised that there are numerous bills out in the House and Senate about redefining ways that 911 funds can be used. These are essentially "on-hold" pending input from the newly created 9-1-1 Advisory Group. These are definitely bills we need to keep an eye on. The Net911 Act which was also known as the Emerging Technology Act about how VOIP carriers relate to landline carriers – this should not affect the PSAP level directly. The 700 MHz spectrum is being discussed about what should be done with this. There are several statewide grants for broadband services. Barry believes that this will add VoIP 911 calls in the rural counties. Time that relay service had to comply with federal mandate as far as providing ANI/ALI information to PSAPS has been extended. The main reason for this is most relay operations do not get good information themselves so they cannot pass information along.

Barry also reported that for National APCO there is a comment period that lasts to the end of the month on minimum training standards – there is a link on the website if you want to review and comment. While you are at the APCO website you may want to check out the conference information from last year as Jeryl is featured there.

Barry Furey, Ray Gilleland and Randy Wood are the three candidates for 2nd vice president. They all gave short bios.

<u>Training</u> – Jeryl Brown reported that NC APCO has temporarily suspended training classes in order to give agencies the opportunity to wait until the new budgets were available. We will release our training schedule soon. It is not too late to request a class and/or volunteer to host a class. Contact Grayson Gusa or Jeryl. The APCO Supervisor Training being hosted by Pasquotank County is still on the schedule for October 12th-14th, 2009. The fee is \$125 which includes books/snacks.

The 2009 NC Criminal Justice School Directors Conference will be held on August 6th at Pitt Community College in Winterville, NC and on August 14th at Western Piedmont Community College in Morganton, NC. Remember this is mandatory for all school directors and qualified assistants. There is no fee this year for the conference. All registrations must be received by July 17th, 2009. Do not wait to register on-site. There is limited staff on hand for this conference and they will need numbers for snacks, drinks and catered lunch. The opening session will begin at 0830 for each location. There will be vendors on-site like in past years. If you have not received an e-mail with the brochure to register, Jeryl will be glad to e-mail you what she received.

A few reminders. There is a joint state conference at Sea Trail August 30th to September 2nd, 2009. Please register through CVENT. The 2010 East Coast Regional will be at the Embassy Suites in Concord, NC April 25th – 29th, 2010. Please register through CVENT. A call for papers will be provided soon and we will also need volunteers.

The 2009 Telecommunicator In-Service must be completed by December 31, 2009. Check with local community colleges for course offerings. The courses can also be done on-line. If you send your staff to another agency be sure they get a certificate and a copy of the class roster.

The issue regarding imposing a fee at the community college level for training with regards to firefighters, law enforcement officers and telecommunicators has been tabled by the General Assembly for now. Instead, taxes and fees will be imposed to generate monies for the state needs.

What can you expect with the budget cuts at the Justice Academy? Less staff at the Sheriff Commission meetings and in their office – meaning longer turn around for certifications and the processing or paperwork. Travel restrictions will dictate how the academy will do business with regards to training – meaning if it is not on the calendar and not submitted in the budget, it will not be done. You will see more on-campus offerings to cut staff travel but still allow for free training.

Conference classes – Angie Schulz reported that there are 25+ classes planned. She is still filling some of the classes. Alice DeWitt is going to present. We have classes for telecommunicator and managers. We have a lot of new classes this year. She should be able to give a more specific list out on the listserv in the next

couple of weeks. Tonya announced there is a possibility that there may be two additional NENA classes in conjunction with the conference so be on the lookout for that. Lisa Kovacs is going to have a class on becoming an ENP and there will be a class for grant writing and specifically for North Carolina and will be taught by Richard Taylor and Ron Adams.

Christy Shearin and Angie held an occupational analysis study a few weeks ago for National APCO to determine a call standard guide for call takers.

There will be a need for volunteers at East Coast Regional – see Mike Reitz.

<u>Long Range Planning</u> – No report.

<u>Audit Committee</u> – No report. There will be a report in January. There is a bylaw change to make the audit mandatory by January.

<u>National Conference Committee</u> – No report. 2015 would be the next opportunity for NC to host this conference.

<u>Awards Committee</u> – The awards committee will remain anonymous. You can submit awards on-line. Deadline is July 31st.

Conference Committee -

Member at Large Reports -

Region A – No report.

Region B – Jason Barbour reported they have completed their back up center. They have remodeled both centers if you would like to visit. Angie Schulz reported that during our last hiring process Raleigh-Wake had 544applications for 14 positions. We did employment testing for 182 people

Region C – No report.

Region D – Janet King reported that Susan Hall will be moving July 29th into their new center with the new Patriot phone system from PlantCML, 800 MHz radio with Motorola and a new recoding system with Carolina Recording system. Terry Bailey has 6 new people in training. Randolph County is actively training 3 new part time employees. Craig Whittington reported that Guilford-Metro will be looking for someone to run their radio shop in the very new future. They were fully staffed for about one week until they had a promotion so they now have one opening. Neil Sizemore with Forsyth County Emergency Services reported they have had some restructuring. In the past they were under the fire department.

The fire administrator recently retired and they have since restructured. There is an emergency services director who was previously the EMS director. He has combined EMS and Forsyth County under him.

Region E – No Report.

Region F – No report.

<u>Executive Council Report</u> – No report.

<u>911 Board Report</u> – No report. There have not been any meetings with the 911 board since our last meeting.

Old Business – Just a reminder to go to CVENT to register for the conference. If you didn't get an e-mail you can access the information from either website. As of this morning we had 41 people registered so please get registered.

New Business – Barry Furey followed up from the NENA meeting about a new committee on the state level to assist the 911 board to direct money and design the technical model between now and 2020. Membership is throughout the state. This is a very important committee and will affect everyone. Barry made a motion that NC APCO be authorized to spend up to \$2500 for the assistance in housing and travel for members of this committee to work with the 911 board, that other agencies contribute where possible, and other options like using the Justice Academy be used when necessary, and that all expenses be split evenly between NENA and APCO. Motion seconded by Ed Conran. Motion carried.

The next meeting will be at the conference at Sea Trail on Wednesday September 2nd.

Kelly Palmer made a motion to adjourn the meeting. The motion was seconded by Jerry Boggs. Meeting adjourned.

Respectfully submitted,

Judy Capparelli, NC APCO Secretary