

NC APCO Chapter Meeting  
January 29, 2009  
Greensboro, NC

President Jeryl Brown opened the meeting with the pledge of allegiance.

President Brown welcomed everyone to Greensboro. She thanked Guildford County for hosting the meeting. She thanked OSSI and Carolina Recording Systems for sponsoring lunch.

First time attendees, past presidents and RPL's were recognized.

APCO East Coast Regional Conference will be April 23-25<sup>th</sup> in Concord, NC. There will be a raffle today for a chance to win registration for the conference. The drawing will be held in the March meeting. Marsha Withrow is the conference chair. The schedules for the conference are on the website.

Barry Furey made a motion to dispense with the reading of the minutes. Kenyon Harris seconded the motion. Motion carried.

Geographic Technologies Group, a North Carolina based company, did a presentation titled, "10 Ways to Improve Your Public Safety with GIS". NC APCO is not endorsing this product, simply giving the membership the opportunity to learn about the information.

**Treasurer's Report:**

TC Conference - \$4000.00

There will be a TC conference in 2011. Due to East Coast we will not have one in 2010.

Money Market - \$50,259.54

Checking - \$9,918.23

East Coast - \$25,957.46

Scholarship - \$2,010.00

Total Assets - \$92,145.23

**Committee Reports:**

CCAM (Chapter Commercial Advisor Member) – Steve Lomax encouraged the vendors to sign up for the East Coast Regional conference.

Activities – no report.

Resolution and Bylaws – one of the activities the board did during the retreat was going through the bylaws to ensure the bylaws are in line with National APCO.

Nominating

Marsha Withrow reported that everything will be on the website by the end of the month. Ensure the person you are nominating has their manager's approval to run. If someone does not have access to the web, they can contact Marsha and she will mail them a ballot. On-line ballots will save the chapter a significant amount of money.

Historical – In the near future we will be working on our 50<sup>th</sup> anniversary.

Operations/Technology – no report.

#### Inter-agency Communications

Rick Thomas reported that the SIEC met in December but he was unable to attend the meeting. He did attend the North Carolina Statewide Communications Interoperability Plan (SCIP) workshop yesterday. This was hosted by the US Department of Homeland Security Office of Emergency Communications. During this workshop we reviewed the states current SCIP plan and made recommendations for updates and changes. A copy of the power point from this meeting will be placed on the NC APCO website. Our next SIEC meeting will be in March.

#### CJIN

Rodney Spell reported there was a meeting on October 29<sup>th</sup> to discuss regional data sharing plans. The meeting notes will be placed on the NC APCO website.

Frequency Advisor – no report.

#### E-911 Legislative Committee

Barry Furey reported that during the NENA meeting he will be presenting what is going on with the 911 advisory committee and there may be some changes that may be coming. Also, in 2009 the national fire code was revised and part of that revision was to carry with it a section on in-building radio coverage. The 2009 fire code as written on the national level would require any building, new or existing, to have 95% radio coverage on the inside. North Carolina has made their first review of it and they have passed everything forward from the code except the radio issue. They have included that as a separate matter so it will be discussed further. It is important to get behind this issue to help with radio coverage. Having this code can also save money from not having to building additional radio sites or bringing in portable repeaters. Barry suggests NC APCO support this particular pieced of legislation.

#### Training

East Coast Regional Conference has a lot of really good training scheduled. There will be 4 tracks which include 32 topics and 23 different speakers. Pre-conference courses will be on Sunday – Angie Schulz will be doing a session on Myers-Briggs Type

Indicator – this class is limited to 25 so if you are interested please send e-mail to [ncapcotraining@gmail.com](mailto:ncapcotraining@gmail.com). Lt. Robert Graham will also be presenting on Sunday “Officer Down” What Dispatchers Need to Know. There will be a town hall meeting on Tuesday at 2pm. There will be no other classes going and everyone is encouraged to attend. A town hall meeting is a meeting where members from National APCO will give an overview of what is going with APCO. There will be an opportunity to address any questions/concerns/issues with National APCO. There will also be a consortium meeting on Wednesday. This meeting is mainly for anyone who is/has been a president, though anyone is allowed to attend. The purpose of the meeting is to discuss future and who will be hosting future East Coast conferences. Members are also invited to come.

There will be a sheriff’s standards training in-service on March 23<sup>rd</sup> and 24<sup>th</sup> – it is open to anyone but does meet sheriff’s standards. As Jeryl is no longer with the Justice Academy, if you have any questions you should contact Mark Strickland at North Carolina Justice Academy. In April there will be CIT training.

Long Range Planning – no report.

Audit Committee –no report.

Awards Committee – this is a non-published committee. You can go on-line to look at the different awards and to submit nominations.

National Conference Committee – no report.

Regional Ambassador Reports

APCO ambassadors and NENA representatives are going to try and do site visits in the region to get to know people and encourage membership so please be open to their visits.

*Region A*

Ed Conran reported the Perquimans County Board of Commissioners has deleted the assistant director position. They did allow 2 part-time positions. They also put in a new recorder system – Edge 1 installed in November and they are very happy with it. Pitt County is up to staff after hiring in December. Pasquotank County has one position they are getting ready to fill. In February, Pasquotank/Camden/Elizabeth City will be hosting NENA training on November 17<sup>th</sup> and 18<sup>th</sup> – TERT team leader, Communications in a Tool Box and Train the Trainer. Contact Angie Schulz or Ronnie Barefoot. There is only space available for the TERT class but you can be placed on a waiting list for the other classes. Pasquotank/Camden is going live with NCAWARE next week.

### *Region B*

Richard Batchelor reported North Carolina State University is hiring for a telecommunicator position. Raleigh-Wake just hired 10 and will start 40<sup>th</sup> academy March 1<sup>st</sup>. Raleigh-Wake also just ordered new recording system from Carolina Recording Systems.

### *Region C*

Bladen County Communications advised their new Plant Sentinel phone system is working well for their agency. Oak Island advised they recently completed a SOP specifically designed for their center. They currently have Southern Software as their RMS vendor and are looking at them for a new CAD system. Cumberland County Emergency Services advised their go-live date for Sunguard/OSSI CAD has been moved to March due to switch problems. Brunswick County Communications advised they currently have TriTech CAD System and are looking to change to Southern Software in the near future. Their phone vendor is Plant CML but they have meetings scheduled with Intrado/Positron in an effort to start looking at their product. They recently replaced all of their dispatch furniture to Wrightline.

Lenoir County advised they are in the process of upgrading their Visionair CAD system. They recently upgraded their recording system to NICE. Craven County are happy with their new New World CAD system. Sampson County Emergency Management Services is looking to switch from Simon to Power 911 or Viper phones in the near future. Pamlico County Sheriff's Office is in the initial stage of looking for a new CAD system. They are currently using Interact. New Hanover County just completed Viper install. They are hosting EFD, EMD and EFD QA classes this month and will also be hosting EMD classes in February. Onslow County implemented EPD on January 1<sup>st</sup>. They will have Power911 phone system installed at the end of this month. Columbus County advised that all equipment upgrades have been put on hold until next fiscal year.

Hoke County Emergency Communications is in the process of upgrading their Simon phone system to Power 911. Robeson County 911 broke ground on January 21<sup>st</sup> for a new dispatch center – this is expected to be a ten month project. Lumberton Communications Center will be replacing their Shield CAD system hardware and software. They will be looking to replace their CAD system in their future.

### *Region D*

Craig Whittington reported they have a 5-day combo EMD/EFD class – you can do either EMD, EFD or both. EMD April 19<sup>th</sup>-21<sup>st</sup> and April 21<sup>st</sup>-23<sup>rd</sup> for EFD. Jonathon Bledsoe from Surry County is hosting an EMD class on February 19<sup>th</sup>-21<sup>st</sup>. They just had a massive flood last week – they had to evacuate people and they had to live in tents and campers. They are now preparing for the winter storm coming in. They are also having gang members present which is new for them. Wilbur Massey with

Piedmont Triad Airport advised they opened a brand new runway. They have just taken on a large contract for a military maintenance cargo. Because of tax stimulus money they are getting a new 4-bay fire station and a new command center in which the communications center will be a centerpiece. They are also working on a large addressing project for their airport. Stokes County is in the process of going live with EPD and EFD. They hope to go live in April. They have 2 full-time openings. They also have 4 part-time positions open. In the future they are looking at updating the microwave. Randolph County in the process of switching to the Patriot system and they have just hired 4 new people.

### *Region E*

Grayson Gusa reported Watauga County has had a lot of snow and they've had to utilize extra staffing. Karen from Stanley County is in the process of trying to put EMS on 800 on the viper system. Some fire departments and police are also interested in 800. They also have MedCenter Air (for when a helicopter comes into Stanley County) – they have a program called Roto911 where they can see where the helicopter is and how long it will take them to arrive on location. Part of the program uses Google earth. Danny Lovett, Communications Manager for Charlotte Mecklenburg Police advised Charlotte Fire, Charlotte Police and Charlotte Medic have selected Plant/CML for their 911 system making all three a virtual PSAP. Cabarrus County is in process of switching to the P25 Charlotte radio system and working with Intrado. Tammy Watson reported Pineville PD has signed a contract with Plant/CML for their Patriot System. They have purchased Southern Software CAD. They are working with Carolina Recording to get a newer and larger recorder system. Pineville Police is also in the process of rebanding. They are also in the bid process for a new police department which would also have a new - communications center.

### *Region F*

David Dodd reported Rutherford County is hosting an EMD class February 23<sup>rd</sup>-25<sup>th</sup>.

Executive Council Report – Executive Council report is quite lengthy and will be posted on the NC APCO website.

### 911 Board Report

David Dodd reported the 911 board has met twice in January (8<sup>th</sup> and 22<sup>nd</sup>). The main issues will be discussed in the NENA meeting. On the 8<sup>th</sup> they received the presentation of the study that East Carolina University did. There was a lot of good information but still lacking some. The rest of the meeting was spent discussing the recommendations from the education committee. The education committee has done a great job giving the 911 board information. During the meeting on the 22<sup>nd</sup> the Durham statewide ortho project was talked about and the discussion from the study group was continued.

**Old Business:**

NC APCO Board Retreat – our host Ed Conran of Pasquotank at the Camden 9-1-1 Center in Elizabeth City. President Brown would like to thank our sponsors Carolina Recording and Gately Communications for assisting us in keeping this very valuable and productive working session cost effective for all attendees. We are excited about what we accomplished.

NC APCO will participate again this year with the NENA Chapter in sending representatives to 9-1-1 Goes to Washington - Marsha Withrow and Randy Wood will be attending.

Reminder to all members of our project of “Giving Back” that will continue with NC NENA, please participate and give to those less fortunate. Marsha Withrow has challenged other comm. center managers in the room to do as she did – she forwarded the e-mail to all her employees and put a box in the center. She got 3 boxes of food. She would like to see others do that as well.

**New Business:**

NC APCO is currently in the process of streamlining our Chapter By-laws to be more in line with National. We began this project at our retreat and hope to bring the revisions to the membership soon for approval.

Conference Committee – Donna Estes reported about the East Coast Regional – we currently have 61 attendees and 31 vendors. If you volunteer to work 4 hours you get the rest of the day’s events for free (not the night event) – if you are interested in volunteering please see Randy Surratt. There will be a link on the website to e-mail Randy if you are interested in volunteering.

Our next meeting is March 26<sup>th</sup> hosted by Cary Police Department.

Ronnie Barefoot made a motion to adjourn the meeting. The motion was seconded by Angie Schulz. Motion carried.

Respectfully submitted,

Judy Capparelli, NC APCO Secretary