NC APCO Meeting November 5, 2010 Greensboro, NC

President Estes called the meeting to order. A representative from the Marine Corps was present to accept the toys that were collected for Toys for Tots. President Estes welcomed everyone to Guilford Metro 911. She also thanked John Cummings from Time Warner Cable for hosting lunch.

First time attendees, past presidents and RPL's were recognized.

President Estes introduced the APCO Board.

Kelly Palmer made a motion to dispense with the reading of the minutes. Tonya Pearce seconded the motion. Motion carried.

Treasurers Report

TC Account	\$4,000.00
Money Market	\$28,894.30
Main Checking	\$3,254.01
Scholarship Acct	\$2,010.00
Total Assets	\$36,358.31

Ron Adams made a motion to accept the treasurer's report. The motion was seconded by Jerry Boggs.

Past President Jeryl Brown presented Steve Lomax with Carolina Recording System the 2010 Commercial Member of the Year Award.

Committee Reports

- a. *CCAM* Chapter Commercial Advisor Member no report.
- b. *Activities* no report.
- c. *Resolution and Bylaws* no report.
- e. *Historical* no report.
- f. *Operations Technology* President Estes introduced Susan Hall as the new chairperson for the Operations Technology Committee.
- g. Inter-Agency Communications –

Jeryl Brown reported for Rick Thomas. There was a meeting on September 28th. There are a couple of vacancies on the committee. Information dissemination and outreach continue to be the main objective of this committee. There was much discussion about governor's office. The rest of the report will be on the website.

h. *CJIN* –

Steve Lingerfelt reported the CJIN board met on October 14th to discuss and approve a report on setting data sharing standards for RMS systems. A copy of the report has been submitted to the APCO board to be placed on the website. The goal is to have all law enforcement agencies in NC with RMS systems submit data to a national database. NCIS LinX and the FBI N-DEx systems are being considered as repositories. If LinX is chosen they will be able to populate the N-DEx system as well.

The Administrative Office of the Courts reported that a batch download of NC AWARE data for RMS systems will be available around the end of October.

The next CJIN Board meeting will be held on November 17th, 2010

- i. Frequency Advisor no report.
- j. E-911/Legislative Committee –

Barry Furey reported that in October, the President signed into law "The 21st Century Communications and Video Accessibility Act of 2010" which has direct impact upon NG 9-1-1. Specifically it creates an advisory panel to the FCC that will look at accessibility to emergency services. He would expect that this will result in a greater focus being placed on texting. Full details are available several places online.

The standards and funding committees advising the state 9-1-1 board continue to meet. From a standards point of view they are focusing on vendor neutral and extremely basic requirements. Remember that this is a starting point for identifying minimum requirements where none currently exist. For example a lot of what is being looked at for telecommunicator qualifications is being based on the guidelines used by the sheriff's standards now. The one concern was the minimum age of 21 and that has been stricken from what the committee is looking at. In regards to training the committee is looking at proposing a minimum of 40 hours per training be given to initial hires. Current employees would be grandfathered in. The committee is also looking at some NFPA standards. Margie Frye from the committee was present at today's meeting. She stated this is a work in progress and there are a lot of considerations going into this discussion.

In the last couple of months you should have gotten new standards from DCI regarding security and Barry encourages you to ensure to review this carefully. One thing to look at is that vendors who have access to terminals that have DCI on them need to have a background check.

Past input on legislative suggestions has not been forgotten and will be addressed as time permits.

The police chiefs have still been lobbying for money for secondary PSAP's for 911. Barry received something from the state legislature that they are going to balance the state budget without a tax increase. This not only means cutting services but looking at money that is out there. We need to be very diligent at looking at the sources of revenue that is specific to 911 so that this fund does not get taken by the general budget.

Rob Robinson asked if there was going to be a timeline that new hires would need to be trained. Barry stated within 12 months. Rob also asked if there were any specifics related to NFPA that was being looked at. See Barry for further. Rob also asked if the committee would seek input from the membership prior to submitting their final recommendations. Barry said that they are already doing this and several NENA/APCO members come to the committee meetings already. The meeting dates are posted on the state website. Barry will bring up the question at the next meeting to determine if there is anything we can do to better involve the membership. Feel free to contact Barry with any questions/concerns. Rob understands that but wants to ensure that the final list is presented before it goes to the board. Barry will bring that concern back to the committee however they are under a very short timeline.

k. Training -

Crystal McDuffie reported the 2011 training calendar will be out shortly. There will be Sheriff's Standards training course in Orange County on November 14th-19th, at the Justice Academy December 5th-10th and in Wake County January 23rd-28th.

- 1. Long Range Planning no report.
- m. Audit Committee no report.
- n. Conference Committee no report.

NC APCO Ambassador Reports

Region A – no report.

Region B – no report.

Region C -

Susan McLeod reported that Onslow County is going live with EFD on December 1st.

Region D -

In High Point Steve Lingerfelt was presented a plaque of appreciation by SunGuard for the Center's participation in SunGuard's new One Solution CAD Beta Test Project. The Susan L Fulton organization recently held their 2nd annual fall craft bizarre and raised nearly 2,000 dollars. They had 45 booths and good attendance. They will be holding the 4th annual golf tournament on June 11th. High Point had their yearly banquet and Matt Brown was named TC of the Year. They are currently fully staffed.

Randolph County recently had employee appreciation and Justine Buxton from IT was named Employee of the Year.

Surry County is fully staffed.

Neil Sizemore from Forsyth County reported they have completed rebanding of their 800 MHz radio system. They just upgraded their CRS recorder software and hardware. They are starting to work on narrowbanding of VHF frequencies. He had a recent retirement and has one opening.

Susan Hall from Rockingham County reported being fully staffed. They are going to the Board of Commissioners to upgrade their OSSI system.

Terry Bailey with Davidson County reported being fully staffed. They are now certified for EFD, EMD and EPD.

Anna Curtis with Burlington PD just purchased CAD to CAD between Guilford County and Alamance County.

Melanie Neal will be the new operations manager for Guilford Metro 911. Donna Estes will be retiring at the end of November. Gary Ellington was promoted to Supervisor II. Wesley Reid reported being fully staffed and currently has a rookie school going on. They recently tested their backup site to ensure everything is functioning properly. They have signed an agreement with Sprint/Nextel for rebanding. Craig Whittington reported they completed an update to their phone system from a grant they received from the 911 Board – everything upgraded to VOIP with the exception of 911.

Region E – no report.

Region F –

Stephanie Wiseman was unable to attend. Randy Surratt reported that Henderson County recently broke ground on a new law enforcement center.

Executive Council Report - Frank Thomason -

Jeryl Brown reported for Frank. The governance issues that were passed in August have been posted on the website. A mass mailing was done several weeks ago in regards to narrowbanding requirements. The FCC also sent out separate notifications for approximately 60,000 licensees that are non-compliant. Keep in mind you have 2 options moving forward for narrowbarnding – you can do your own or use a coordination entity, including APCO. Project Retains has been

used by several agencies in the state. A new toolkit has been issued and is on the Project Retains website. The ADA subcommittee in regards to standards development is looking at new model to update standards regarding TDD training and how it relates to texting. The PSConnect website is fully up and running. If you have not taken advantage of this Frank encourages you to do so. The full report will be on the website.

Wireless – no report

Old Business

There is no old business.

New Business

We have posted a call for action on the NC APCO web regarding SB3756 which advocates D block for public safety and provides funding for a nationwide broadband network. Please check out this call to action letter and contact your legislators. Time is of the essence.

There are several upcoming conferences. APCO International will be in Philadelphia August 7-10th. NC APCO is a co-sponsor for the 2011 GIS conference February 17th-18th. The website is cjia.state.nc.us\ncgis2011. The 2010 statewide interoperability summit is from December 2nd and 3rd of this year and will be held in Greensboro.

Overall membership numbers are slightly down. We had 56 new members in the month of September. We were the third highest chapter for recruiting new members.

Starting in January on the national APCO website will be the nominations for the yearly awards. Team of the Year is a new award.

The next RPL class starts in January 2011.

There will be a new group membership for APCO that was passed at the last national conference. An agency will pay one price and will have a specific number of full members and remaining employees would have limited membership. This membership will be based on size and start in 2012.

President Estes recently put the recommendations being proposed to OEMS for EMD on the listserv. Donna Wright will be here in January to discuss these further. NC APCO does not make a stance on the recommendations – we just want to keep the membership informed.

The next meeting is January 21st in Raleigh.

Ronnie Barefoot made a motion to adjourn the meeting.

Respectfully submitted,

Judy Capparelli

Secretary, NC APCO