

NC APCO Meeting
November 16, 2012
High Point, NC

Present

Ray Gilleland
Wesley Reid
Ellis Frazier
Randy Wood
Tammy Watson
Brad Jones
Judy Capparelli
Richard Batchelor
Janet King
Grayson Gusa

Prior to the meeting the United States Marine Corps picked up the toys from our toys for tots drive.

Also prior to the meeting Greg Hauser from Charlotte Fire gave a presentation about the experience with the Democratic National Convention.

President Gilleland called the meeting called to order at 11:30. He welcomed everyone to High Point and thanked Steve Lingerfelt for hosting us. He thanked Carolina Recording for sponsoring lunch.

President Gilleland recognized the executive board.

1st time attendees, past presidents and RPL's were recognized.

Ronnie Barefoot made a motion to dispense with the reading of the minutes. Kelly Palmer seconded the motion. Motion carried.

Treasurer's Report

TC Account	\$3,497.17
Money Market	\$33,739.22
Main Checking	\$2,838.98
Scholarship Acct	\$3,125.00
Total Assets	\$43,200.37

Kevin Wattenberger made a motion to accept the treasurer's report. Richard Batchelor seconded the motion. Motion carried.

Committee Reports:

Historical Committee:

Randy Surratt reported that the plaques and notebooks that were put together for the 50th anniversary are on display today. Pictures of those and other articles that were on display will be placed in the virtual museum that National APCO has. Pictures taken by Terry Bailey will also be in the virtual museum.

Operations and Technology: No report.

Inter-agency Communications:

Rick Thomas reported the SIEC will be hosting free training – COML December 4th-6th in Greensboro and COMT January 14th-17th in Raleigh and again January 28th – 31st in Greensboro. To register or for further information, please contact Alyssa Young at:
Alyssa.Young@ncdps.gov.

Currently there is some discussion on the state level about VIPER. They are switching over to P25 and this may affect several counties. Contact SHP if you have any questions.

CJIN:

Steve Lingerfelt reported they met on 9/27 and 11/15. The test pilot "Text to 911" program with Verizon in Durham is now permanent. The FCC is going to meet at the end of the month and all

carriers will probably be required to offer that service. Richard Taylor reported this will be a voluntary item for PSAP's but carriers will be required to offer it. Currently ANI/ALI is not available but should be. There should also be a bounce back message if no one at 911 received the message so the person sending the text knows their message was not received. There is no cost recovery because there is no additional cost for this. We don't want a short code such as 66911 – we only want 911 to be used.

CJIN has designed a new website – www.cjin.nc.gov. The next meeting will be January 31st and it is open to the public.

911 Board: No report.

Legislative: No report at the meeting. See attached for October e-mail report.

Training:

NC APCO has successfully completed one APCO Supervisor class and three (3) APCO CTO courses.

We are currently scheduling more training during 2013 and will send info out on the list serve and place it on the NC APCO website.

The end of 2012 is almost here. If you have not completed the mandatory 2012 Telecommunicator In-Service Training for Sheriff Standards TCC certification, you have until December 31st to do so.

NC APCO is proud to announce the 2013 Telecommunicator Training Symposium April 14-16 at the Clarion in Greensboro. Registration is \$125 and room rates are \$63.90 per night. Call for papers are still being accepted through November 30th. We have one vendor that has volunteered to help sponsor and we have more sponsorships available.

Executive Council: No report.

CCAM: No report.

Regional Reports

Region A:

Ronnie Barefoot is installing a new Patriot phone system.

Sam Tyson with Pitt County is upgrading to 700 and they are fully staffed.

SHP is planning to get all 144 of their telecommunicators APCO certified – they are trying to secure funding.

Region B: No report.

Region C: No report.

Region D:

Terry Bailey with Davidson County reported they just completed a radio project. They just hired six part-time telecommunicators and have two full-time openings.

Davie County is looking into possibly updating their radio system.

Janet King reported that Randolph County has finished the remodel and update. They upgraded to the Cassidian Patriot telephone system along with the new Vela mapping. The console furniture is from Xybix. The flooring is by Bergvik and we used a company called MonMan out of Charlotte for the purchase and install. They have just installed the FleetEyes program that allows us to see where the helicopters are for Baptist (only). Baptist AirCare will be staging a ground unit in Randolph County beginning the week of November 25th.

Region E:

Rob Robinson with Rowan County reported that the building for their new PSAP is on schedule to be completed by late January. Rowan County has also hired four new telecommunicators, bringing their minimum staffing up to six per shift. They are also currently in the process of consolidating with Salisbury Police Department. All of the Salisbury Police Department Telecommunicators will become Rowan County employees beginning July 1, 2013 – however,

complete consolidation and co-location is not expected until November 2013. New APX radios have also been purchased and are currently being programmed and distributed.

Greg Foster with Alexander County Sheriff's Office reported that they are currently considering proposals to transfer the operations of their PSAP to Alexander County Emergency Management. This idea is in the early phases, but work is underway to actively study this move.

David Martin reported that Iredell County is currently working on a major project of installing a new Patriot switch. There are some other small projects underway, but this switch is their main project.

Karen McDaniel reported that Stanly County has recently completed a radio study and had the UASI Regional System come in and do a presentation. Their Steering Committee meets later this month to develop a course of action for this project.

Lt. Ray Gilleland reported that Cabarrus County is set to switch over to the Charlotte Regional P25 system during the second week of January. They are also working on installing an upgrade to their Intrado phone system to service pack 3. They currently have 2 open positions and they are in the process of conducting interviews for new applicants.

During the last 3 months, Steve Myers (Highway Patrol Troop E) has retired after over 20 years of service to the Highway Patrol. A new manager has been selected and will officially be announced in the coming weeks.

Pineville Police Department has completed ECATS.

MEDIC played a significant role during the Democratic National Convention, held the first week of September. During this time, over 60 ambulances were staffed with approximately 20 Telecommunicators working 24/7 throughout the entire event. They dispatched more than 161 resources (including ATV's, bike teams, ambulances and SWAT Medics) and transported 91 patients during the event. One of the biggest challenges was dealing with the multiple road closures, motorcades, and transferring patient care between the secure and un-secure zones in the Uptown area.

Within the last 2 weeks, MEDIC has upgraded to Medical Priority Version 12.2. There have also been a few minor adjustments to the OMEGA call referral program, which allows certain

OMEGA calls to be referred directly to Nurse Call Centers staffed by both Carolinas Medical Center and Presbyterian Healthcare. MEDIC has recently conducted interviews for 2 vacant positions.

Marsha Withrow reported that Charlotte Fire has four vacancies they are in the process of filling.

Region F: No report.

New business:

The APCO board met Wednesday and Thursday to plan for the upcoming year. We discussed the conference, scholarships, membership and worked on the budget. We looked at ways to increase our membership. We currently have 527 members. We also need to work on getting more of our current members to our meetings. We hope to have educational sessions at all the meetings. We discussed the Telecommunicator Symposium. We reviewed the bylaws and don't see any changes that are needed.

National APCO has stated that by 2013 we need to change our logo to match or incorporate their new logo. We are looking to see how we can best make the transition.

Scholarships – we will be putting a link of the website that you can apply for a scholarship to become RPL and to attend the state conference and to attend the Telecommunicator Symposium.

Richard Batchelor made a motion to adjourn the meeting. Marsha Withrow seconded. Meeting was adjourned at noon.

Respectfully submitted,

Judy Capparelli, NC APCO Secretary

Legislative Report for NC APCO

October 30, 2012

There is nothing to report on the legislative front at this time. However here is a synopsis of the 911 Board meeting for Friday, October 26, 2012.

New use of funds document that was approved during the meeting that should replace the August document currently on the website shortly

https://www.nc911.nc.gov/Board/agenda/Book/20121026_Tab051c_10262012%20DRAFT%20Approved%20Use%20of%20Fund%20List.pdf

Grants Projects 2011 status

https://www.nc911.nc.gov/Board/agenda/Book/20121026_Tab06a_2011%20Grant%20Projects%20Report.pdf

Grants Projects 2012 status

https://www.nc911.nc.gov/Board/agenda/Book/20121026_Tab06b_2012%20Grant%20Projects%20Report.pdf

Grants Projects 2013 status

https://www.nc911.nc.gov/Board/agenda/Book/20121026_Tab06c_2013%20Grant%20Projects%20Report.pdf

Coastal Orthoimagery Project status

https://www.nc911.nc.gov/Board/agenda/Book/20121026_Tab06d1_Report_to_NC911%20Boar d_Coastal_Orthoimagery.pdf

ECaTS Project status

https://www.nc911.nc.gov/Board/agenda/Book/20121026_Tab06d2_ECATS%20Update.pdf

NCNEC training course approved for National NENA for June 2013 in Charlotte

https://www.nc911.nc.gov/Board/agenda/Book/20121026_Tab10_NCMEC%20Training.pdf

FirstNet update given for the Board:

https://www.nc911.nc.gov/Board/agenda/Book/20121026_Tab11_FirstNet%20Update.pdf

There will be a more in-depth update and also a 911 Board work session scheduled for the Board and other interested parties on December 6, 2012 from 1000-1400 meeting location TBA.

The new 911 staff position interviews will be held on November 27, 2012 with 911 Board members; Jason Barbour, Benny Nichols, and Dave Corn assisting with the interviews.

Recognition of PSAPS and Telecommunicators – Richard played part of a 911 call for the Board and then showed him presenting Rita Saunders and Tammy Smith from Chowan County awards from the Board during a County Commissioners meeting. Richard also presented awards from the 911 Board to Chatham County 911 represented by Dixie Suits and Wilson County 911 represented by Jennifer Etheridge during the meeting.

The next 911 Board meeting will be on December 7, 2012 at the Time Warner Corporate Office, 4200 Paramount, Morrisville, NC.

The proposed 2013 meeting dates that have not been approved yet:

https://www.nc911.nc.gov/Board/agenda/Book/20121026_Tab17_2013%20Meeting%20Dates.pdf