

NC APCO Meeting
March 15th, 2013
Salisbury, NC

Present

Ray Gilleland
Ellis Frazier
Wesley Reid
Tammy Watson
Judy Capparelli
Brad Jones
Richard Batchelor
Susan McLeod
Janet King
Grayson Gusa

President Gilleland called the meeting called to order at 11:50

President Gilleland welcomed everyone to Salisbury and thanked Rob Robinson for hosting us. He thanked Stewart Cooper and Newell Architects for sponsoring breakfast. He thanked Carolina Recording for sponsoring lunch.

1st time attendees, past presidents and RPL's were recognized.

Ronnie Barefoot made a motion to dispense with the reading of the minutes. Marsha Withrow seconded the motion. Motion carried

Marsha Withrow made a motion to accept the treasurer's report. Jeryl Anderson seconded the motion. Motion carried.

Committee Reports:

Historical Committee:

North Carolina APCO has been recognized in the past three issues of the APCO Bulletin. Lin Ford, longtime NC APCO member, is working on the National APCO on-line museum.

Operations and Technology: No report.

Inter-agency Communications:

SIEC is hosting some on April 23-24. Classes are free. Contact Rick Thomas for further information.

CJIN:

The FBI CJIS Division granted a request to extend the compliance date for implementation of Advanced Authentication. Effective immediately, the compliance date for the IPsec extension and extension for police vehicles to be considered physically secure locations for the purpose of Advanced Authentication will be September 30, 2014.

CJLEADS (Criminal Justice Law Enforcement Automated Data Services) has developed a mobile version of the application that will allow officers who might not have a laptop in the car to access the information that CJLEADS compiles

Current Bills with Potential Impact on Criminal Justice are listed on the CJIN website.

www.cjin.nc.gov

The CJIN board will be working on the 2013 Legislative report at it's next meeting on March 28 in Raleigh.

911 Board: Covered in the NC NENA meeting

Legislative:

Marsha Withrow made a motion that NC APCO sponsors 25 rooms for 911 goes to Raleigh (and NENA would give 25 rooms.) Ronnie Barefoot seconded the motion. Motion carried

Jason Barbour made a motion to allow the board to spend more money as needed for a lobbyist. Marsha Withrow seconded the motion. Motion carried.

Training:

Jeryl Anderson will be teaching Keeping our “Service” Top Shelf on March 22nd in Cary PD and April 19th at Charlotte Fire. Contact Protech for registration. The fee is \$125. This is a 9-1-1 eligible class.

There will be an APCO Supervisor Training class April 5th – 7th hosted by Cary PD. The fee is \$125.

The 2013 Telecommunicator Training Symposium: Dispatching Rocks! will be April 14th -16th at the Clarion Hotel in Greensboro. The cost is \$125. There will be an APCO Crisis Negotiations class (sponsored by the 9-1-1 Board) will be offered on Sunday April 14th on a first-come, first serve to full paid registrants. We are still seeking sponsors for this event.

There will be an APCO CTO Course on April 26th-28th hosted by Duke PD Communications. Renewal required every 2 years will be mandatory after current version 5. If you need a bridge you have until December 2013 to do so on-line through APCO International. Cost is \$149 per student.

Reminder that the 2013 Telecommunicator In-Service is to be completed by 12/31/13. The ten question quiz that used to be optional is now mandatory.

State conference call for papers is open. If you know of anyone interested in teaching, please contact Crystal McDuffie.

The CIT training overview that was held between the two meetings was discussed. Richard Taylor advised CIT Training would be a 9-1-1 eligible expense.

National APCO

The 2013 Broadband Summit will be in Washington D.C. from May 13th-14th.

APCO International 2013 is in Anaheim, CA from August 18th-21st. APCO International offers a flash day – one day you can receive \$100 off your registration fee – and this year it is April 2nd this year.

Executive Council: No report.

Regional Reports

Region A:

Dare County has two vacancies, possibly three. They are accepting applications on-line.

Pitt County current has two vacancies.

Currituck County has one vacancy. They plan on upgrading their phone system and components in 2014.

SHP has frozen all telecommunicator positions indefinitely.

Region B: no report.

Region C: no report.

Region D:

Susan Fulton, High Point manager, will be retiring April 1st.

Wesley Reid reported that Craig Whittington retires at the end of this month. They are in the middle of the second phase of P25. They just went live with ACD. Percentiles were 92-93% answering within 10 seconds. They have been at 100% since going live with ACD. They are upgrading their OSSI CAD.

Jonathon Bledsoe with Surry County reported they are fully staffed.

Ellis Frazier with Yadkin County reported they received responses for their radio system. They are potentially looking at next generation 9-1-1.

Dale Hall with Stokes County reported they will move to their new location on March 13th.

Janet King reported Randolph County recently hired three part-time Telecommunicators.

Region E:

Greg Foster, the Communications Director for Alexander County Sheriff's Office reports no major news regarding operations at their 9-1-1 Center; however, he does report that their new Sheriff's Law Enforcement Center and 164-bed Detention Center opened last week.

Lt Ray Gilleland with the Cabarrus County Sheriff's Office reported that their go live date for the new P-25 system is scheduled for April 8. Cabarrus County has also hired two new employees for their 9-1-1 center.

Marsha Withrow reported Charlotte Fire was fully staffed for 2 weeks – they now have openings. They are remodeling with three more positions. This will make 11 and they will be maxed out. MEDIC used to be the 2nd link in the 9-1-1 rollover and now Charlotte Fire will be – they are closer. They are also becoming the county warning point for the nuclear warning system.

Iredell County Emergency Management Director, David Martin, reports that they have recently gone live with their Patriot Switch a few months ago. As part of that process they installed a geodiverse system with one Node operating from their Communications Center, with the second node hosted by Statesville Police Department.

MEDIC will be doing complete remodel of the communications center coming within the next few months. During that time, staff will be co-located at the Police/Fire Training Academy to facilitate the construction. The QI Department continues to tweak the EMD OMEGA referral program, while the total number of referrals to Carolinas Medical Center or Novant nurse lines continues to be a success in triaging some of the lowest priority 911 calls.

Another initiative that MEDIC is working on in conjunction with the American Heart Association, Carolinas Medical Center and Novant, is a goal to train 5,000 people in chest compression CPR by the end of 2014. This has been an agency wide initiative, with several staff members from the communications division assisting the PR Department in providing these community CPR classes.

Rob Robinson with Rowan County will be offering tours of the new 9-111 Center after today's meeting.

Region F: No report.

Old business:

PROCHRT – National APCO will be contacting us by the end of the month as to how to form the committee and what exactly we will need to do.

New business:

Rick Thomas asked if anyone wanted to join him in the Warrior Dash. It is to benefit St. Jude's and he would like to get a team of Telecommunicators. The event will be held June 1st in Huntersville. Registration is \$55 if you register before the end of April.

Lloyd Moskowitz wanted to commend Richard Taylor on ECATS. He reported the system is easy to use and will provide a good way to look at numbers.

Nominations for 2nd VP, Regions A, C and E have been closed. Nominees will be announced at the May meeting.

Richard Batchelor made a motion to adjourn the meeting. Meeting was adjourned at 12:30.

Respectfully submitted,

Judy Capparelli, NC APCO Secretary