NC APCO Meeting September 16, 2015 Sunset Beach, NC

Present Ellis Frazier Rick Thomas Jeryl Anderson Tammy Watson Judy Capparelli Richard Batchelor Susan Holland Janet King Ray Gilleland

President Frazier called the meeting called to order at 1 p.m. President Frazier welcomed everyone to Sunset Beach and the conference. The pledge of allegiance was recited.

President Frazier introduced the executive board. 1st time attendees, past presidents and RPL's were recognized.

Ronnie Barefoot made a motion to dispense with the reading of the minutes. Lisa Kovacs seconded the motion. Motion carried.

Treasurer's report:

Main account - \$1,247.42 TC Symposium account - \$10,000.00 Scholarship account - \$2,430.00 Money Market account - \$27,520.67

Total - \$41,198.09

Judy Jenkins made a motion to accept the treasurer's report. Ronnie Barefoot seconded the motion. Motion carried.

Committee Reports:

Historical Committee:

Randy Surrat reported that he had received a box of items from 2006 and would be adding those mementos to the other chapter historical items that are being maintained. He noted that some great pictures from past conferences were included and would be added to our growing historical display.

Pro-CHRT:

Ray Gilleland reported the main focus is working on whether or not telecommunicators are classified as public safety and what the benefits for telecommunicators are in the state of North Carolina. APCO International has released 2015 Pro-CHRT information to include a list of benefits by state. We are pretty good compared to other states. If you work for a state, county, city or town you will get a 30 year retirement which not all states have.

Inter-agency Communications:

Lewis Cheatham reported that that the SIEC is working on the statewide communications interoperability plan. Please see Lewis if you have any input.

<u>CJIN</u>:

The board has not met since spring.

911 Board:

APCO and NENA submitted questions regarding the standards that are currently under review and edits by the 911 Board Standards Committee. The 911 Board Standards Committee is currently reviewing the comments and are encouraging agencies to attend the meeting or to dial into the meeting. They are no longer accepting additional comments.

Legislative:

Candy Strezinski reported there are four bills currently active:

HB 380 – statewide school safety management – this is in rules at this time in senate and should go through.

HB 506 – distribution of 911 funds - no movement of this bill.

HB730 – counties must provide 911 service – this bill is in the senate. The bill was amended so that if you already have an agreement with the county that agreement will be honored.

SB 571 – extend the use of 911 fees - no movement of this bill.

Candy is also on the 911 Board Standards Committee. There is another meeting Friday September 18th and then they will submit back the results and proceed with cleanup of those standards.

You may want to reach out to the schools – they are under the impression that the panic alarms are already going directly to the PSAP – thinking that the bill is already in effect.

Training:

Jeryl Anderson reported the following:

Reminder for ALL Telecommunicators who are Telecommunicator Certified, 2015 In-Service training must be completed by December 31, 2015. Some on-line options are Alamance Community College, Richmond Community College and Wake Tech. Please note that testing is mandatory and all instructors must have taken the tests successfully for any in-service class they teach. Agencies must have an in-service coordinator.

The 2015 Telecommunicator N'Sanity Retreat: Keeping the Fish Tank Clean (Greensboro, NC) will be held on October 16th from 9am - 4:30pm. It is being hosted by Guildford Metro 9-1-1. The cost is \$75 per person which includes snacks and lunch.

APCO CTO Classes will be held October 9th-11th hosted by Onslow County 911 and November 13th-15th hosted by Guilford-Metro 911. The classes are 8:30am-4:30pm each day. The cost is \$150 per person.

The APCO Supervisor Course will be held November 20th-22nd hosted by Onslow County 911. The class is 8:30am-4:30pm each day and the cost is \$150 per person.

Next Gen: Texting and 9-1-1 and Liability Issues for Telecommunicators is being hosted by the Burlington Police Department on October 30th from 8:30am-4:30pm. The course is free!

The 2016 TC Symposium, sponsored by NC APCO, will be April 10th -12th at the Doubletree in Greensboro. The rooms are \$99. The registration is \$125 per person. Day passes are \$75. Call for papers will be coming out soon. The target attendance for this conference is line telecommunicators. We ask that our vendors please consider being sponsors and/or donating items for the bags.

See Jeryl or Crystal if you would like to see a certain course or if you would like to host a course.

Executive Council: See attached report.

National APCO:

APCO International President Brent Lee reported the national conference in Washington, D.C conference last month was very successful. It was the highest attendance since 2007 in Baltimore with just shy of 6,000 attendees. Next year the conference will be in Orlando. APCO International went over 25,000 members this year.

APCO is currently working with NENA on location accuracy. The FCC adopted 98% of proposed plan. APCO and NENA are the driving force behind this. Members from both associations have been in all work groups.

APCO is also working with NENA on Text to 911 and TERT.

Pro-CHRT – dispatcher classification/re-classifications is the main issue across the country. The federal government currently classifies us as administrative "clerks". Every ten years the Office of Management and Budget works with the Department of Labor on reviewing these classifications. Mr. Lee had the opportunity last year to comment on behalf of APCO International. One question that was asked was if this would affect the FLSA? They opted not to address that issue. There were two changes suggested – the term dispatcher be changed to telecommunicator and also that it be moved from administrative category to protective services. The preliminary letter should be out within the next six weeks. There will be a 30 day comment period and then the final results will be out the first of next year.

Critical Incident Stress Management (CISM) Committee: No report.

Social/Digital Committee: No report.

Activities and Membership: No report.

CCAM:

Derek Duggins with Carolina Recording Systems is the new commercial advisory member and was introduced to the membership by President Frazier and given an opportunity to address the meeting attendees.

Regional Reports:

Region A: No report.

Region B:

Apex police has two openings for telecommunicators. Person County has a technology specialist position open.

Region C: No report.

Region D:

Anna Curtis with Burlington Police reported they are fully staffed. They are hosting a PowerPhone class in a couple of weeks and a railroad safety class as well.

Donna Wright with Richmond County has two full-time openings.

Janet King with Randolph County reported they have four new employees in training. They are having their Fall Festival on October 3rd and 4th. They are also selling cancer awareness t-shirts.

Region E:

Ray Gilleland reported that Union County is about to finish their backup center project.

Catawba County has a new director – Brian Drum – as of August 8th.

Region F: No report.

Old business: No old business.

New business:

We have had to change our November meeting date to November 13th in Rocky Mount, NC. There was a conflict with the 911 board meeting. We will also be rescheduling the CTO class.

The following board members were sworn in: Jeryl Anderson, Melanie Neal, Tracy Trogdon and Ray Gilleland.

Rick Thomas made a motion to suspend the meeting until the closing banquet.

The meeting was at suspended at 2 p.m. until the closing banquet.

The meeting was re-adjourned at 6 p.m.

The following awards were presented:

Telecommunicator of the year: Linda Savage, Wayne County 911

Line Supervisor of the Year: Brian Hemly, CMPD Communications

Communications Team of the Year:

Charlotte Fire Communications Lead TC Candace Williams TC Kiva Burns TC Ayesha Hayman TC Kendall Biggerstaff TC Matt Brown Additional Staff to Support the Operation Gregg Hauser Brandy Lankford Sharon Parks David Bradshaw Bill Suthard Sarah Scafide

Communications Center Manager/Director of the Year:

Donna Wright, Richmond County 911

Technician of the year: Paul Reynolds, City of Charlotte

Support Personnel: Nikki Carswell, Burke County Emergency Communications

Commercial Member of the Year: Jenny Mason, Console Cleaning Specialist

Craig Moser: Beth Smith, High Point 911

Presidential Award:

Steve Lomax, Carolina Recording Systems Lloyd Moskowitz, Gaston County 911

President Rick Thomas was sworn into office. He gave his acceptance speech.

Now Immediate Past President Ellis Frazier was presented with a Certificate of Appreciation from Governor Pat McCrory and a gavel plaque for his service to the chapter as President

Meeting was adjourned at 8 p.m.

Respectfully submitted,

Judy Capparelli, NC APCO Secretary