

NC APCO Meeting

January 20, 2016

High Point, NC

Present

Jeryl Anderson

Melanie Neal

Brett Wrenn

Rick Thomas

Frank Thomason

~~Tammy Watson~~

Judy Capparelli

Richard Batchelor

Janet King

Ray Gilleland

Tammy Aldridge

Derrick Duggins

President Anderson called the meeting to order at 10 a.m. She thanked High Point for hosting the meeting. Chief Tommy Reid from High Point Fire welcomed everyone to High Point.

President Anderson thanked Tony Harrison from The Public Safety Group for sponsoring lunch.

The pledge of allegiance was recited.

President Anderson introduced the executive board. 1st time attendees, past presidents and RPLs were recognized.

Kelly Palmer made a motion to dispense with the reading of the minutes. Judy Jenkins seconded the motion. Motion carried.

Treasurer's report:

Main account - \$8,627.66

TC Symposium account - \$7,479.17

Scholarship account - \$1,432.00

Money Market account - \$30,322.94

Total - \$47,861.77

Committee Reports:

Historical Committee:

Randy Surratt reported that we have known all of our past presidents for some time now, but we have now determined which part of the state each person was from.

Pro-CHRT:

Janet King reported there have been several conference calls on the national level. If you have a Facebook Account or Twitter, please see the APCO Pro-CHRT pages. On January 24th, there is going to be a webinar “Aging in the Comm Center” in the toolbox section of the website. On the state level we are looking at members for our committee.

Chapter Recognition:

Randy Surratt reported that we are currently looking into the National Senior Membership Program. This takes more time than recognizing people at the chapter level.

Inter-agency Communications: No Report

CJIN: No Report

911 Board:

President Anderson reported for Dinah Jeffries:

The 911 Board is currently working on vetting the peer reviewer’s training. The Standards Committee and the subcommittee met yesterday and should issue the compliance document soon so that PSAP managers can be prepared before the review.

Funding reconsideration is open. Please review the e-mail from David Dodd.

The back-up plans go live on July 1st. Please follow the newsletters being sent out. If you are having any issues, please talk to the 911 Board for assistance. There is some concern about agencies having sent information in but not hearing back from the 911 Board.

Legislative: No report.

Training:

President Anderson reported the following:

You should have received the 2016 in-service reports for sheriff's standards and have returned them back. They were due by January 15, 2017.

You can get your 2017 in-service through Wake Tech, Richmond Community College and Alamance Community College. Please register your staff unless you are holding training live at your agency or sending people to an agency that is holding the training. Instructors, remember you must take the tests for any blocks that you teach to show proficiency.

The following training is being held by NC APCO:

- January 27-29, 2017 - APCO Communications Training Officer - Gaston Co PD
- February 10-12, 2017 - APCO Communications Center Supervisor - Apex PD
- March 23, 2017 - Human Trafficking for Telecommunicators - Apex PD
- April 9-11, 2017 - Telecommunicator Training Symposium - Call for papers is open and Registration is now open

All of these classes can be registered for online and you can pay registration through PayPal. The exception is for the symposium; please mail in the registration form and payment can follow once you receive it back from your agency's revenue office.

If you have a training request or need, please do not hesitate to contact Jeryl or Crystal McDuffie. If you would like to host training, please let them know as well.

APCO International Important Dates:

- Scholarship applications being accepted beginning January 1, 2017
- PSAP Award nominations opened January 1, 2017
- Life Membership nomination deadline is February 1, 2017
- Committee sign ups begin February 1, 2017

The APCO Institute is accepting applications for its Certified Public Safety Executive (CPE) Program. Sessions for this program begin July 5, 2017 and January 3, 2018. The application deadline for both sessions is April 15. Space is limited, so don't wait to apply. Scholarships are available; apply by March 31, 2107.

APCO's newest course can help you develop the skills necessary to be an effective classroom instructor, anywhere, on any topic. The class "Instructor Techniques" will begin online February 22, 2017. The

instructional skills learned in this course can be applied to any training topic or situation. The course uses the same curriculum as the APCO-Certified Agency Instructor Course, which certifies individuals to each APCO courses within their agencies, but this course applies those principles for the teaching of any course.

Other Training Opportunities:

- Disaster Operations and the Communications Center, hosted by Charlotte Fire on February 2, 2017 at Charlotte Police and Fire Training Academy. Class is from 8am to 5pm.
- Crisis Negotiations for Telecommunicators, hosted by Carteret County Emergency Communications, Morehead City, January 23, 2017 from 8am to 5pm.
- Disaster Operations and the Communications Center, hosted by Carteret County Emergency Communications, Morehead City, January 24, 2017 from 8am to 5pm.

These APCO classes can be registered for on the APCO International website, where you can also get more class information.

Executive Council:

Frank Thomason reported APCO's Emerging Technology Forum will be at the Raleigh Hilton from February 28th-March 1st. It's a packed agenda for the two days and you should check it out. Registration is only \$25 per person. This is an excellent opportunity. You can register on APCO International's website.

National APCO: No report.

Activities and Membership: No report.

CCAM:

Derrick Duggins thanked Tony and Public Safety Group for sponsoring lunch. All of our lunches this year have been sponsored and there is now a waiting list. We appreciate everyone stepping up. The conference committee has been discussing some creative ways to add sponsorship ideas for the state conference. The TC Symposium in April also has sponsorships available. Please see Derrick or Byron Burns.

We are going to be asking our commercial partners for marketing items (pins, stress balls, etc.) for the state conference bags.

If there are requests for RPL scholarships, please let us know so we can check the budgets and seek out other sponsors if needed.

There will be a CCAM meeting in a couple of weeks at National APCO. If there is anything you would like brought up on the national level, please see Derrick.

Compassionate Care Committee:

A Raleigh-Wake Telecommunicator is experience a serious health issue. Please keep him in your thoughts.

Regional Reports:

Region A: Ambassador unable to attend, no report

Region B:

Richard Batchelor reported the following:

Town of Cary:

- They are in the final stages of their CAD to CAD project using FATPOT technologies.
- They are also in the process of implementing their radio/CAD GPS and toning interface which will allow them to utilize portable radios for individual AVL. Cary will have both vehicle and individual AVL capabilities. Additionally, the toning interface will allow them to automatically tone fire stations once the telecommunicator hits the dispatch button in CAD which will decrease the processing time for fire calls.
- They have a meeting with Wake County Schools to discuss the School Risk and Response Management Systems (SRRMS) which is to be shared with school districts, 911 centers and first responders. This was developed by emergency management.
- They will be hosting an EMD/EFD QA course in March.
- They are down three telecommunicators and one shift supervisor. They are currently accepting applications for both.

Apex PD has just promoted two supervisors and now has two openings. They are going live with Airbus Vesta 911 in the next 60 days.

Durham's 911 Center is the first NC municipality able to receive photos via text to 911 from Sprint subscribers.

Region C: Ambassador unable to attend, no report

Region D:

Janet King reported:

High Point has a new employee and they are upgrading their phone system.

Davie County has no vacancies. They recently installed a new recording system by CRS. They are hosting an ETC course on February 2, February 7, February 27, and March 2.

Surry County is actively training their newly-hired employees and then will be hiring for part-time. They are working to get their primary and secondary centers completed by July 1.

Randolph County has five new employees trained. They collected over \$8,000 worth of items for charities over the holidays. Their new headquarters will be complete this year. They have a new fire marshal with emergency services. Each month the highest call taker is awarded one hour to come in late/leave early – this is a great incentive.

Stokes County is upgrading their Airbus Vesta 911 system.

Burlington PD is fully staffed and is taking applications for part-time employees.

Region E:

Ray Gilleland reported:

Cabarrus County is fully staffed. They are getting a new VHF Paging system for county fire. Rowan/Cabarrus Community College is offering a sheriff's standards course the 2nd week of July.

Rowan County is fully staffed.

Brad Brawley retired on December 30th from Iredell County.

Region F:

Tammy Aldridge reported:

Rutherford County is still having some staffing issues. They have had two officer-involved shootings. The officer shot by friendly fire is doing very well. They are hosting a class (sheriff's standard

requirement) on post-incident stress management. They will be updating phone system and getting new furniture soon.

McDowell County will be finishing up final construction on their PSAP. They recently started utilizing call takers during peak times.

Mitchell County is getting ready to choose an architect for construction of new primary PSAP.

Old business:

No Old Business.

New Business:

Melanie Neal reported that Johnston County received a call from a female who said she was kidnapped and in the trunk of the car and the phone disconnected. The supervisors have access to a business cell phone and they were able to text the victim to get more information. Fayetteville police stopped the vehicle and the victim was in the trunk of the car. PSAPs cannot initiate a text to 911 call and Jason Barbour wants the group to think about this. If you don't allow cell phones, consider purchasing one for the supervisor. Bruce Williams reported that in the mountains telecommunicators have been using their personal cell phones for several years especially for lost hikers. This is a wireless carrier issue that a text cannot be initiated from the PSAP.

Rick Thomas made a motion to adjourn the meeting. Brian Drum seconded the motion. Meeting was adjourned at 11am.

President Anderson introduced Tony from The Point Safety Group. Tony gave a presentation after the meeting was adjourned.

Respectfully submitted,

Judy Capparelli, NC APCO Secretary