

NC APCO Meeting
October 3, 2017
Cherokee, NC

Present

Jeryl Anderson
Melanie Neal
Brett Wrenn
Rick Thomas
Frank Thomason
Judy Capparelli
Herman Weiss
Richard Batchelor
Tracy Trogdon
Janet King
Derrick Duggins

President Anderson called the meeting to order at 2:23 p.m. and welcomed everyone to the conference. The pledge of allegiance was recited.

President Anderson introduced the executive board. 1st time attendees, past presidents, RPLs and CPE's were recognized.

Vic Williams made a motion to dispense with the reading of the minutes. Herman Weiss seconded the motion. Motion carried.

Treasurer's report:

Main account - \$4,661.27
TC Symposium account - \$3,928.41
Scholarship account - \$1,432.00
Money Market account - \$20,761.40

Total - \$30,783.08

Beth Smith made a motion to accept the treasurer's report. Richard Batchelor seconded the motion. Motion carried.

Committee Reports:

Historical Committee: No Report.

Pro-CHRT: No Report.

Chapter Recognition: No Report.

Inter-agency Communications: No Report.

CJIN: No report.

911 Board:

Dinah Jeffries resigned her position from the 911 Board. Mike Reitz from Chatham County 911 has been appointed.

Legislative:

Training:

President Anderson reported the following:

A friendly reminder that 2017 Telecommunicator In-Service training must be completed by December 31, 2017!

- a. Training is available through Alamance CC, Richmond CC, and the NC Justice Academy on line
- b. Training is available in classroom format at the NC Justice Academy, check their website for dates and locations
- c. Instructors please remember that you are required to test out of each class that you teach, as well as, be General Instructor Certified
- d. If you host a class at your agency, the rules require that each student be given a copy of the lesson plan and any handouts, take and pass the test and if not from your agency be given an certificate of completion.

NC APCO will be offering the APCO CTO course from November 17th-19th hosted by Guilford Metro 911. This will be posted on the website for registration.

Save the Date: April 9-11, 2018 for the Telecommunicator Training Symposium, hosted at the Embassy Suites in Greensboro, full registration is \$150 and day passes are \$80.

Please contact Jeryl Anderson or Crystal McDuffie with any training requests or if you wish to host training.

Executive Council: See attached report from Frank Thomason.

National APCO: No Report.

Activities and Membership: No Report.

CCAM: No Report.

Compassionate Care Committee:

Janet King sent out multiple condolences to people.

FirstNet:

Marsha Withrow reported there has not been a lot of changes. The RFP was supposed to close August 1st. One of the vendors requested an extension so there is not a lot to report on at this time.

Regional Reports:

Region A:

Herman Weiss reported the following:

Hyde Co is hoping to complete consolidation with Dare County soon. They are down to one telecommunicator and may be looking at a TERT request. Beaufort County has been helping.

Beaufort County is looking for a deputy director.

Gates County plans to be EMD by January 1st.

Region B:

Richard Batchelor reported the following:

Charlie Brown with Durham 911 retired.

Mike Reitz is now Director of Chatham County. He has also recently been appointed to the 911 Board.

Region C:

Tracy Trogdon reported the following:

New Hanover finished center renovations.

Fayetteville received their EMD accreditation. They will now work on EFD and EPD and then work towards CALEA.

Region D:

Janet King reported the following:

Guilford Metro currently has 16 vacancies and is in the process of hiring part-time field responders to work the room. They are sending out offer letters to 8 potential employees this week. They have 1 vacancy in the IT Division and 2 vacancies in the Technical Services Division. Guilford Metro just completed Radio and CAD PC replacement at the Primary & Back-up sites. They are still on track to be fully P25 by March 2018.

High Point has a Telecommunicator I opening that will be posted after October 11, 2017. Master Telecommunicator Lori Laughlin had success obtaining her RPL, also recognizing Lori's amazing educational 9-1-1 Community Outreach projects in the City of High Point.

Surry County has exciting news that their county commissioners approved a pay study they have been working on and gave all TCs an increase in pay! Also, the starting pay for new TCs also increased. The hopes are that this will be a big step in employee retention and recruitment. They have 1 full-time opening and in the process of filling some part time positions. Congratulations to Stephanie Conner for successfully obtaining her RPL.

Randolph Co - We held a ribbon cutting ceremony at our brand new Randolph County Emergency Services headquarters. Thank you to all that attended the ceremony and joined our celebration. Last Tuesday the cut-over for the 9-1-1 division took place and was a great success and finally 9-1-1 moved into our "new home" on September 26, 2017. Our new headquarters is awesome, stop by for a visit and a tour if you find yourself in our area. We will be hosting the May 2018 APCO/NENA chapter meeting. We have recently hired 6 new TCs that will begin their employment Oct 16, 2017,

Region E:

Janet reported the following for Ray Gilleland:

Iredell County just rolled out a new CAD system from Superior and all is going well. The Motorola MCC 7500 Radio consoles are in staging and waiting install. They are currently fully staffed.

Rowan County is installing a Viper phone system from West Safety Services this week. Work is being completed on the Backup site and all is going well.

Cabarrus County is currently fully staffed. Union County came into the Cabarrus 9-1-1 center last month to test and work their back-up site for a 24 hour shift and all went very well.

Catawba County has moved into their new building on August 15, 2017.

Region F: No report.

Old business:

Elections results:

2nd VP - Grayson Gusa ran unopposed for 2nd vice president.

Executive Council - David Dodd

Region A – Herman Weiss

Region C – Tracy Trogdon

Region E – Ray Gilleland

We have a vacancy for Region F. If you know someone interested, please let us know.

Grayson Gusa and David Dodd were sworn in by Frank Thomason.

Herman Weiss, Tracy Trogdon, and Ray Gilleland were sworn in by Crystal McDuffie.

New Business:

Crystal McDuffie presented to Rick Thomas the APCO Agency Training Certification Program award.

David Dodd made a motion to suspend the meeting until the final banquet. Meeting was suspended at

At the closing banquet:

President Anderson presented the following awards:

Information Technologist of the Year:

Todd Craddock – Iredell County Emergency Communications

Radio Technician of the Year:

Andrew Harvey – Guilford Metro 911

Commercial Member(s) of the Year:

Rob Robinson – Century Link

Kevin Wattenbarger – Motorola Solutions

Line Supervisor of the Year:

William “Bill” Jeter – Iredell County Emergency Communications

Communications Trainer of the Year:

Stephanie Westbrook – Charlotte Fire Department Communications

Communications Team of the Year:

A Shift Day Team – Richmond County Emergency Services

Christine Collins

Mary Gainey

Calvin Smith

Communications Director of the Year:

Melanie Neal – Guilford Metro 911

Telecommunicator of the Year:

Greg Cobb – Guilford Metro 911

Craig Moser Award:

Tammy Watson – Pineville Police Department

President’s Award:

Lori Laughlin – City of High Point 911

President Neal was sworn in by Wesley Reid. Meeting was adjourned.

Respectfully submitted,

Judy Capparelli, NC APCO Secretary