

NC APCO Meeting
February 9, 2018
High Point, NC

Present

Melanie Neal
Grayson Gusa
David Dodd
Tammy Watson
Judy Capparelli
Herman Weiss
Richard Batchelor
Janet King
Ray Gilleland

President Neal called the meeting to order at 10 a.m. Chief Reid with High Point Fire welcomed everyone to High Point. President Neal thanked Stewart-Cooper-Newell Architects for sponsoring lunch. He thanked High Point for hosting the meeting. The pledge of allegiance was recited.

President Neal introduced the executive board. 1st time attendees, past presidents and RPLs were recognized.

Grayson Gusa introduced Staff Sergeant Revik Walker, a security forces flight chief with the United States Air Force.

Frank Thomason made a motion to dispense with the reading of the minutes. Beth Smith seconded the motion. Motion carried.

Treasurer's report:

Main account - \$3,269.83
TC Symposium account - \$4,348.41
Scholarship account - \$1,432.00
Money Market account - \$2,498.65

Total - \$31,548.89

Herman Weiss made a motion to accept the treasurer's report. Angie Schulz seconded the motion. Motion carried.

Ray Gilleland was sworn in as Region E ambassador.

Committee Reports:

Historical Committee:

Randy Surratt reported:

The APCO International historical committee is trying to collect items from different chapters for the display at the national conference. They want to rotate things around and not show the same things all the time. We do have some things we can send to them.

Pro-CHRT: No Report

Inter-agency Communications: No Report

CJIN:

The CJIN Board met on October 5th and December 7th in Raleigh at the NC Judicial Center.

The two primary points of discussion were the 2017 Executive Report to the Legislature and Body Worn Cameras.

A draft version of the executive report is located on the CJIN Website (www.cjin.nc.gov). There is a lot of detailed information in the report concerning:

- Body Worn Camera's
- The LinX system (Law Enforcement Information Exchange) which is managed by the Naval Criminal Investigative Services (NCIS)
- The FBI National Data Exchange or N-DEX
- The Administrative office of the Courts (AOC) automation plans and
- Multi factor Authentication.

Body worn camera data was deemed "not a public record" by legislation last year. (House bill H972) They are now tweaking the legislation to allow it to be released or used by law enforcement agencies

in a training capacity. Representatives McNeil and Faircloth attended the December 7th meeting for a body worn camera workshop to discuss needed changes in the legislation.

Other Discussion points:

LinX system currently covers 84% of the state's population. Only a few counties have not participated yet. It is free for agencies to participate and only requires an MOU to be signed. It contains access to agency RMS and CAD records as well as NCIC, DMV and Dept. of Correction data. It has over 863 million event records and 72 million mugshots.

The next board meeting will be March 28th in Raleigh.

911 Board:

Mike Reitz reported:

During a December 911 Board work session the topic of updating the state 911 plan was discussed. The last plan was approved 2010, with a proposed plan in 2012 (never approved) and comments to the plan in 2016. The Board is going to form a group with representation from all organizations on the 911 Board to update the plan. The Board would like to have a draft plan by June 2018.

911 Board goals for the upcoming year:

1. Establish Rules/Standards for NG911
2. Reassess PSAP Cybersecurity / Utilizing Existing DIT Convenience Contracts
3. Explore Opportunities to Expand Continuing Education
4. Promote EMD Statewide

Pursue Mandatory Telecommunicator Certification

Explore Other Funding Opportunities / How to Simplify Reporting

During the work session, the Board discussed a second grant cycle, or focus, for the upcoming year. Currently the focus is on consolidations and regionalization projects. However, the Board is considering a second focus for PSAP enhancements (expenditures would still fall under current statute). This second focus or cycle would not compete with the primary for grant funding; they would be completely separate. The Board is still looking at this and nothing is finalized yet, so more to come.

Statewide telecommunicator certification will be discussed at a stakeholders meeting in April.

ESInet project is progressing. There has been some confusion concerning the hosted CPE project; hosted CPE is not mandatory. If you have questions regarding this, please see myself or another Board member.

The overflow position policy approved by the Board in March 2017 has caused some confusion. Randolph County has filed an appeal concerning this policy. Their appeal will be heard by the funding committee towards the end of February. Please let me know if you have any questions, comments or concerns with regards to this overflow position policy.

Richard Taylor is retiring at the end of April, more to come on his position replacement as well as a retirement celebration.

Legislative: No report

Training:

We are at the beginning of a new year, today is Friday, February 9th, so let's start early in getting our staff the required 2018 TC In-Service, please has them do this before December 31, 2018.

- All Instructors must now take the tests
- All Students must now take the tests
- If you hire staff up until June 30 of this year, they must do the in-service

We have received a few requests for the APCO CTO class and the APCO Supervisor class; these classes will be scheduled after more books are purchased. Stay tuned for the dates and locations. If you are interested in being a host site, please contact Jeryl Anderson via email following the meeting.

NC APCO is proud to offer and/or recommend the following training events, which have slots available:

1. **February 23-25, 2018, APCO CTO Training**, hosted by Davie County 911 Communications, 146 Doctor Slate Drive, Mocksville, NC 27028. The fee is \$175.00 per student. Registration and payment information is available on the website.
2. **April 9 – 11, 2018** NC APCO is proud to once again offer the Telecommunicator Training Symposium: 9-1-1 Back to Basics, hosted at the Embassy Suites in Greensboro, NC. Registration is open and our website has been updated with our training schedule. Registration is \$140 for full registration and \$90 for day passes.

We are currently seeking sponsorship from our commercial members and friends. Please see Melanie for a list of needs that would help in providing this valuable training event for the frontline telecommunicators.

We hope that our members and friends will continue to support this cost-effective training event, during National Telecommunicator Week!

We will again post this year's speakers lesson plans, handouts and power points two weeks before the Symposium, this will help us to remain green and environmentally friendly.

We again thank our current sponsors Carolina Recording System, Superior, and Zetron, along with NC APCO Chapter for their support in this successful event!

3. **May 18, 2018** NC APCO is proud to offer a blast from our training past, we will be again offering the one day stimulating TC N Sanity Retreat! The host site for this innovative training will be at the Guilford Metro 9-1-1 center in Greensboro. Fee for all attendees will be \$75; this will include all training materials and lunch. To register, please e-mail Jeryl Anderson at jbesttraining@yahoo.com.

If you have a training need and/or wish to be a host site, please contact Jeryl Anderson or Crystal McDuffie and we will be happy to schedule something to fit your agencies training needs!

NOTE: The training schedule for the NC APCO 2018 is posted on our website for NC APCO and will be updated, as more classes are added.

For more APCO International class offerings, please visit our NC APCO site (www.ncapco.org), for the latest classes that may be close to our NC agencies.

Guilford Metro is offering training by Tony Harrison and Public Safety Group on April 4th. There will be two four-hour sessions. The title of the class is Leave, Follow, or Get Out of the Way.

Executive Council: See attached document.

National APCO:

Activities and Membership: No Report

CCAM: No Report

Compassionate Care Committee:

Janet King reported:

Several cards were sent to Kentucky regarding the school shooting. Let Janet know if you hear of anything that we need to send a card about.

Regional Reports:

Region A:

Martin County has finalized construction documents and they will be released for bidding on January 12, 2018. Pre-bid is scheduled for January 25, 2018 and bid opening on February 20, 2018.

Pasquotank County will utilize the Martin County PSAP for their backup. They have a secondary radio project going on which is currently in the tower assessment phase. They have one tower that is partnered with the NCSHP and need to follow the requirements of the newly reinstated tower lease agreement. That phase should be completed soon.

Hyde County was fully consolidated with the Dare regional center on December 6, 2017. The move to Dare was predicated on the cut-over to their new paging system. Both went well, with minor hiccups.

Beaufort County:

- Belhaven Fire Department lost their Assistant Chief in a tragic accident the night of January 19th on the Pungo river in what some are calling the perfect storm. The US Coast Guard, water rescue teams from local fire departments, NC Wildlife, NC Marine Fisheries, Beaufort County Emergency Management, and the Beaufort County Sheriff's Office worked into the night battling 4+' seas and heavy snow with wind chills in the teens to attempt to rescue the Chief. On the afternoon of the 20th the Chiefs body was recovered. Everyone please keep the members of the Belhaven Fire Department and the many responders including Beaufort County 9-1-1 team in your prayers.

- Will Caputo was promoted to assistant director on January 15th.
- Summer Hopkins was promoted to shift supervisor on February 15th.
- Linwood McLawhorn was promoted to shift supervisor on February 15th.
- Motorola in in the process of beginning the installation of the MC7500 radio system.

Pitt County – Jimmy Hodges has been promoted to 9-1-1 Director.

Region B:

Richard Batchelor reported:

Raleigh-Wake is hiring 12 telecommunicators.

Durham is hiring telecommunicators.

In Apex:

- David Boggs retired after 33 years of service. He was presented with an APCO Box during his retirement.
- Communications is now its own unit; it no longer falls under Records/IT/Communications.
- On January 1, Rick Thomas was named communications manager. His old position and David's communications functions were rolled into one position.
- Contracts are being reviewed by legal and they hope to be live on the MCC7500 Consoles by the end of the FY.
- They have one person in training, and one opening.
- They are asking for two additional shift supervisors in FY19, this will give us three per shift.
- In association with the IACP and USDOT Traffic Incident Management System (TIMS), they will become the second agency in the US to pilot a new program for logging traffic incident data in CAD. They will track the time of call to dispatch, dispatch to arrival, arrival to road

clear, and road clear to incident clear. They will also log any secondary collisions as a result of the primary incident.

Town of Cary did a feasibility study about staffing.

Region C:

Tracy Trogon reported:

David Carroll with Lumberton reported they have been having major issues with their radio system but it is getting better They are fully staffed.

Pender county is fully staffed.

Fayetteville is recruiting – they are down by 11. They received Tri-ACE accreditation.

Cumberland County received their EMD re-accreditation and has three vacancies. Cumberland County Cape Fear Valley Health Foundation did a cardiac save ceremony and telecommunicators were invited to this.

Region D:

Janet King reported:

High Point is fully staffed.

Surry County has two full-time openings.

Burlington reported two trainees completed training in December. They are still in the process of hiring a full-time position. Angela Connor name TC of year. They have replaced the UPS at all the tower sites and have completed radio programming.

Forsyth County transitioned to the latest Viper Positron system. They hope to be in their public safety building by April 1st.

Davidson County is down five positions. They are getting ready to start an academy. They are ready to move again on the Vesta project.

Randolph County recently hired four people. They recently had the 911 board audit. Shift Sgt. Lane Richardson received a medical directors award for the most CPR saves in 2017. They have completed monthly backup drills since moving to the new center.

Guilford County has 12 vacancies. They will transition to the P25 radio system at the end of March. They are also upgrading their radio system.

Moore County – Jason Still has been named 911 manager.

Region E:

Ray Gilleland reported:

Rowan County is in the final stages of a backup center. Rowan and Cabarrus are using same backup center.

Cabarrus County – Rowan-Cabarrus Community College is offering the sheriff's standards course from 2/19-26.

Iredell County advised construction on their new building is underway.

Catawba County is enjoying their new building.

Stanley County has one full time opening and hope to be adding 2-3 part-time positions.

Region F: No Report.

Old business: No Old Business.

New Business:

Grayson Gusa discussed changing the areas for the regional ambassadors. Some regions are larger - either by size or population - than others and we would like to balance out the regions more. Twenty-three counties would be affected. We will be sending this out to the membership for feedback.

The NC Association of Chiefs of Police has a draft that will make any Telecommunicators that work under a municipal police chief become certified by the Sheriff's Training and Standards. It will affect 26 agencies is what we were told.

Frank Thomason made a motion to adjourn the meeting. Vic Williams seconded the motion. Meeting was adjourned at 11 a.m.

Respectfully submitted,

Judy Capparelli, NC APCO Secretary