



NC APCO Meeting

March 9, 2018

Greensboro, NC

Present

Melanie Neal

Grayson Gusa

David Dodd

Tammy Watson

Judy Capparelli

Tracy Trogdon

Janet King

Ray Gilleland

President Neal called the meeting to order at 11 a.m. She thanked Superior for sponsoring lunch.

President Neal introduced the executive board. 1st time attendees, past presidents, RPLs, and retirees were recognized.

Vic Williams made a motion to dispense with the reading of the minutes. Judy Jenkins seconded the motion. Motion carried.

Treasurer's report:

Main account - \$878.93

TC Symposium account - \$7,825.28

Scholarship account - \$1,432.00

Money Market account - \$24,001.35

Total - \$34,137.56

Christine Moore made a motion to accept the treasurer's report. Del Hall seconded the motion. Motion carried.

Committee Reports:

Historical Committee: No Report.

Pro-CHRT:

Janet King reported that the committee will be pushing out information about national Pro-CHRT and other pieces of information they feel may be helpful to the membership.

Inter-agency Communications: No Report.

CJIN: No report.

911 Board:

Mike Reitz reported:

Update on the proposal discussed in the Funding Committee to increase the 911 fee was presented by Randy Beeman and Chuck Green during the NENA meeting. The 911 Board will vote on the issue in March.

PSAP managers meetings have been scheduled and it is a good opportunity for managers to engage with the 911 Board staff and ask questions.

State 911 Plan project is moving forward and a report will be presented at the September Board meeting which is during the NC Public Safety Communications Conference in Cherokee.

Overflow position policy was discussed during the February funding committee meeting and staff is looking into the issue concerning the math calculations. It will be discussed again at an upcoming committee meeting. A policy defining this position is needed, but we want to ensure it is a fair policy and fits all PSAP's.

911 Board Committees are a great opportunity to listen and be engaged in the business of 911 in our state. A lot of the work of the 911 Board is completed in committee, so it's a good way to be involved in the issues concerning our PSAP's.

Discussion during another report centered on cybersecurity and it was mentioned that the 911 Board is looking into this issue and more information will follow. It was also mentioned that all PSAP's should be exercising and training their back-up plans.

Committees

Legislative: No report.

Training:

Today is Friday, March 9th, so let's start early in getting our staff the required 2018 TC In-Service, please have them do this before December 31, 2018. All Instructors must now take the tests. All instructors must now do the one-hour training through the NC Justice Academy online. All Students must now take the tests. If you hire staff up until June 30 of this year, they must do the in-service

We have received a few requests for the APCO CTO class and the APCO Supervisor class; these classes will be scheduled after more books are purchased. Stay tuned for the dates and locations. If you are interested in being a host site, please contact Jeryl Anderson via email following the meeting.

NC APCO is proud to offer and/or recommend the following training events, which have slots available:

1. **April 9 – 11, 2018** NC APCO is proud to once again offer the Telecommunicator Training Symposium: 9-1-1 Back to Basics, hosted at the Embassy Suites in Greensboro, NC. Registration is open and our website has been updated with our training schedule. Registration is \$140 for full registration and \$90 for day passes.

We are currently seeking sponsorship from our commercial members and friends. Please see Melanie for a list of needs that would help in providing this valuable training event for the frontline telecommunicators.

We hope that our members and friends will continue to support this cost-effective training event, during National Telecommunicator Week!

We will again post this year's speakers lesson plans, handouts and power points two weeks before the Symposium, this will help us to remain green and environmentally friendly.

We again thank our current sponsors Carolina Recording System, Superior, and Zetron, along with NC APCO Chapter for their support in this successful event!

2. **May 18, 2018** NC APCO is proud to offer a blast from our training past, we will be again offering the one day stimulating TC N Sanity Retreat! The host site for this innovative training will be the Guilford Metro 9-1-1, located in Greensboro, NC. Fee for all attendees will be \$75; this will include all training materials and lunch. To register, please e-mail Jeryl Anderson at jbesttraining@yahoo.com.
3. **May 25-27, 2018** APCO CTO Training, hosted by Cornelius Police Department Communications, 21440 Catawba Avenue, Cornelius, NC 28031. The fee is \$175.00 per student. Registration and payment information is available on the website.

If you have a training need and/or wish to be a host site, please contact Jeryl Anderson or Crystal McDuffie and we will be happy to schedule something to fit your agencies training needs!

NOTE: The training schedule for the NC APCO 2018 is posted on our website for NC APCO and will be updated, as more classes are added.

Executive Council:

The APCO International Public Safety Broadband Summit is May 1st and 2nd.

There was a conference call with the management committee last month. The committee as of late has been trying to update the orientation program for all new executive council members. They are working on a webinar for this as well.

Frank Thomason is one of two East Coast Region Board of Directors.

National APCO:

1. 2018 APCO International Conference and Expo, August 5-8 in Las Vegas, Nevada. Registration opens on April 2, 2018. Early registration will be available from April 2 (Flash Day) until July 6th. Pricing is as follows:
 - a. Full Member \$420 until July 6th, \$470 (available on site) after July 6th
 - b. Non-Member \$620 until July 6th, \$670 (available on site) after July 6th
 - c. Spouse, family member or child \$105 but member must have a full paid registration to get this rate, also available on site.

They are also looking for volunteers, please visit the website for more information on this.

2. APCO CPE (Certified Public Safety Executive) is accepting applications for the Summer 2018 and Winter 2019 sessions.
3. Silent Key and Commercial Advisory Council (CAC) scholarships are available for training:

Scholarship applications will be accepted during the following times will be accepted from January 1 through 11:59 p.m. March 31, 2018, for general scholarships. The time for applying for Certified Public-Safety Executive (CPE) Program scholarships has ended.

For more APCO International news and updates, please visit www.apcointl.org for the latest industries updates and any classes that may be close to our NC agencies.

Activities and Membership: No report.

CCAM:

Derrick Duggins wanted to emphasize to commercial partners to get involved and come to meetings. Also, please join the commercial membership breakfast before the meetings.

APCO Int. has a special council called the Commercial Advisory Council made up of 24 commercial members. They hold meetings and conference calls throughout the year to work towards bridging the gap between members and commercial partners.

Derrick encourages everyone to become a commercial APCO member.

NC, VA, SC, and TN have a regional group for commercial members. They are also coming up with a lessons-learned document that will be shared across the country.

APCO International has a commercial award called the Jack Daniel award. There is a working group that will get more information about this award.

Compassionate Care Committee:

Multiple cards have been sent out since the last meeting.

Chapter Recognition:

Randy Surratt reported this is still a work in progress. Candidates for senior members can be submitted year-round. National lifetime members must be submitted in the beginning of the year.

Regional Reports: Reported in the NC NENA meeting.

Old business:

No old business.

New Business:

Terry Bailey with Davidson County reported that on 2/16, Davidson County's CAD was going down one position at a time. They were victims of a ransomware attack. It is not so much as they were trying to steal the information, but they were holding the data for ransom. It is believed this was started through a phishing scheme through e-mail. This lasted five days and they had to be on cards. Radios and phones were not affected. It also affected their logging recorder.

Mike Reitz is looking at partnering with a company to do threat assessments. The 911 Board is also looking at something similar for a statewide project. The event being held at Raleigh-Wake will also give more information. Please be sure to practice your backup plans.

ESInet brings the issue that if one agency gets affected it can spread to the rest of the state.

Greg Hauser with Charlotte Fire is leaving his position the first week of April. He has accepted the position as the new statewide interoperability coordinator with state emergency management.

Hal Oakley, one of our retirees, is going through some testing and therapy in preparation to be put on a transplant list.

President Neal and Rachel Bello, NC NENA President, have been invited to the 911 Board meeting on April 12th regarding telecommunicator standards.

The next chapter meeting is May 11th in Asheboro.

Nominations for NC APCO officers will open next week

Kelly Palmer made a motion to adjourn the meeting. Janet King seconded the motion. Meeting was adjourned at 11:45 a.m.

Respectfully submitted,

Judy Capparelli, NC APCO Secretary

Meeting Attendance Roster

Name	Agency / Company
Allen Cress	Rowan County 911
Allen Moore	Rocky Mount
Amy Shultz	Motorola
Anthony Ellis	Voigt industrial electronics
Ben Bennett	NC A&T State Univeristy Police
Bill French	Lumberton Communications
Bill Jeter	Iredell County Emergency Communications
Brian A Drum	Catawba County 911
Brian Rennie	Superion
Chris Barnes	Wayne County 911
Christine Moore	Guilford Metro 911
Chuck Greene	911 Board / AT&T
Clay Kennedy	Guilford Metro 911
Daniel Wiggins	Wayne County 911 Communications
David Carroll	Lumberton Communications
David Dodd	Retired
David Poston	CMPD
Del Hall	Stokes County 911
Dexter Brower	Alamance County 911
Dominick Nutter	Raleigh/Wake 911
Doug Workman	Town of Cary 911
Elizabeth Holloman	Burlington Police Dept
Frank Thomason	Rowan County
Gina Duncan	Yancey Co E911
Grayson Gusa	Davie County 911
Greg Dotson	Rutherford County 911
Greg Hauser	Charlotte Fire Dept
Jamison Sears	Davidson County 911
Janet King	Randolph County
Jeff Holshouser	Motorola
Jennifer Mallory	Guilford Metro 911
Jimmy Hodges	Pitt County Communications
Joe meservey	High Point 911
Judy Capparelli	Raleigh Wake 911
Judy Jenkins	Cornelius Police
Kenyon harris	Burlington Police Dept
Kristi Dean	Guilford Metro 911
Larry Lewis	NC A&T State University Police
Lisa Reid	Fayetteville 911 Communications
Lisa Tucker	Cornelius Police Dept
Lonnie owens	Rowan County 911
Lori Laughlin	High Point 911 Communications
Lorie Burroughs	Pitt County Communications
Margo Hairston	NC A&T State Univeristy Police
Maureen Connolly	Mooresville Police Dept
Max Miller	Miller at Work
Mike Reitz	Chatham County 911
Nancy Williams	High Point 911

Neal Sizemore	Retired Forsyth County
Nikki Carswell	Iredell County Emergency Communications
Pam Collins	Pasquotank
Paul winstead	Centurylink
Phil york	Rowan County 911
Philip penny	Mcp
Pokey Hall	NC 911 Board
Rachel Austin	Yancey County 911
Rachel Bello	Wake county
Randy Beeman	Cumberland
Ray Gilleland	Cabarrus County Sheriffs Office
Rodney Pierce	Davie County 911
Ryan Chambers	Denise Amber Lee Foundation
Sandy Land	Guilford Metro 911
Scott Hurt	Motorola
Shante Griffin	NC A&T State University Police
Starlene wolfe	Iredell County Emergency Communications
Stephanie Chatman	Burlington Police Dept
Stephanie Conner	Surry County
Summer Hopkins	Beaufort Co Sheriffs Office
Susan Davis	Mooresville Police Dept
Susan Hall	Retired/Rockingham County 9-1-1
Tammy Dyles	High Point 911
Tammy Myers	Davie County 911
Tammy Watson	Pineville Police Department
Terry Bailey	Davidson County 911
Theresa Varner	High Point 911
Tina Jones	Davie County 911
Tony Harrison	Public Safety Group
Victor Williams	Beaufort County Sheriff Office 9-1-1
Wes Hutchens	Forsyth County Emergency Services