## Be the PERSON you WANT to work with

JENNIFER ETHERIDGE ASSISTANT DIRECTOR, WILSON COUNTY 9-1-1

# Let's talk about...

- POSITIVE, PRODUCTIVE ENVIRONMENT
- DEALING WITH NEGATIVE TEAMMATES
- RECOGNIZING THAT YOU MIGHT BE THE PROBLEM

# Being the kind of person, you want to collaborate with can foster a positive and productive environment.

WHAT QUALITIES DO YOU VALUE MOST IN A TEAMMATE?

- ✓ GREAT LISTENER
- ✓ ENCOURAGER
- ✓ SENSE OF HUMOR
- ✓ EMPATHETIC
- ✓ DECISIVE
- ✓ TAKES RESPONSIBILITY
- ✓ HUMBLE
- ✓ MOTIVATES
- CONFIDENT
- **✓ RELIABLE**
- ✓ HONEST

- ✓ ATTENTIVE
- **✓** DEDICATED
- ✓ FOCUSED
- ✓ POSITIVE ATTITUDE
- ✓ VISION
- ✓ ABILITY TO CONNECT
- ✓ CONSISTENT
- ✓ PASSION
- ✓ SUPPORTIVE



#### Communications



## Reliability



#### Adaptability



#### Supportiveness



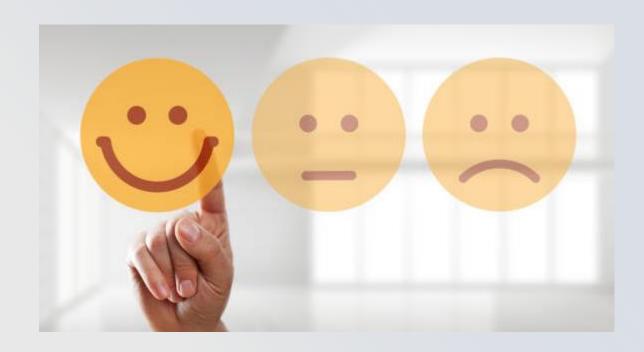
#### Respectfulness



#### Problem-Solving



#### Positive Attitude



## Dealing with negative teammates...

- → Address Concerns Privately
- → Encourage Positive Dialogue
- → Set Clear Goals
- → Model Positivity
- → Create a Safe Space
- → Practice Empathy
- > Know When to Escalate

A Goal
without a
plan is just a
wish

#### But what if...

you are the problem?

## Seek Feedback

## Self-Reflection

Acknowledge Issues

Self-Regulation

Set Goals

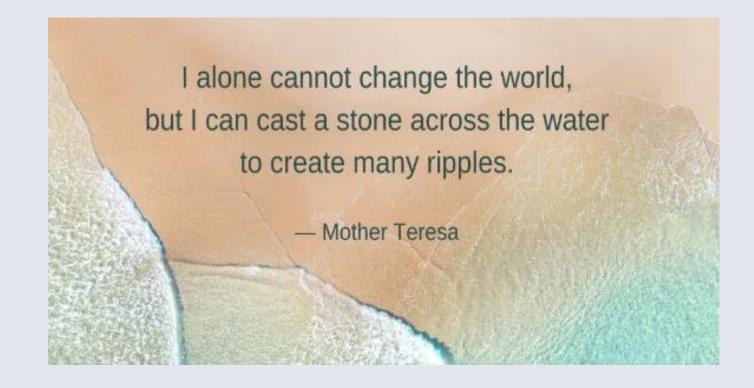
Stay Committed

Communicate

Professional Help

# Be an extraordinary co-worker!

When we positively influence someone, they may, in turn, influence others, creating a chain reaction of positive change.



In this office WE COMMUNICATE WE HAVE FUN WE RESPECT OTHERS WE CAN DO HARD THINGS WE LOVE WHAT WE DO WE ENCOURAGE WE ARE POSITIVE THINKERS WE ARE SUCCESSFUL WE WORK SMART We are a team

#### Questions?

Jennifer Etheridge jetheridge@wilsoncountync.gov

Work 252-296-8802

Cell 252-245-4769

