

Regional Ambassadors Policy

Changes to this policy can only be made by the Chapter Board of Officers, as defined in the Chapter Bylaws.

PURPOSE

This policy outlines the responsibilities and expectations for Regional Ambassadors elected to represent their designated regions to the North Carolina APCO Board of Officers.

POLICY

Section 1 – Purpose of Regional Ambassadors

- 1.1 Regional Ambassadors serve as a key liaison between the North Carolina APCO Board of Officers and the public safety communications professionals, including APCO Members, within their assigned regions.
- 1.2 The primary objective of Regional Ambassadors is to facilitate effective communication, collaboration, and engagement between the North Carolina APCO Board of Officers and the local public safety communications agencies.

Section 2 – Regions

- 2.1 Regional Ambassadors will be elected by regions, and must work or reside within the region in which they intend to represent. Regions are identified by counties, described as follows:
 - 2.1.1 Region A: Beaufort, Bertie, Camden, Carteret, Chowan, Craven, Currituck, Dare, Edgecombe, Gates, Greene, Halifax, Hertford, Hyde, Jones, Lenoir, Martin, Nash, Northampton, Pamlico, Pasquotank, Perquimans, Pitt, Tyrell, Washington, and Wilson Counties.
 - 2.1.2 Region B: Durham, Franklin, Granville, Johnston, Orange, Person, Vance, Wake, and Warren Counties.
 - 2.1.3 Region C: Bladen, Brunswick, Columbus, Cumberland, Duplin, Harnett, Hoke, New Hanover, Onslow, Pender, Robeson, Sampson, and Wayne Counties.
 - 2.1.4 Region D: Alamance, Caswell, Chatham, Davidson, Davie, Forsyth, Guilford, Lee, Montgomery, Moore, Randolph, Rockingham, Stokes, Surry, and Yadkin Counties.
 - 2.1.5 Region E: Anson, Cabarrus, Catawba, Gaston, Iredell, Lincoln, Mecklenburg, Richmond, Rowan, Scotland, Stanly, and Union Counties.
 - 2.1.6 Region F: Alleghany, Alexander, Ashe, Avery, Buncombe, Burke, Caldwell, Cherokee, Clay, Cleveland, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Watauga, Wilkes, and Yancey Counties.

Section 3 – Appointment and Terms

- 3.1 Regional Ambassadors will be elected by the membership, following the parameters established in this Policy Manual.

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- 3.2 The terms of service for Regional Ambassadors are outlined in Chapter Bylaws Section 5.11(g).
- 3.3 Vacancies in the position of Regional Ambassador shall be filled in accordance with Chapter Bylaws Section 6.5(b).

Section 4 – Duties and Responsibilities

- 4.1 Regional Ambassadors shall advocate for the unique needs, challenges, and priorities of public safety communications professionals within their designated regions.
- 4.2 Regional Ambassadors are responsible for conveying relevant information, decisions, and initiatives from the North Carolina APCO Board of Officers to the public safety communications professionals and membership within their regions.
- 4.3 Regional Ambassadors shall gather feedback, concerns, and suggestions from local agencies and members in their regions and provide this information to the North Carolina APCO Board of Officers for consideration.
- 4.4 Regional Ambassadors should foster collaboration and cooperation with their counterpart Regional Representatives for the North Carolina Chapter of NENA.
- 4.5 Regional Ambassadors are expected to actively participate in North Carolina APCO Board of Officer Meetings, Chapter Meetings, events, and initiatives, ensuring that the interests and perspectives of their regions are adequately represented.

Section 5 – Reporting and Accountability

- 5.1 Regional Ambassadors shall provide regular reports to the membership at the bi-monthly Chapter Meetings, on activities, challenges, and notable developments within their regions.
- 5.2 If unable to fulfill their duties, Regional Ambassadors must promptly communicate with the Chapter President to arrange for temporary coverage or a replacement if necessary.
- 5.3 Any Regional Ambassador who has two consecutive unexcused absences from Chapter Board of Officer Meetings or Chapter Meetings, will be considered to have voluntarily resigned from their position.

Section 6 – Training and Support

- 6.1 The North Carolina APCO Board of Officers will provide orientation, training, and ongoing support to Regional Ambassadors to enhance their effectiveness in fulfilling their duties.