



**North Carolina APCO Chapter Meeting Minutes**  
Friday, May 10, 2019  
Rowan County Rescue Squad | Salisbury, NC

Meeting was called to order at 10:40 am by Grayson Gusa, 1<sup>st</sup> Vice President.

Brett Wrenn, President is unable to attend the meeting today.

Grayson Gusa thanked Stewart-Cooper-Newell Architect from Gastonia, NC for sponsoring lunch.

Introduction of Board Members by Grayson Gusa

Melanie Neal – Immediate Past President  
Grayson Gusa – First Vice President  
Stephanie Conner – Second Vice President  
David Dodd – Executive Council Representative  
Lori Laughlin – Treasurer  
Missy Ezzell – Secretary

Grayson Gusa recognized the First Time Attendees.

Grayson Gusa recognized the past APCO Presidents.

Grayson Gusa recognized the recognition of RPLs and pending RPLs.

Grayson Gusa recognized the CPEs and pending CPEs.

Announcement of the 50/50 drawing that is dedicated to the two telecommunicators from the West Virginia APCO Chapter that had recent hardships.

The reading of the minutes were dispensed as they are posted online, motion was made by Ray Gilleland and second was made by Jeryl Anderson.

**Treasurer's Report** -- Lori Laughlin

Money Market	\$24,284.53
Checking Account	\$1,363.40
Symposium Account	\$12,907.80
Scholarship Account	\$1,432.00
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Total	\$39,987.73

Motion made to accept by Christine Moore and second was made by Randy Beeman.



**Historian Report** -- Randy Surratt

- Senior Membership Nominations were sent to APCO International.

**ProChart** -- Janet King

No updates.

**Compassionate Care** -- Janet King

Numerous cards have been sent out throughout the state to telecommunicators and agencies.

**Young Membership Committee** -- Jason Jeffries

Committee is working to reach out to the "Under 40 Crowd" for more chapter involvement.

**Wellness Committee** -- Stephanie Conner

- An informational Pamphlet is almost ready to be sent out to PSAPs. It will include information pertaining to burnout and stress.
- Also working on a resource list that will be sent out to PSAPs.

**Executive Council** -- David Dodd

- The following topics will be discussed at the Baltimore meeting.
- Update given on concerns of the joint APCO / NENA chapters. The existing 12 joint chapters will be grandfathered. There are continued discussions about this topic.
  - Three members have been selected for consideration for APCO International Life Status, one of which is Frank Thomason.
  - Police Manual Amendment will be reviewed and discussed.
  - Live membership packet credentials will be discussed.
  - Review the proposed budget for the fiscal year.
  - Update on the conference registrations.

\*\*11:00 am Moment of Silence to honor the memory of Mooresville Police Officer Jordan H. Sheldon who was killed in the line of duty on May 4<sup>th</sup>, 2019.

Grayson Gusa stated that he, Travis Essic and other APCO and NENA members visited the Mooresville Police Department and telecommunicators. They were overwhelmed with the support they have received and very appreciative.

**Nominations Committee Report** -- Melanie Neal

Nominations closed on March 31<sup>st</sup>. Nominees were introduced and if they were present they introduced themselves to the group.



Executive Council -- David Dodd (*finishing second term with no opposition*)

2<sup>nd</sup> Vice President -- Christine Moore, Guilford Metro 911 (no opposition)

Regional Ambassador, Region A – Herman Weiss, Chowan County Communications Center (no opposition)

Regional Ambassador, Region C

- Jackie Ezzell, Pender County 911
- Chad Deese, Robeson County 911

Regional Ambassador, Region E

- Stephanie Isabel, Concord Communications
- Ray Gilleland, Cabarrus County Sheriff's Office

**Training Report** -- Jeryl Anderson

Grayson Gusa reported that the Cancellation Policy was voted on at the Board Meeting May 9, 2019 and passed.

Call for papers for the upcoming conference was extended until June 7<sup>th</sup> 11pm. Volunteers are needed.

SAVE THE DATE for the Telecommunicator Symposium April 6-8, 2020 in Greensboro, NC.

Friendly Reminder:

Today is May 10, 2019, you have SEVEN months and 21 days to finish your 2019 Telecommunicator In-Service Training.

1. It is required for those TC's that work under the direction of a Sheriff
2. It is required for all staff hired on or before June 30th of the given year
3. If you do not do the classes in house, please find an agency near you or you can get it online from Richmond CC, Alamance CC or the NC Justice Academy.
4. Instructors remember you must successfully test out of a class in order to teach it. Also, if you are a School Director or Qualified Assistant, don't forget to go to the NC Justice Academy website and do your annual Instructor Update class.
5. If you are attending APCO International Expo and Conference, the NC APCO Chapter will host a dinner of NC members. More information to come along with the opportunity to sign up.



With the new rule change, agencies can now hire Telecommunicators at age 18. So, if you have not updated your job postings, please do.

**NOTE:** The NC Chapter of APCO will begin to offer live specific topic training and will launch online training through Moodle. Once we have things scheduled, they will be sent out over the list serve.

If you are interested in hosting training, please contact me directly. See me after the meeting and I will give you a card.

It our Chapter's goal to continue to provide quality training for our members across the state at a cost-effective cost. We thank you for your support in our efforts by attending the training and we only want to widen our efforts. We are excited about our upcoming training and look forward to offering this training to our members and guests.

There was further discussion in reference to recruitment of high school students that may be interested in the field due to the age requirement being lowered to 18 years of age across the state.

Greg Foster, Alexander County recognized Jeryl and the team that worked on the TC Symposium for the great work that was done.

Grayson Gusa announced that the NC APCO Chapter has 1352 members as of today.

## **Regional Reports**

**Region A** – Jeryl Anderson reported for Herman Weiss

- Chowan County is hiring 1 position and they are replacing furniture so they are working in their back-up center in Perquimans County.
- Gates County is hiring.
- Bertie County has nothing new to report.

**Region B** – Jason Compton

\*Nothing to report

**Region C** – Janet King reported for Tracey Trogdon

- Pender County has purchased the Zuercher CAD
- Cumberland County has 2 vacancies
- Fayetteville Police has 12 vacancies
- Carteret County has 3 vacancies
- Hoke County is currently fully staffed and has implemented the RAVE app in the schools



**Region D – Janet King**

- Guilford Metro has 5 vacancies and will implement ESInet in June and Eventide has been implemented.
- Davidson County has 1 fulltime vacancy and 6 in training; Viper tower is up
- High Point Telecommunicators are selling t-shirts as a fundraiser to assist one of their TCs who has been diagnosed with cancer.
- Surry County has 2 vacancies, a new IT manager, has replaced chairs and consoles, and has an ETC Class beginning soon.
- Burlington reports that they have a donation to the TLC Fund of \$235, 2 fulltime employees in training and 1 fulltime vacancy.
- Davie County is fully staffed, ESInet and CAD implementation in July
- Randolph has 2 part-time employees in training, also reported on promotions, and a citizen stopped by to thank a telecommunicator for her help during a medical crisis.

**Region E – Ray Gilleland**

- Rowan County has 1 vacancy and 7 in training
- Iredell County reports new equipment is still being moved in and hoping to move-in July 17<sup>th</sup>. Also requests that everyone keep Mooresville PD and Iredell Communications in their prayers after the recent death of the Mooresville officer.
- Alexander County has 1 fulltime and 2 part-time vacancies and they are in the engineering phase of ESInet.
- Charlotte Fire has 1 vacancy. Also reports Telecommunicator of the Year John Scheull and Supervisor of the Year Ken Barn. Would like to recognize Charlotte PD and UNCC Police for the work during the recent active shooter incident. Registration is also open for TERT and Incident Tactical Dispatcher course.
- Kings Mountain along with Cleveland County and Shelby are in the implementation phases of ESInet.

**Region F – Greg Dotson**

- Mitchell County new building progress is going well. Also, the staff is establishing a butterfly garden in memory of Senior Telecommunicator Brandon Young's six-year-old daughter that passed away suddenly in April. Mitchell County would like to say thank you to the staff of Yancey County that volunteered their services so that Mitchell County staff could be with Brandon during the services. Please continue to keep Brandon and his wife Amy as well as their families in your prayers.
- Stanley County is in the final processes of replacing the current public safety suite. They also have 3 in training and 3 in the background process.
- Polk County is planning to implement ESInet in July and has also implemented EMD. They will be hosting an EPD and EFD class in September.



- Rutherford County should implement ESInet in August and will be working to implement Central Square public safety software. They have 1 in training and 2 in the background process.

### **New Business**

Melanie Neal spoke about 911 Saves Act and the importance of recognizing our co-workers and peers. We need to nominate when the Awards Nominations open in early June.

Grayson Gusa thanked Carolina Recording Systems for sponsoring the new shirts for the APCO Board members.

Grayson Gusa also spoke about the Broadband Summit to be held in Washington DC in May.

Grayson Gusa asked for meeting locations for next year's meetings. If anyone would like to host a meeting contact Grayson or Randy Beeman.

Two Lifetime Members were approved by the board and they will be voted on at the July meeting. Randy Surrat and Beth Smith were nominated by the APCO Board.

Grayson reminded everyone about the 50/50 Raffle Tickets. Total received was \$418.00, winner will receive \$209.00. Lauren Hurd was the winner and donated the proceeds back to the fund to be donated to the West Virginia telecommunicators.

Rodney Pierce prayed and gave thanks for the lunch.

Grayson thanked Stuart Cooper Architects again for sponsoring the lunch. Mr. Cooper spoke about the work the company does with public safety and also thanked everyone on a personal note for the work everyone in 911 and emergency services does on a daily basis.

Grayson Gusa called for a motion to adjourn the meeting. Motion made by Jeryl Anderson and second was made by David Dodd.