



2020 Telecommunicator Training Symposium

Rescheduling and Cancellation Policy

In an abundance of caution related to the coronavirus pandemic, North Carolina APCO has made the decision to reschedule our 2020 Telecommunicator Training Symposium from the original dates of April 5-8, 2020, to October 11-14, 2020.

We realize this may cause a hardship to some of our attendees. The following provisions will apply:

- Registrations for the original event will automatically be transferred to the new event dates.
- There will be no additional charge to transfer a registration to a different employee within an agency.
- Anyone wishing to fully cancel their registration will receive a full refund, minus a \$75 administrative fee, as outlined in the *North Carolina APCO Cancellation Policy*.
- Requests for substitutions or cancellations should be made by either the original registrant or the individual who's name is listed on the credit card used for payment.
- Name substitutions and registration cancellations should be referred to NC APCO Treasurer Lori Laughlin (lori.laughlin@ncapco.org) by no later than August 1, 2020.

As approved by the North Carolina APCO Executive Board (March 13, 2020).