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To: NC APCO Membership

From: Grayson Gusa, Chapter President *GG*

Date: 18 March 2020

Ref: Rescheduled Telecommunicator Training Symposium

North Carolina APCO is pleased to announce that our **2020 Telecommunicator Training Symposium**, which was previously scheduled for April 5-8, 2020, **will now be held October 11-14, 2020** at the original host site, Embassy Suites by Hilton in Greensboro, North Carolina.

We will try to answer some of the basic questions below, but realize there are many more questions, we have created a special Frequently Asked Question guide that can be accessed by visiting <http://faq.tcsymposium.org>.

Why did we select dates in October?

Due to the size of our event the host venue only had one date later in the year that could accommodate our group. We made an effort to quickly secure the new dates to ensure the necessary availability.

What if I have already registered?

All registrations for the April event will automatically be transferred to the October dates. We will be waiving the \$25 name change fee if you need to transfer the registrations to other staff members.

What do I do about my hotel reservations?

Anyone who has made reservations at the Embassy Suites by Hilton in Greensboro using the Symposium group rate will be automatically cancelled. If you have questions about cancelling your reservation, please contact the hotel directly at 336-668-4535. Once the new block of rooms are released for the October dates, a new link will be shared to make new reservations.

Where can I find more information?

For the latest information we invite you to visit www.tcsymposium.org.

On behalf of the Symposium Coordinator Jeryl Anderson and myself, we appreciate your continued patience and understanding as we have had to make these unexpected changes. If you have questions or need additional assistance, please contact me by email (grayson.gusa@ncapco.org) or NC APCO Treasurer Lori Laughlin (lori.laughlin@ncapco.org).

Thank you.