



MAPLETON *Business Excellence* AWARDS

Join us as we celebrate the outstanding businesses
that make Mapleton a great place to live, work and do business.

The **Mapleton Business Excellence Awards** are presented by the Mapleton Chamber of Commerce to recognize and celebrate outstanding businesses that contribute to the success and vitality of our community.

1. Eligibility

- Nominees are not required to be members of the Mapleton Chamber of Commerce to be eligible for an award. However, businesses located outside Mapleton Township must be members in good standing of the Chamber to be eligible.
- Businesses may be nominated in more than one award category; however, a separate nomination must be submitted for each category.
- Self-nominations are permitted.

2. Selection Process

- Award recipients will be selected by the Mapleton Chamber of Commerce from the nominations received.
- The number of nominations received will not determine the winner. Nominations will be evaluated based on the quality of the information provided and how well the nominee demonstrates the published award criteria.
- The Mapleton Chamber of Commerce may appoint an Awards Selection Committee to review and evaluate nominations.
- The decisions of the Mapleton Chamber of Commerce are final.

3. Conflict of Interest

To ensure a fair and impartial selection process:

- Any member of the Awards Selection Committee or Chamber Board who has an actual, potential, or perceived conflict of interest with a nominated business will declare that conflict.
- Individuals with a conflict of interest will not participate in the evaluation, discussion, scoring, or selection of that nomination.
- All judges will evaluate nominations independently, objectively, and solely on the published award criteria.

4. Confidentiality

- All nomination forms and supporting information will be treated as confidential and will be used solely for the purpose of evaluating award recipients.
- Nominator information will not be shared with nominated businesses or made public without the nominator's consent.
- Judges, Selection Committee members, and Chamber representatives involved in the evaluation process agree to maintain the confidentiality of all nominations, deliberations, scoring, and discussions.

5. Awards

- One recipient may be selected for each award category.
- If no nominations are received for a category, **or if the nominations received do not sufficiently meet the standards established for the award**, the Mapleton Chamber of Commerce reserves the right not to present that award for the current year.
- Each award recipient will receive a **one-year complimentary membership** with the Mapleton Chamber of Commerce. The membership is non-transferable and has **no cash value**.

6. Acceptance of Award

- Selected businesses will be contacted prior to the public announcement to confirm acceptance of the award.
- If a selected recipient declines the award or is unable to accept it, the Mapleton Chamber of Commerce reserves the right to select an alternate recipient or not present the award in that category.

7. Recognition

Award recipients will receive an official **Mapleton Chamber of Commerce Business Excellence Award** graphic identifying their award category.

Recipients may display the approved award graphic on their:

- Website
- Social media
- Business cards
- Advertising
- Marketing and promotional materials

The award graphic may not be altered, recreated, or used in any manner that misrepresents the award received.

8. Publicity

By accepting an award, recipients grant the Mapleton Chamber of Commerce permission to:

- Announce the award recipients publicly.
- Use the business name, logo, photographs, and award information for promotional and marketing purposes related to the Business Excellence Awards.

9. General

- Businesses may receive the same award in future years if they continue to meet the award criteria.
- The Mapleton Chamber of Commerce reserves the right to verify information submitted in any nomination.
- False, misleading, or incomplete information may result in a nomination being deemed ineligible.
- The Mapleton Chamber of Commerce reserves the right to amend the award program, eligibility requirements, award categories, judging process, or these Terms & Conditions at its discretion.

10. Business Excellence Awards Categories

a) Emerging Business Award (Operating three years or less)

Recognizes a new business that has made a strong start by demonstrating innovation, resilience, and a positive impact on the Mapleton business community. This award celebrates entrepreneurs who have laid a solid foundation for future success while contributing to the vitality of our local economy.

b) Community Champion Award

Honours a business that goes above and beyond in supporting the Mapleton community through volunteerism, sponsorship, partnerships, charitable giving, or other meaningful contributions. This award recognizes organizations that understand that a thriving community benefits everyone.

c) Business Excellence Award

Recognizes a business that exemplifies excellence through strong leadership, sound business practices, innovation, and sustained success. The recipient demonstrates a commitment to employees, customers, and the community while contributing to the economic strength and prosperity of Mapleton.

d) Customer Experience Award

Celebrates a business or professional that consistently delivers exceptional service and creates memorable customer experiences. This award recognizes those who build trust, exceed expectations, and foster lasting relationships with their clients and the community.

e) Agriculture & Agri-Business Excellence Award

Recognizes an agricultural producer, agri-business, or agricultural service provider that demonstrates innovation, sustainability, leadership, and a positive contribution to Mapleton's agricultural sector and rural economy.