

# Alex Blake Equine Instruction at Blake's Pony Farm Policies

## Parent Policy for Camp/Barn Buddies

Both programs are drop off only.

## Cancellation Policy for Camp/Barn Buddies

If I need to cancel, then makeup dates will be offered. Barn Buddies: Students may cancel for a full refund or credit with 24-hour notice. Camp: no refunds or credits.

## Payment

Camp: payment is due upon sign up by cash/check/Venmo. Please make checks payable to 'Blake's Pony Farm LLC'. Payment may be mailed or dropped off at Blake's Pony Farm. Message Alex for the drop off location.

## Booking

All bookings should be done by text in order to keep a record of any changes made to lessons due to cancellations, etc.

## Bathroom

A bathroom inside my home is designated for students. Parents are welcome to accompany students to use the bathroom if they are on property. I do not assist with any bathroom needs and I wait on the porch for students' privacy. Please be sure to dress children in clothing they can manage themselves.

## Pick up/Drop off

The driveway can be hectic at pick up and drop off. You may park anywhere in the driveway that is also considerate to the other 6+ vehicles coming in and out. Parking is also available along the road next to the white vinyl fence (riding ring). Please be sure to arrive on time, and either wait in your car or outside of the man gate with the blue horse. Anyone arriving 5min past the pick up or drop off time, will need to call 716-597-7526. A charge of \$5 per 5 minutes will be accrued for late **pick up** time.

## For Camp/Barn Buddies, students should:

- Be wearing **pants** that are not slippery, preferably riding breeches
- Be wearing sturdy shoes or boots with a **heel**. Rainboots, sneakers, soft shoes-do not protect toes from heavy hooves. Shoes without a heel are not safe in a stirrup for riding
- Have on sunscreen and bug spray
- Have long hair in a **low** pony tail (needs to fit under a helmet)
- Optional: gloves (but not mittens), leather reins can hurt hands, not just in winter! Riding gloves, leather work gloves, gardening gloves, etc. Anything that is not slippery and they can hold a rein
- Bring a water bottle and lunchbox/cooler with snacks/lunch. Food, refrigerator not provided
- Limited helmets are available for borrowing. Riding helmets should preferably be purchased and fitted prior to participating in programs. See the resources section on the website for more details. If you have a riding or ski helmet that is **BOTH ASTM and SEI** approved, that is acceptable. Bike helmets are not protective enough.

I acknowledge and agree to the above. Rider or guardian initials \_\_\_\_\_

# Alex Blake Equine Instruction at Blake's Pony Farm Policies

## Parent Policy for Lessons

Parents are welcome to stay and watch lessons (chairs are provided alongside the riding ring), wait in their vehicle or, drop their children off. Often times students focus more when parents are not present; however, we want you to do what's best for your family.

## Cancellation Policy

*For sessions:* If I need to cancel a lesson, then a makeup date will be offered within the week directly after your session ends during "makeup week". Students are allotted one cancellation, per session, with 24-hour notice. A makeup day will be offered within the week directly after your session ends. If 24-hour notice is not given for any reason, a makeup date will not be offered.

*For pay-by-lesson i.e. drop ins:* If I need to cancel a lesson and a suitable makeup date can't be agreed upon, a refund or credit will be offered. If a student needs to cancel, 24-hour notice must be given to be offered a makeup date, credit, or refund. If 24-hour notice is not given for any reason, a refund, makeup date, or credit will not be given.

## Booking

All bookings should be done by text in order to keep a record of any changes made to lessons due to cancellations, etc.

## Bathroom

A bathroom inside my home is designated for students. Parents are welcome to accompany students to use the bathroom if they are on property. I do not assist with any bathroom needs and I wait on the porch for students' privacy. Please be sure to dress children in clothing they can manage themselves.

## Payment

Sessions may be paid by cash/check/Venmo, two weeks prior to the start of the session to reserve your spot. Please make checks payable to 'Blake's Pony Farm LLC'. Payment may be dropped off at Blake's Pony Farm or mailed. Message Alex for the drop off location.

## For each lesson, students should:

- Be wearing pants that are not slippery, preferably riding breeches
- Be wearing sturdy shoes or boots with a heel. Rainboots, sneakers, soft shoes-do not protect toes from heavy hooves. Shoes without a heel are not safe in a stirrup for riding
- Have on sunscreen and bug spray
- Have long hair in a low pony tail (must fit under a helmet)
- Be wearing gloves (but not mittens), leather reins can hurt hands, not just in winter!
- Bring a water bottle
- Helmets are **not** provided for ongoing lessons. See the resources section for more details. If you have a riding or ski helmet that is **BOTH ASTM and SEI** approved, that is acceptable. Bike helmets are not protective enough.

I acknowledge and agree to the above. Rider or guardian initials \_\_\_\_\_