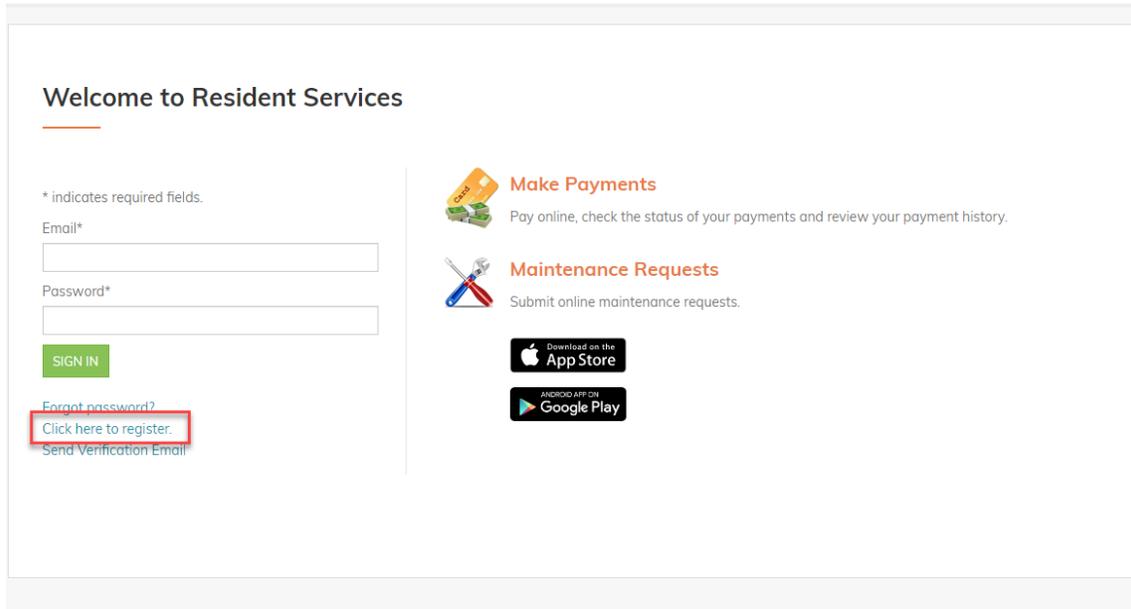


# How to Link an Existing RENTCafe Account to a New Unit/Property

1. Go to RENTCafe.com > Login > Resident Login > Click here to Register

RentCafe®



Welcome to Resident Services

\* indicates required fields.

Email\*

Password\*

SIGN IN

[Forgot password?](#)

[Click here to register.](#)

Send Verification Email

**Make Payments**  
Pay online, check the status of your payments and review your payment history.

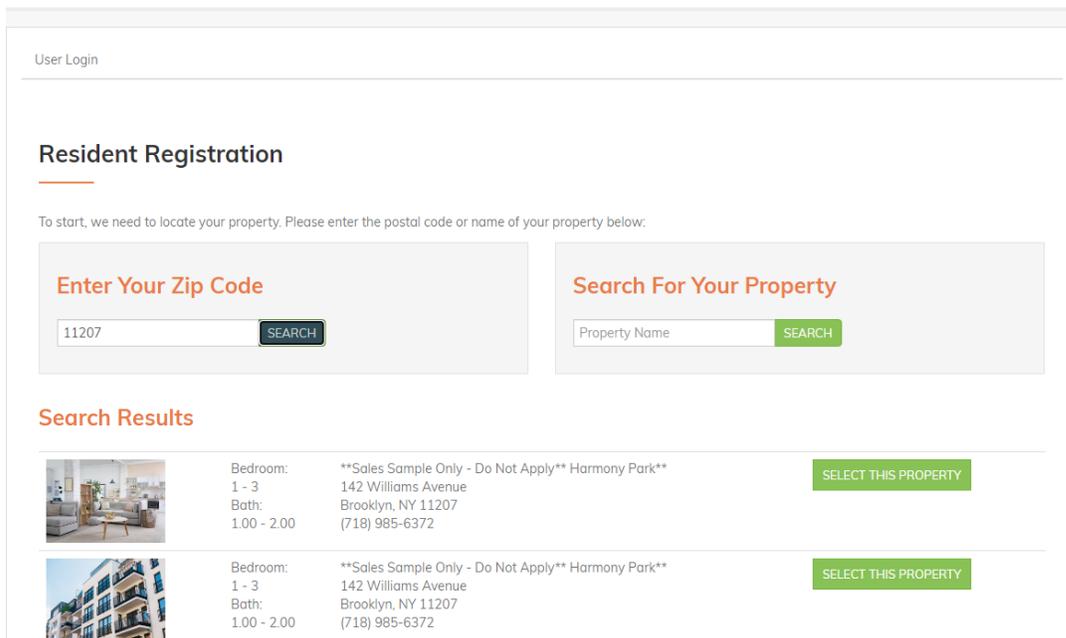
**Maintenance Requests**  
Submit online maintenance requests.

Download on the App Store

GET IT ON Google Play

2. Enter the zip code and/or name of the property. If the property does not have a name, enter the address. Click Select This Property for the correct property.

RentCafe®



User Login

**Resident Registration**

To start, we need to locate your property. Please enter the postal code or name of your property below:

**Enter Your Zip Code**  
11207 SEARCH

**Search For Your Property**  
Property Name SEARCH

**Search Results**

|   |   |  |                      |
|---|---|--|----------------------|
|  | Bedroom:<br>1 - 3<br>Bath:<br>1.00 - 2.00 | **Sales Sample Only - Do Not Apply** Harmony Park**<br>142 Williams Avenue<br>Brooklyn, NY 11207<br>(718) 985-6372 | SELECT THIS PROPERTY |
|  | Bedroom:<br>1 - 3<br>Bath:<br>1.00 - 2.00 | **Sales Sample Only - Do Not Apply** Harmony Park**<br>142 Williams Avenue<br>Brooklyn, NY 11207<br>(718) 985-6372 | SELECT THIS PROPERTY |

3. Enter first and last name. If the tenant is a Commercial tenant, enter the Company Name, as it appears in Breeze, in both first and last name fields. Enter email address.

Already a member? [Click here to login.](#)

## User Registration

\* Denotes a Required Field

### Personal Details

|             |                                       |
|-------------|---------------------------------------|
| First Name* | <input type="text" value="John"/>     |
| Last Name*  | <input type="text" value="Phillips"/> |

My Property



\*Sales Sample BP\* Harmony Park\*  
142 Williams Avenue  
Brooklyn, NY 11207  
[SELECT ANOTHER](#)

### Account Information

|                    |   |                    |
|--------------------|---|--------------------|
| Email*             | <input type="text" value="johnp@fake.cc"/>                  |                    |
| Password*          | <input type="password"/>                                    | Weak Medium Strong |
| Confirm Password*  | <input type="password"/>                                    |                    |
| Security Question* | <input type="text" value="What was your first pet's name"/> |                    |
| Security Answer*   | <input type="text"/>  |                    |

### User Verification

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

I have read and accept the [Terms and Conditions](#)

[REGISTER](#)

4. Upon moving the cursor away from the email field, a pop up will appear. Click Use My Existing Account, then login using the existing account credentials.

Hi!

Good news! It looks like you have an existing account tied to your email address ([joh\\*\\*@fake.co](#)) with the following details.

**A Resident in a property located in BROOKLYN, NY.**

[Why am I seeing this?](#)  
[More FAQs](#)

[USE MY EXISTING ACCOUNT!](#)

[Create a new account](#) with a different email address

← Account Access

Glad to have you back!

EMAIL ADDRESS\*  
johnp@fake.co

PASSWORD\* ⓘ  
●●●●●●●●

FIRST NAME\*  
John

LAST NAME\*  
Phillips

LOGIN

[I forgot my password](#)

By connecting your existing account, you are agreeing to the [Terms and Conditions](#) and [Privacy Policy](#).

- 5. Will be prompted to enter a Resident Code. This code correlates to the Tenant Id in Breeze found by navigating to Tenants > Tenants > select the tenant > Tenant Id is on the Tenant Information page. Will need to provide this Id to the tenant.

Registration Error: Please provide your registration code to complete this registration. This code should have been provided to you by your property manager. If you do not have one, then please contact your Property Manager. ✕

**User Registration**

\* Denotes a Required Field

**Personal Details**

First Name\* John  
Last Name\* Phillips

**Account Information**

Email\* johnp@fa  
Password\*  
Confirm Password\*  
Security Question\* What wa  
Security Answer\*

**User Verification**

This site is protected by reCAPTCHA a

← Account Access

Glad to have you back!

EMAIL ADDRESS\*  
johnp@fake.co

PASSWORD\* ⓘ  
●●●●●●●●

FIRST NAME\*  
John

LAST NAME\*  
Phillips

RESIDENT CODE ⓘ  
\_\_\_\_\_

LOGIN

[I forgot my password](#)

By connecting your existing account, you are agreeing to the [Terms and Conditions](#) and [Privacy Policy](#).

6. Enter the Resident Code (Tenant Id) then click Login. Will receive a message stating account has been successfully created.

← **Account Access** ✕

Glad to have you back!

EMAIL ADDRESS\*

PASSWORD\* !

FIRST NAME\*

LAST NAME\*

RESIDENT CODE\* !

[I forgot my password](#)

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By connecting your existing account, you are agreeing to the [Terms and Conditions](#) and [Privacy Policy](#). ⏶

## User Registration

\* Denotes a Required Field

Thank you for registering. Your account has been successfully created.

In order to verify that the email address associated with your account is correct, we have sent an email to the email address you specified while registering on ResidentCafé. To activate your ResidentCafé account, please access your email and click on the link provided inside the email.

*NOTE: If you do not receive the activation email in your Inbox within 10 minutes of registering, please check your Spam folder. If the email is not found please call the help desk.*

Already verified? [Click here to login](#).

- When the tenant logs into their account, they will see multiple units and be able to select which unit they would like to access.

Hi, John ▾

## Resident Accounts

|   |  |   |                        |
|---|--|---|------------------------|
|  | <b>*Sales Sample BP* Harmony Park*</b><br>142 Williams Avenue<br>Brooklyn, NY 11207<br>Type: MultiFamily | Resident Information<br>👤 John Phillips<br>🏠 Apt #2<br>📄 Primary Resident | <a href="#">SELECT</a> |
|  | <b>*Sales Sample BP* Harmony Park*</b><br>142 Williams Avenue<br>Brooklyn, NY 11207<br>Type: MultiFamily | Resident Information<br>👤 John Phillips<br>🏠 Apt #3<br>📄 Primary Resident | <a href="#">SELECT</a> |