



IP5000-series Telephone Quick Reference Card

Make a Call

Dial the number, handsfree speakerphone is started. Continue to use the speaker or lift the handset. During handsfree press Spkr to hang up.

Answer a Call

Lift the handset or press Spkr.

Call Forward - Any Call

All Calls: Press Ext.+ #6011 +
Destination Number

Busy: Press Ext. + #6021 +
Destination Number

No Answer: Press Ext. + #6031+
Destination Number + Timer (Sec, 2 digits)

Busy, No Answer: Press Ext. + #6041+
Destination Number + Timer (Sec, 2 digits)

Cancel: Press Ext. + #6051

Mic/Mute Button

While on a handsfree call, press the Mic button. The indicator will turn off. The call is muted. Press Mic again to resume.

Volume Control

Handset Volume

During a call, press down Vol ▲ or Vol ▼.

Speaker Volume: Calls and Background Music

Press Spkr, use Vol ▲ or Vol ▼.
Press Spkr, to exit.

Speaker Volume: Ring Tone, Handsfree Answerback, and Off-Hook Call Announce

With an idle phone and the handset
on-hook: Press Vol ▲ or Vol ▼.

Call Transfer

Simple Transfer

1. While on a call, press the TRNS soft key.
2. Dial the extension number and the call is transferred.
3. Hang Up.

To Announce the Call

1. While on a call, press Cnf/Trn.
2. Dial the extension number, stay on the line.
3. When the called party answers, announce the call.
4. Hang Up.

Note: During call transfer you can press the flashing extension button to reconnect to the original call.

Call Hold

1. While on a call, press the Hold button.
2. To return to the held call, press the held line's button.

If you do not return to the held call, it rings your phone. If you are on another call you hear two tone bursts. If the held party hangs up the call is released.

Caller ID History

These steps require your phone to have a Caller ID feature button programmed.

1. Press the Caller ID feature button.
2. Use the Vol ▲ and Vol ▼ of the NEXT and PREV softkeys to scroll through the caller ID history.
3. Press CALL to dial the displayed number.

Conference Calls

1. While on a call, press Cnf/Trn.
2. Dial another station or outside number.
3. After the called party answers press Cnf/Trn. All parties are in conference.
4. Repeat Steps 1-3 to add more lines.
You can conference up to 8 parties.

Note: If you get busy tone or the station does not answer, press the flashing extension button to return to the conference.

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IPedge™ Messaging Quick Reference Card

- 1 Review Messages**
- 2 Record Messages**
- 3 Personal Options**
- 4 Transfer Status**
Do not disturb Options
- 5 Check Delivery**
Enter a mailbox number to check if messages were heard.
- 6 Undelete Messages**
Browse through undeleted messages.
- 7 Tutorial**
Activate first time user tutorial to record name, greeting and to change password.

- Review Messages**
 - 1** New
 - 2** Saved
 - 5** Email
 - 3** Fax
 - 4** Message Count
- Record Options**
 - 1** Deliver **2** Review
 - 3** Re-record
 - 0** Delivery Options
 - *** Cancel & Exit
- Personal Options**
 - 1** Message Notification
 - 2** Personal Greeting
 - 3** Record Name
 - 4** Change Password
 - 5** Call Screening
 - 6** Group List
 - 7** Personal Assistant
- Personal Greetings**
 - 1** Default
 - 2** Extended Absence
 - 3** Busy
 - 5** Custom
- Custom Greetings**
 - 1 ~ 9** Select Greeting
 - *** Cancel

- Playback Options**
 - 1** Save
 - 2** Next
 - 3** Erase
 - #** Repeat
 - 7** Reply / Redirect
 - 8** Envelope Information
 - 9** Speed / Volume Control
- Fax Options**
 - 1** Redirect All Faxes
 - 2** Review
- Message Notification**
 - 1** Message Notification
 - 2** Follow Me
 - 3** Wake-up Call
- Personal Assistant**
 - 1** Review Number
 - 2** Change Number
- Default / Busy / Custom**
 - 2** Listen **3** Record
 - *** Cancel
- Extended Absence**
 - 1** Activate / Deactivate
 - 2** Listen **3** Record
 - *** Cancel

- Reply / Redirect**
 - 1** Reply
 - 2** Redirect
 - 3** Delete Message & Call
 - 4** Save Message & Call
 - 5** Call Number
- Speed / Volume Control**
 - 1** Volume Down
 - 2** Normal Volume
 - 3** Volume Up
 - 4** Low Speed
 - 5** Normal Speed
 - 6** High Speed
- Delivery Options**
 - 1** Regular Delivery
 - 2** Priority
 - 3** Confidential
 - 4** Priority & Confidential
 - 5** Return Receipt
 - 6** Non-receipt Notification
- Group List Options**
 - 1** Create a List
 - 2** Record Name List
 - 3** Delete List
 - 4** Member Options

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