

WAYS TO PAY YOUR ASSESSMENT

FIRST CITIZENS BANK

We've provided several methods of payment to make it easier than ever to pay your assessment!

AUTOMATIC DEBIT (ACH) / E-CHECK

You can set-up a one-time payment or recurring payments through automatic debit by visiting www.azcms.com. Select the Make a Payment link on the main navigation bar. Click on Pay by Debit (First Citizens Bank) under the Automatic Debit (ACH) option. Follow the instructions on the First Citizens Bank website to enroll. If you experience difficulty setting up your payment, please contact First Citizens Bank Customer Support at 1 (866) 800-4656 (AZCMS does NOT have access to this information). **PLEASE NOTE: There is a service fee for this payment option.**

ONLINE BILL PAY (THROUGH YOUR BANKING INSTITUTION)

You can set-up a one-time payment or recurring payments through your bank's online bill pay system. All payments need to be made payable to your association and include your account number, homeowner name, lot number and/or property address. If there is a change in your assessment amount, you will need to contact your bank to change the amount being deducted. Please note, when making a payment, some banking institutions can take 2-5 business days to process the payment. To set this up, you will need to enter the 'Payee' and 'Payee Address' in the online bill pay section of your banking institution's site. Please see the information below:

Payee Name: Name of Association Payee Address: PO Box 98167 Phoenix, AZ 85038-0167

PAYMENT BY CHECK

Please make all checks payable to the Association. Your check MUST include the account number for your property. Your account number can be found on your assessment statement or coupon book. If you need your account number, please email Support@azcms.com or call (480) 355-1190.

Mail to:

Name of Association PO Box 98167 Phoenix, AZ 85038-0167

PAYMENT BY CREDIT CARD

Credit Card payments are accepted. Bank Fees will apply.

CASH

Cash payments are not accepted.

When submitting a payment, please remember that all checks are made payable to the Association and should include homeowner name, property address, lot number and/or account number. If a payment is not addressed correctly, there could be a delay in the posting of your payment.

***Sign up for E-Statements

1. Go to https://azcms.opt-e-mail.com/signup and enter your account information.

Account Number

Property Address Street Number: (Just street number - not the entire address)

- 2. Once you have filled in your email address, click on the "Create Account" Link
- You will receive an email with a blue link to confirm your information. Once you click that link you're officially registered. You must click on the emailed link to complete registration. Be sure to check your spam/junk folder in your email if you do not receive it.
- 4. Now, go back to your eStatement account and click on the "Home" tab.