

DHL EXPRESS

# SERVICE & RATE GUIDE 2020

 CHINA



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Specialists**  
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# CONNECTING YOUR WORLD



Operating in  
**220+** countries and territories worldwide

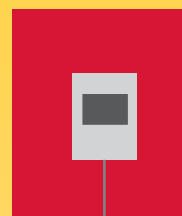
**260+** aircraft



**3,000+**  
facilities

**3,000+**  
flights per day  
(commercial and non-commercial)

**300+**  
TAPA\* certifications



By the year 2050, Deutsche Post DHL Group aims to achieve zero emissions logistics

MISSION 2050  
**ZERO EMISSIONS**  
**GO GREEN**

**400 million+**  
shipments per year

**34,000+**  
vehicles (own, leased, subcontracted trucks and vans)



**100,000+**  
employees

**84,000+**  
Service Points



# THE INTERNATIONAL SPECIALISTS

**The International Specialists**

**Services**

**How to Ship with DHL Express**

**Shipping Tools**

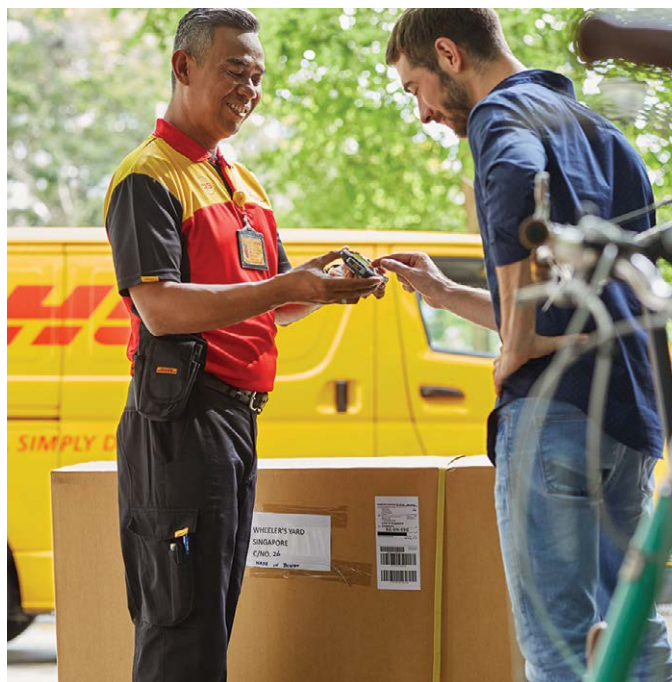
**Zones and Rates**

DHL Express is the global market leader and specialist in international shipping and courier delivery services. We have been building and continuously improving our service for more than 50 years. Key to our success is the strength of our global network, spanning more than 220 countries and territories, in which some 100,000 employees provide services to more than 2.6 million customers. What really sets us apart is the international shipping expertise of our people. Their knowledge, coupled with their passion and ‘Can-Do’ attitude, delivers a truly world-class service and ensures that your shipments get to their destination securely and as quickly as possible.



Through our Certified International Specialist Program we provide all DHL Express employees with the requisite knowledge they need to do their job competently and confidently – and that’s good news for both employees and customers. As Certified International Specialists you can rely on DHL Express as the experts in international express.

This guide enables you to find out how DHL Express can help you with your international shipping needs, and to see what best fits your needs from our wide range of products and services. Should you have any questions, please get in touch with your DHL Account Manager or visit us at [cn.dhl.com](http://cn.dhl.com).







## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

## Export Services

## Import Services

## Domestic Services

## E-commerce

## Optional Services

## Surcharges

## Customs Services

Our core services are time definite and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

## EXPORT SERVICES

## DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 1,000kg.

We deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company.

## DHL Express 12:00

With DHL Express 12:00 you will receive your shipments before 12 noon on the next possible business day. DHL Express 12:00 offers a money-back guarantee and allows for heavier pieces up to 70kg and shipments up to 300kg.

## DHL Express 9:00 (10:30 to the USA)

Our premium time-definite service offers a delivery before 9:00 (10:30 to the USA) on lanes that guarantee either a next or second business day delivery. DHL Express 9:00 is offered to the majority of business centers in Europe, the Middle East, Africa, Asia and the Americas. DHL Express 9:00 features a money-back guarantee and is suitable for pieces up to 30kg and shipments up to 300kg.

## Our international services at a glance

	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00 (10:30 to the USA)
<b>Service description</b>	Delivery by the end of the next possible business day	Delivery before 12 noon on the next possible business day	Delivery before 9:00 (10:30 to the USA) on the next possible business day
<b>Money-back guarantee</b>	No	Yes*	Yes*
<b>Countries and territories covered</b>	More than 220	92	28
<b>Delivery attempts</b>	2	2	2
<b>Maximum piece weight (not on pallet)</b>	70kg	70kg	30kg
<b>Maximum pieces per shipment</b>	–	10	10
<b>Maximum piece dimensions (L x W x H)†</b>	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm
<b>Maximum pallet weight</b>	300kg	Pallets not accepted	Pallets not accepted
<b>Maximum shipment weight</b>	1,000kg	300kg	300kg
<b>Maximum pallet dimensions (L x W x H)</b>	120 x 120 x 160cm	Pallets not accepted	Pallets not accepted

\*Additional terms and conditions apply – see [cn.dhl.com](http://cn.dhl.com) for details.

†A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.



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## IMPORT SERVICES

With our DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to other destinations as well. We call this a third country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

If you need a faster delivery, our DHL Express 12:00 service is available for import as well. You can order an import from another country or territory, to be delivered to your country or territory or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.

## DOMESTIC SERVICES

If you want to ship goods within your own country or territory, we can offer our Time Definite Domestic products with a delivery time guarantee of by the end of the next possible business day.



# SERVICES



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## POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

### International e-commerce

The explosion in online shopping extends across borders, and this trend looks set to continue. DHL supports our customers' international growth with:

- Global reach
- Express options
- Duties and taxes paid options and customs expertise
- Late pick ups
- Easy returns solutions

### Fast, flexible and easy

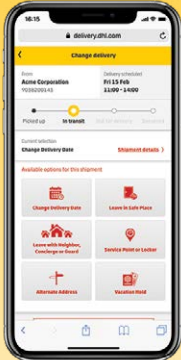
Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.




### ONDEMAND DELIVERY


DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.

Designed to enhance the online shopper's experience, especially for residential deliveries, the service is available globally, meaning consistent service standards and a harmonized user experience.







Scheduled delivery




Signature release/  
leave your signature




Leave with neighbor  
or concierge



Collect from  
Service Point



Alternative address



Vacation hold

### Discover and grow

Visit [discover.dhl.com](https://discover.dhl.com) to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focused country and territory guides, white papers such as 'The 21st Century Spice Trade', customer and trend research and market intelligence tools can enable you to better understand your customers and shipping requirements to take the next step in your e-commerce journey.

Our customers go global with ease and speed, maximizing the enormous potential of international e-commerce.





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## OPTIONAL SERVICES

DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping. You have the flexibility to choose the best service for your needs with our express delivery services worldwide. Contact Customer Services to learn more.

### Duties and Taxes Paid

[View charges](#)

DHL Express can arrange for the shipper or a third party to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever the shipper requests that duties, taxes or other regulatory fees be billed outside of the destination country or territory.

### Dedicated Pickup and Delivery

[View charges](#)

If your business needs a dedicated vehicle to collect or deliver unusual shipments or a pickup or delivery outside normal business hours, we can arrange this.

### Shipment Preparation

[View charges](#)

This is a convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the entire process of waybill preparation, content selection, labelling and packaging, then sends the shipments to the designated domestic or international addresses.

### Shipment Insurance

[View charges](#)

We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss.

### Extended Liability

[View charges](#)

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the DHL standard liability with this service. It provides coverage and compensation in the case of loss or damage.

### Direct Signature

[View charges](#)

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

### Residential Address

[View charges](#)

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option on the [On Demand Delivery](#) website.

### GoGreen Climate Neutral

[View charges](#)

This service is for customers who need a reliable method to calculate their annual carbon emissions at a shipment level and subsequently offset these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the United Nations. DHL can also provide reports for either a high level estimate or a detailed carbon footprint.

MISSION 2050  
ZERO EMISSIONS  
GO GREEN

### Change of Billing

[View charges](#)

This applies when a customer requests a change of defined billing information on an already issued invoice, and which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.

### Neutral Delivery

[View charges](#)

This service allows for the delivery of non-document shipments, without any value of the product being shared or exposed to the receiver, since the commercial invoice is removed prior to delivery.



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## SURCHARGES

In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

### Fuel Surcharge

[View charges](#)

This variable surcharge is applied to the weight charge of each shipment and any transportation related surcharges. It is derived from publicly available fuel oil indices that are also shown on the DHL Express website at [cn.dhl.com/fuelsurcharge](http://cn.dhl.com/fuelsurcharge). The charge is calibrated every month to the oil price that was current two months prior to the billing month. The Fuel Surcharge applies to domestic and international shipments.

### Remote Area

[View charges](#)

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve. The Remote Area surcharge applies to international shipments.

### Overweight Piece

[View charges](#)

A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg. The Overweight Piece surcharge applies to domestic and international shipments.

### Oversize Piece

[View charges](#)

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm. The Oversize Piece surcharge applies to domestic and international shipments.

### Non-Stackable Pallet

[View charges](#)

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or

because of its shape, content or packaging. This surcharge applies to domestic and international shipments.

### Dangerous Goods

[View charges](#)

DHL can carry acceptable quantities of dangerous goods or hazardous materials. Packages containing dangerous goods materials will be assessed and a service charge will be applied accordingly. Additional charges may also apply.

### Lithium Batteries

[View charges](#)

A surcharge may apply per shipment when the handling and transportation of shipments involves Lithium Ion or Lithium Metal batteries compliant with the appropriate IATA Packing Instructions 966, 967, 969 and 970, Section II.

### Address Correction

[View charges](#)

This fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address. This surcharge applies to domestic and international shipments.

### Data Entry

[View charges](#)

This fixed surcharge applies for each shipment consigned with non-electronic, paper based manual waybills. Electronic shipping documentation incurs no additional charges.

### Security Charges

[View charges](#)

Additional surcharges may apply when shipping from or to a destination country or territory where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism (**Elevated Risk**), or when shipping to a destination country or territory that is subject to trade restrictions imposed by the UN Security Council (**Restricted Destination**).







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## CUSTOMS SERVICES

DHL Express is the international specialist in shipping, with extensive knowledge and experience of dealing with customs topics worldwide. For your peace of mind, we provide a wide range of customs support for standard as well as non-routine customs-clearance processes. By making sure that clearance is a smooth and efficient process, we ensure your shipments arrive as quickly as possible, and leave you free to focus on your core business. With our online tool ([tas.dhl.com](https://tas.dhl.com)) we provide essential customs information to help you prepare your shipments.

### Disbursement

[View charges](#)

At the receiver's request, DHL credit or cash is used to fund the clearance, duty and tax charges relating to a shipment or piece, instead of the receiver using their own bond or credit line. The customs process is accelerated, with DHL making prompt payment of relevant charges while the receiver defers payment until an agreed date.

### Advance Payment

[View charges](#)

The service covers any import of a non-document shipment for which DHL has paid or used its customs credit line advancing customs duties, taxes or regulatory charges on behalf of those importers with whom DHL has no contract. The charge is based on the credit advanced or guaranteed and is subject to a standard minimum.

### Broker Notification

[View charges](#)

At the customer's request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.

### Release to Broker

[View charges](#)

At shipper or importer request, the release of a DHL Express shipment to the customer's designated customs broker of choice. DHL will transfer the responsibility for a shipment and related customs documentation to the customer's nominated broker for clearance and last mile delivery.

### Bonded Storage

[View charges](#)

Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect three working days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.

### Bonded Transit

[View charges](#)

A bonded shipment occurs when DHL is requested to move non-document foreign-origin goods to a location other than the regular DHL gateway at destination. Bonded Transit is normally operated within a country or customs union, and is necessary prior to final clearance by the importer or designated broker. Bonded Transit applies to both export and import shipments whenever DHL is required to open, manage or report any form of transfer under bond using our own guarantee.

### Export Declaration

[View charges](#)

Applies in countries and territories where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Depending on origin country or territory, shippers that submit a declaration online may avoid the local charge.

### Clearance Data Modification

[View charges](#)

A surcharge applies in case the customs declared value of a shipment requires modification either before or during the customs clearance process.

### Multiline Entry

[View charges](#)

A service charge will be assessed for multiline item entries with more than five lines. An example would be – one shipment with multiple products or multiple invoices. All products require identification and must be classified under separate harmonized tariff numbers.

# HOW TO SHIP WITH DHL EXPRESS



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## PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

### 1

#### Shipment weight

Please weigh and measure your shipment. If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5,000 for each piece in the shipment. Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.



### 2

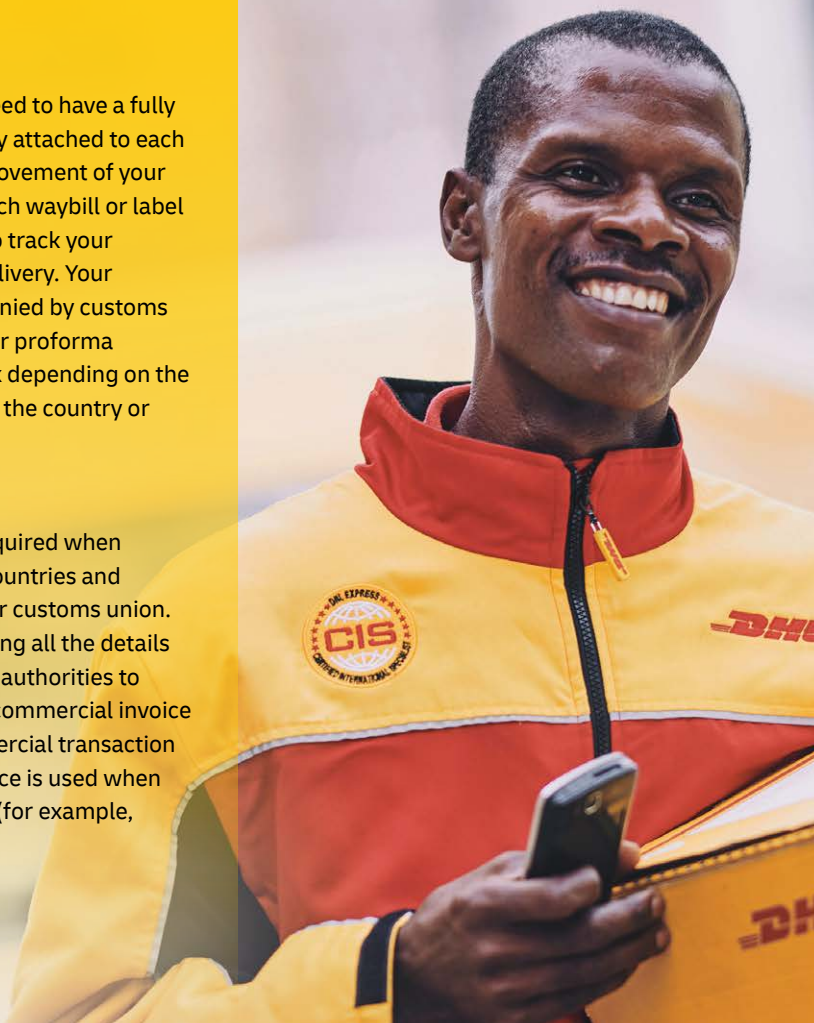
#### Documentation required: waybill

All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery. Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country or territory you are sending to.

### 3

#### Documentation required: invoice

A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable. A commercial invoice is used when goods are part of a commercial transaction or intended for resale. A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).





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## PREPARING YOUR SHIPMENT

Your invoice will require the following details:

### 1 BANK DETAILS

These are the bank details that will be used for the transaction between the seller and buyer. These details are not required for non-commercial/proforma invoices.

### 2 DESCRIPTION

Generic or broad descriptions are no longer permitted and are likely to cause delays. Descriptions should include the items, how many there are, what they are made of, and what they will be used for. For example, describing items as 'samples', 'parts' or 'spares' is not acceptable for customs classification, safety and security reasons.

### 3 COMMODITY CODE

This is the product identification code used by the exporting country or territory to classify the goods to be exported. It assists clearance and avoids delays.

### 4 COUNTRY OF MANUFACTURE/ORIGIN

This relates to the place of manufacture, not the country or territory of export. If items are manufactured in more than one country or territory, please list the origins.

### 5 TOTAL DECLARED VALUE

This is the total value of the transaction for customs purposes based on the Incoterm selected. The total declared value should include freight and insurance charges if the seller is responsible for these two elements.

### 6 TYPE OF EXPORT

The options are: (1) Permanent; (2) Temporary; and (3) Repair & Return.

Full description of goods	Commodity code	Item quantity	Unit value [Currency]	Subtotal value [Currency]	Net weight	Country of manufacture/origin
Freight						
Insurance						
Total declared value/currency				Total net weight/kg(s)		
Total pieces				Total gross weight/kg(s)		

Exporter  
Tax ID/VAT number

Bank details **1**

Importer (bill to)

**Commercial Invoice**

Date

Waybill number

Invoice number

Exporter code

Receiver if different from Importer

Tax ID/VAT number

Shipment reference

**6** Type of export

**7** Incoterms

**8** Reason for export

I/We hereby certify that the information contained in this invoice is true and correct and that the contents of the shipments are as stated above.

Position in company Signature

Company stamp

### 7 INCOTERM

Insert the Incoterm that best describes the terms of the transaction. For example, DAP (Delivered At Place).

### 8 REASON FOR EXPORT

This could be: For Sale; For Repair; After Repair; Gift; Sample; Personal Use Not For Resale; Replacement; Intercompany Transfer; or Personal Effects.





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## PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

### Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix the waybill to the shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place the waybill on the top or side of your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

### DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:

- Flyer bags
- Cardboard document envelopes
- Boxes in a range of sizes

For more information please refer to the Packing Guide available on [cn.dhl.com/packingguide](http://cn.dhl.com/packingguide).

### Prohibited and Restricted Commodities

#### Prohibited Items

The following items will NOT be accepted for carriage by DHL.

This list includes items which are prohibited for carriage by any law, regulation or statute of any federal, state or local government of any country or territory from, to or through which the items may be carried. For international carriage there may be additional prohibited items specified by the country or territory of destination. DHL may at its sole discretion refuse to carry other items not listed below.

- All Samsung Galaxy Note7 and Samsung Note7 devices
- Bullion (of any precious metal)
- Cash (legal tender – bank notes, currency notes and coins)
- Complete firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Human remains or ashes in any form
- Hunting (animal) trophies, animal parts such as ivory and shark's fin, animal remains or ashes, or animal by-products and derived products not intended for human consumption, prohibited for movement by the CITES Convention and/or local law
- Illegal goods, such as counterfeit goods and narcotics
- Live animals (including but not limited to mammals, reptiles, fish, invertebrates, amphibians, birds, insects, larvae and pupae)
- Loose lithium metal batteries under IATA PI968 section II
- Loose precious and semi-precious stones (cut or un-cut, polished or un-polished)



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### Restricted Items

The following items will NOT be accepted for carriage unless otherwise agreed to by DHL. To obtain such agreement a business case will need to be conducted by DHL and the items approved for carriage will be recorded in writing with the customer.

- Air guns, tasers, imitation or replica firearms, firearm parts and replica ammunition (includes rifle butts, trigger mechanisms, screws/bolts etc which are manufactured for the sole purpose of creating a functional firearm)
- Antiques and works of art with a shipment value in excess of EUR 500,000
- Banderols/Tax stickers with a shipment value in excess of EUR 500,000
- Cannabis for medicinal purposes from bona fide pharmaceutical manufacturers with appropriate licences and where lawful to ship, which must be in tablet or liquid form, may be carried with an approved business case. The value of one shipment must not exceed EUR 10,000
- Cigarettes, cigars, tobacco products and electronic cigarettes with a shipment value in excess of EUR 500,000
- Commemorative coins and medals with an individual value or total shipment value of EUR 2,000 or more are restricted for carriage
- Dangerous/hazardous goods including but not limited to perfumes, aftershaves, aerosols, flammable substances, dry ice, biological substances, UN classified dangerous goods and any goods specified as such under International

## Packaging Your Shipment

Air Transport Association regulations ("IATA"), the Agreement on Dangerous Goods by Road ("ADR") or International Maritime Dangerous Goods ("IMDG") regulations. Applicable to all shipments valued in excess of EUR 500,000

- Financial and monetary commodities – examples include but are not limited to activated SIM cards for mobile phones, blank or activated credit or cash dispenser cards, blank cheques, event tickets, lottery tickets, money or postal orders, pre-paid phone cards, tickets (blank stock), traveller's cheques, vouchers/tokens, unused stamps etc. Applicable to all shipments valued in excess of EUR 500,000
- Furs
- Jewellery and watches and with individual values in excess of EUR 5,000. The shipment must not exceed EUR 100,000

## PAYING FOR YOUR SHIPMENT

You can pay for DHL Express services either with cash, a credit card or by bank transfer. You can open an account with DHL Express to pay via bank transfer; and all account customers receive invoices on a pre-agreed basis. For more details, please get in touch with a Customer Service Advisor at your local DHL Express office or go to [cn.dhl.com/en/express/shipping/open\\_account](https://cn.dhl.com/en/express/shipping/open_account).



# SHIPPING TOOLS



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## SHIPPING TOOLS

### Making shipping easier

DHL Express offers a choice of electronic tools to suit even the most demanding requirements. We invest continually in market-leading technologies to make it easier for you to send your shipments around the world. As a result, you have more time to focus on your business.

Our electronic solutions cover online and offline options, as well as integrated solutions. In addition, we provide industry-specific solutions tailored for the Life Sciences and Technology sectors. More information about our general capabilities is provided on this page.

## MyDHL+

MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the complexities of international shipping. Try it out now at [mydhl.com](http://mydhl.com).

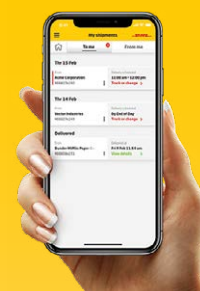
### DHL.com

Our website provides a comprehensive guide to DHL Express shipping services, as well as transport news, service updates and contact details. To make doing business with us even easier, the site features interactive tools that include online booking, tracking and a volumetric weight calculator.

### Easyship

This is an offline advanced shipment management tool for any organization with large shipping volumes or regular scheduled deliveries. DHL Easyship can handle the needs of multinational supply chains or any business with a central shipping function.

It is a Windows-based system, which is easy to use yet very powerful – enabling you to handle everything from regular mailshots to multi-stage shipping processes.



The new DHL Express Mobile app lets you track your shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on [Android](#) or [iPhone](#).

### Customer shipping integration

Using EDI and XML Services enables you to incorporate DHL's online shipping capabilities into your own website, warehouse or customer service application. This provides global shipment tracking while making it faster and easier to access information about transit times, rates and courier bookings.

### Specific solutions

DHL offers additional capabilities for businesses requiring more specialized solutions – for example, its Medical Express and Collect & Return services. For more information, please contact your DHL Account Manager or local Customer Service team.



# ZONES AND RATES



The International Specialists

Services

How to Ship with DHL Express

Shipping Tools

Zones and Rates

Calculate the Price of Your Shipment

Optional Services

Surcharges

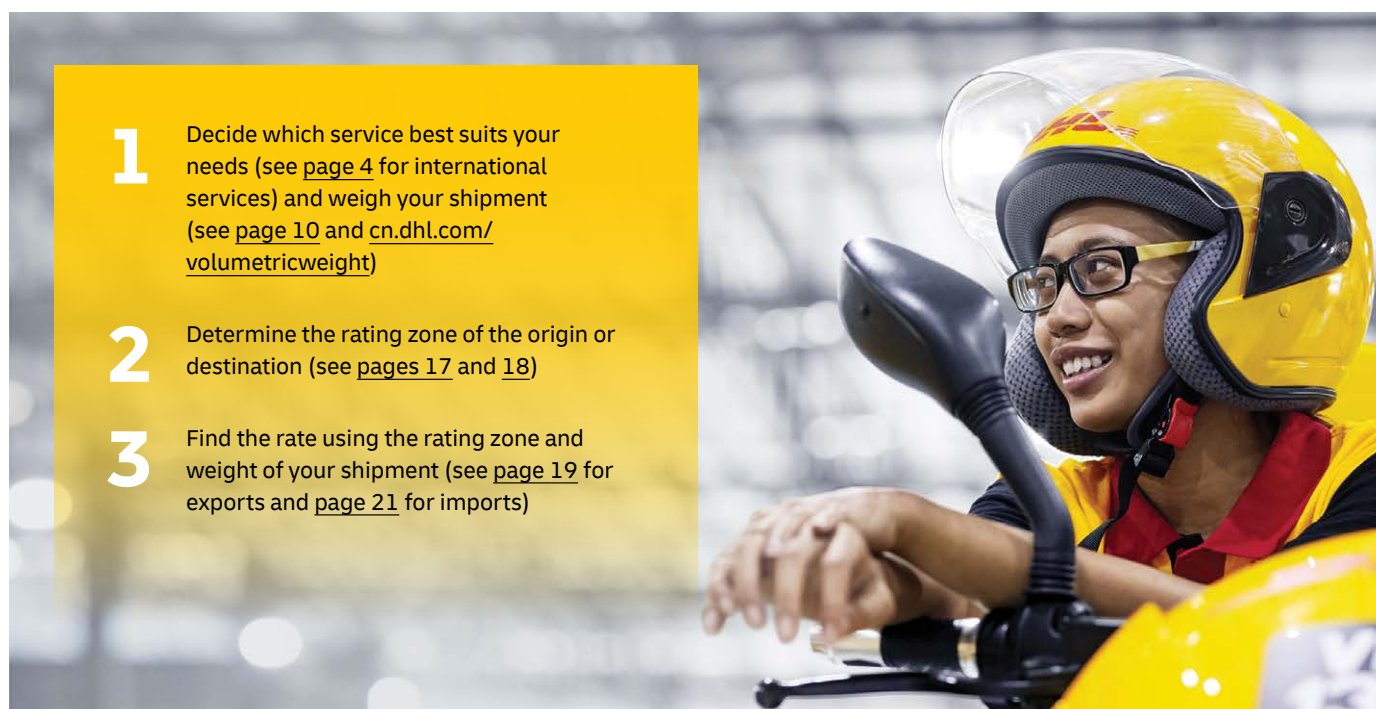
Customs Services

Service Capability and Rating Zones

Export Services

Import Services

## CALCULATE THE PRICE OF YOUR SHIPMENT: AS EASY AS 1-2-3



- 1** Decide which service best suits your needs (see [page 4](#) for international services) and weigh your shipment (see [page 10](#) and [cn.dhl.com/volumetricweight](http://cn.dhl.com/volumetricweight))
- 2** Determine the rating zone of the origin or destination (see [pages 17](#) and [18](#))
- 3** Find the rate using the rating zone and weight of your shipment (see [page 19](#) for exports and [page 21](#) for imports)

## OPTIONAL SERVICES

Optional services	<a href="#">View explanation</a>	Charging method	Charge
Duties and Taxes Paid		Per shipment	CNY 150
Dedicated Pickup		Per shipment	Quoted case-by-case with minimum charge of CNY 300 per shipment
Dedicated Delivery		Per shipment	Quoted case-by-case with minimum charge of CNY 300 per shipment
Shipment Preparation		Per shipment	CNY 30
Shipment Insurance		Per shipment	International Shipment: CNY 100 or 1% of stated shipment value if higher Domestic Shipment: CNY 50 or 0.5% of stated shipment value if higher
Extended Liability		Per shipment	CNY 29
Direct Signature		Per shipment	CNY 40
Residential Address		Per shipment	CNY 25
GoGreen Climate Neutral		Per kg with minimum	CNY 1 per kg with minimum of CNY 1 per shipment
Change of Billing		Per invoice	CNY 240
Neutral Delivery		Per shipment	CNY 200

For a full list of optional services, please visit our website at [cn.dhl.com/optional\\_services](http://cn.dhl.com/optional_services).

# ZONES AND RATES



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## SURCHARGES

Surcharges <a href="#">View explanation</a>	Charging method	Charge
Fuel Surcharge	Per shipment	Percentage of transportation and additional charges, as per index; details <a href="#">here</a>
Remote Area	Per kg with minimum	CNY 3.7 per kg with minimum CNY 168 per shipment
Additional Handling		
Overweight Piece	Per piece	International Shipment: CNY 600 Domestic Shipment: CNY 300
Oversize Piece	Per piece	International Shipment: CNY 600 Domestic Shipment: CNY 300
Non-Stackable Pallet	Per piece	International Shipment: CNY 1200 Domestic Shipment: CNY 600
Dangerous Goods		
Lithium Batteries Section II (PI965)	Per shipment	CNY 650
Lithium Batteries		
Lithium Batteries Section II (966, 969)	Per shipment	CNY 40
Address Correction	Per shipment	International Shipment: CNY 80 Domestic Shipment: CNY 40
Data Entry	Per shipment	CNY 39
Security Charges		
Elevated Risk	Per shipment	CNY 150
Restricted Destination	Per shipment	CNY 230

## CUSTOMS SERVICES

Customs services <a href="#">View explanation</a>	Charging method	Charge
Disbursement	Per shipment	CNY 40, or 2% of the credit advanced if higher
Advance Payment	Per shipment	CNY 40, or 2% of the credit advanced if higher
Broker Notification	Per shipment	CNY 80
Release to Broker	Per shipment	CNY 320
Bonded Storage	Per shipment or per kg per day after 3 working days	CNY 50 per shipment or CNY 0.5 per kilo per day after 3 working days free storage, if higher
Bonded Transit	Per shipment	CNY 350
Export Declaration	Per shipment	CNY 120
Clearance Data Modification	Per shipment	CNY 390
Multiline Entry	Per line item	CNY 40 per line from the 6 <sup>th</sup> line item

Please visit our website for a full list of [surcharges](#) and [customs services](#).

# ZONES AND RATES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

### Calculate the Price of Your Shipment

### Optional Services

### Surcharges

### Customs Services

### Service Capability and Rating Zones

### Export Services

### Import Services

## SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Afghanistan	9	✓			✓	Egypt	8	✓			✓
Albania	9	✓			✓	El Salvador	9	✓			✓
Algeria	9	✓			✓	Eritrea	9	✓			✓
American Samoa	9	✓			✓	Estonia	7	✓	✓		✓
Andorra	7	✓			✓	Ethiopia	9	✓			✓
Angola	9	✓	✓		✓	Falkland Islands	9	✓			✓
Anguilla	9	✓			✓	Faroe Islands	9	✓			✓
Antigua	9	✓			✓	Fiji	9	✓			✓
Argentina	9	✓	✓		✓	Finland	7	✓	✓		✓
Armenia	9	✓			✓	France	7	✓	✓	✓	✓
Aruba	9	✓			✓	French Guyana	9	✓			✓
Australia	5	✓	✓	✓	✓	Gabon	9	✓	✓		✓
Austria	7	✓	✓	✓	✓	Gambia	9	✓			✓
Azerbaijan	9	✓			✓	Georgia	9	✓			✓
Bahamas	9	✓			✓	Germany	7	✓	✓	✓	✓
Bahrain	8	✓	✓		✓	Ghana	9	✓			✓
Bangladesh	9	✓	✓		✓	Gibraltar	7	✓	✓		✓
Barbados	9	✓			✓	Greece	7	✓	✓		✓
Belarus	9	✓			✓	Greenland	7	✓			✓
Belgium	7	✓	✓	✓	✓	Grenada	9	✓			✓
Belize	9	✓			✓	Guadeloupe	9	✓			✓
Benin	9	✓	✓		✓	Guam	9	✓			✓
Bermuda	9	✓			✓	Guatemala	9	✓	✓		✓
Bhutan	9	✓			✓	Guernsey	7	✓	✓	✓	✓
Bolivia	9	✓			✓	Guinea Republic	9	✓			✓
Bonaire	9	✓			✓	Guinea-Bissau	9	✓			✓
Bosnia and Herzegovina	9	✓			✓	Guinea-Equatorial	9	✓			✓
Botswana	9	✓			✓	Guyana (British)	9	✓			✓
Brazil	9	✓	✓		✓	Haiti	9	✓			✓
Brunei	4	✓			✓	Honduras	9	✓			✓
Bulgaria	7	✓	✓		✓	Hong Kong	1	✓	✓	✓	✓
Burkina Faso	9	✓	✓		✓	Hungary	7	✓	✓	✓	✓
Burundi	9	✓			✓	Iceland	7	✓	✓		✓
Cambodia	4	✓			✓	India	7	✓	✓		✓
Cameroon	9	✓	✓		✓	Indonesia	4	✓	✓		✓
Canada	6	✓	✓		✓	Iran, Islamic Rep. of	9	✓			✓
Canary Islands, The	7	✓			✓	Iraq	9	✓			✓
Cape Verde	9	✓			✓	Ireland, Rep. of	7	✓	✓	✓	✓
Cayman Islands	9	✓			✓	Israel	8	✓			✓
Central African Republic	9	✓			✓	Italy	7	✓	✓	✓	✓
Chad	9	✓			✓	Jamaica	9	✓			✓
Chile	9	✓	✓		✓	Japan	3	✓	✓		✓
Colombia	9	✓	✓	✓	✓	Jersey	7	✓	✓	✓	✓
Comoros	9	✓			✓	Jordan	9	✓			✓
Congo	9	✓	✓		✓	Kazakhstan	9	✓	✓		✓
Congo, Democratic Rep. of	9	✓	✓		✓	Kenya	9	✓	✓		✓
Cook Islands	9	✓			✓	Kiribati	9	✓			✓
Costa Rica	9	✓			✓	Korea, D.P.R. of (North)	9	✓			✓
Cote d'Ivoire	9	✓	✓		✓	Korea, Rep. of (South)	2	✓	✓		✓
Croatia	7	✓			✓	Kosovo	9	✓			✓
Cuba	9	✓			✓	Kuwait	8	✓	✓		✓
Curacao	9	✓			✓	Kyrgyzstan	9	✓			✓
Cyprus	7	✓	✓		✓	Lao P.D.R.	4	✓			✓
Czech Republic, The	7	✓	✓	✓	✓	Latvia	7	✓			✓
Denmark	7	✓	✓	✓	✓	Lebanon	9	✓	✓		✓
Djibouti	9	✓			✓	Lesotho	9	✓			✓
Dominica	9	✓			✓	Liberia	9	✓			✓
Dominican Republic	9	✓			✓	Libya	9	✓			✓
Ecuador	9	✓	Doc		✓	Liechtenstein	7	✓			✓

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Table continues overleaf

For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at [dct.dhl.com](http://dct.dhl.com). Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.



# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Lithuania	7	✓	✓		✓	Senegal	9	✓	✓		✓
Luxembourg	7	✓	✓	✓	✓	Serbia, Rep. of	9	✓			✓
Macau	1	✓	✓		✓	Seychelles	9	✓			✓
Madagascar	9	✓	✓		✓	Sierra Leone	9	✓			✓
Malawi	9	✓			✓	Singapore	4	✓	✓	✓	✓
Malaysia	4	✓	✓		✓	Slovakia	7	✓	✓	✓	✓
Maldives	9	✓	✓		✓	Slovenia	7	✓	✓	✓	✓
Mali	9	✓	✓		✓	Solomon Islands	9	✓			✓
Malta	7	✓			✓	Somalia	9	✓			✓
Marshall Islands	9	✓			✓	Somaliland, Rep. (N. Somalia)	9	✓			✓
Martinique	9	✓			✓	South Africa	9	✓	✓		✓
Mauritania	9	✓			✓	South Sudan	9	✓			✓
Mauritius	9	✓			✓	Spain	7	✓	✓	✓	✓
Mayotte	9	✓			✓	Sri Lanka	9	✓	✓		✓
Mexico	6	✓			✓	St. Barthelemy	9	✓			✓
Micronesia, Fed. States of	9	✓			✓	St. Eustatius	9	✓			✓
Moldova, Rep. of	9	✓			✓	St. Helena	9	✓			✓
Monaco	7	✓			✓	St. Kitts	9	✓			✓
Mongolia	9	✓			✓	St. Lucia	9	✓			✓
Montenegro, Rep. of	9	✓			✓	St. Maarten	9	✓			✓
Montserrat	9	✓			✓	St. Vincent	9	✓			✓
Morocco	9	✓			✓	Sudan	9	✓			✓
Mozambique	9	✓	✓		✓	Suriname	9	✓	✓		✓
Myanmar	9	✓	✓		✓	Swaziland	9	✓			✓
Namibia	9	✓	✓		✓	Sweden	7	✓	✓	✓	✓
Nauru, Rep. of	9	✓			✓	Switzerland	7	✓	✓	✓	✓
Nepal	9	✓	✓		✓	Syria	9	✓			✓
Netherlands, The	7	✓	✓	✓	✓	Tahiti	9	✓			✓
Nevis	9	✓			✓	Taiwan	2	✓	✓	✓	✓
New Caledonia	9	✓			✓	Tajikistan	9	✓			✓
New Zealand	5	✓	✓		✓	Tanzania	9	✓			✓
Nicaragua	9	✓			✓	Thailand	4	✓	✓	✓	✓
Niger	9	✓			✓	Timor-Leste	9	✓			✓
Nigeria	9	✓			✓	Togo	9	✓	✓		✓
Niue	9	✓			✓	Tonga	9	✓			✓
North Macedonia	9	✓			✓	Trinidad and Tobago	9	✓			✓
Northern Mariana Islands	9	✓			✓	Tunisia	9	✓			✓
Norway	7	✓	✓		✓	Turkey	8	✓	✓		✓
Oman	9	✓	✓		✓	Turkmenistan	9	✓			✓
Pakistan	9	✓	✓		✓	Turks and Caicos Islands	9	✓			✓
Palau	9	✓			✓	Tuvalu	9	✓			✓
Panama	9	✓	✓		✓	Uganda	9	✓	✓		✓
Papua New Guinea	9	✓			✓	Ukraine	9	✓			✓
Paraguay	9	✓	✓		✓	United Arab Emirates	8	✓	✓		✓
Peru	9	✓	✓		✓	United Kingdom	7	✓	✓	✓	✓
Philippines, The	4	✓	✓	✓	✓	United States of America	6	✓	✓		✓
Poland	7	✓	✓	✓	✓	Uruguay	9	✓	✓		✓
Portugal	7	✓	✓	✓	✓	Uzbekistan	9	✓			✓
Puerto Rico	9	✓			✓	Vanuatu	9	✓			✓
Qatar	9	✓	✓		✓	Vatican City	7	✓			✓
Reunion, Island of	9	✓			✓	Venezuela	9	✓	✓		✓
Romania	9	✓			✓	Vietnam	4	✓	✓		✓
Russian Federation, The	9	✓			✓	Virgin Islands (British)	9	✓			✓
Rwanda	9	✓			✓	Virgin Islands (US)	9	✓			✓
Samoa	9	✓			✓	Yemen, Rep. of	9	✓			✓
San Marino	9	✓			✓	Zambia	9	✓	✓		✓
Sao Tome & Principe	9	✓			✓	Zimbabwe	9	✓	✓		✓
Saudi Arabia	8	✓	✓		✓						

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# ZONES AND RATES



The International Specialists		Services		How to Ship with DHL Express		Shipping Tools		Zones and Rates	
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services			
<b>Export rates by zone and product</b>									
<b>DHL EXPRESS WORLDWIDE</b>									
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
Documents only up to 2kg									
0.5	146	206	193	213	302	328	346	429	608
1	197	287	267	293	403	465	486	591	812
1.5	248	368	341	373	504	602	626	753	1016
2	299	449	415	453	605	739	766	915	1220
Documents from 2.5kg and non-documents from 0.5kg									
0.5	240	339	306	363	364	372	477	612	918
1	292	415	387	443	478	495	602	773	1123
1.5	344	491	468	522	592	618	727	934	1328
2	396	567	549	601	706	741	852	1095	1533
2.5	448	644	630	682	820	863	977	1256	1738
3	499	721	703	759	930	983	1111	1417	1942
3.5	550	798	776	836	1040	1103	1245	1578	2146
4	601	875	849	913	1150	1223	1379	1739	2350
4.5	652	952	922	990	1260	1343	1513	1900	2554
5	703	1029	995	1067	1370	1463	1647	2061	2758
5.5	751	1102	1067	1145	1470	1583	1767	2206	2942
6	799	1175	1139	1223	1570	1703	1887	2351	3126
6.5	847	1248	1211	1301	1670	1823	2007	2496	3310
7	895	1321	1283	1379	1770	1943	2127	2641	3494
7.5	943	1394	1355	1457	1870	2063	2247	2786	3678
8	991	1467	1427	1535	1970	2183	2367	2931	3862
8.5	1039	1540	1499	1613	2070	2303	2487	3076	4046
9	1087	1613	1571	1691	2170	2423	2607	3221	4230
9.5	1135	1686	1643	1769	2270	2543	2727	3366	4414
10	1183	1759	1715	1847	2370	2663	2847	3511	4598
11	1261	1877	1855	1999	2556	2891	3059	3765	4938
12	1339	1995	1995	2151	2742	3119	3271	4019	5278
13	1417	2113	2135	2303	2928	3347	3483	4273	5618
14	1495	2231	2275	2455	3114	3575	3695	4527	5958
15	1573	2349	2415	2607	3300	3803	3907	4781	6298
16	1651	2467	2555	2759	3486	4031	4119	5035	6638
17	1729	2585	2695	2911	3672	4259	4331	5289	6978
18	1807	2703	2835	3063	3858	4487	4543	5543	7318
19	1885	2821	2975	3215	4044	4715	4755	5797	7658
20	1963	2939	3115	3367	4230	4943	4967	6051	7998

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates		
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services

## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
21	2019	3087	3245	3509	4426	5101	5185	6301	8358
22	2075	3235	3375	3651	4622	5259	5403	6551	8718
23	2131	3383	3505	3793	4818	5417	5621	6801	9078
24	2187	3531	3635	3935	5014	5575	5839	7051	9438
25	2243	3679	3765	4077	5210	5733	6057	7301	9798
26	2299	3827	3895	4219	5406	5891	6275	7551	10158
27	2355	3975	4025	4361	5602	6049	6493	7801	10518
28	2411	4123	4155	4503	5798	6207	6711	8051	10878
29	2467	4271	4285	4645	5994	6365	6929	8301	11238
30	2523	4419	4415	4787	6190	6523	7147	8551	11598
40	3280	5720	5720	6200	8000	8440	9240	11040	15000
50	4100	7150	7150	7750	10000	10550	11550	13800	18750
60	4920	8580	8580	9300	12000	12660	13860	16560	22500
70	5740	10010	10010	10850	14000	14770	16170	19320	26250
Multiplier rate per 1kg from 30.1kg									
30.1 - 70.0	82	143	143	155	200	211	231	276	375
70.1 - 300.0	79	138	138	148	194	202	219	271	363
300.1 - 1,000*	89	157	157	170	219	232	254	303	410

**DHL Express 12:00** – Guaranteed delivery before 12:00 on the next possible working day to over 92 countries and territories worldwide. Add 69 CNY to the DHL Express Worldwide prices.

**DHL Express 9:00 (10:30 to the USA)** – Guaranteed delivery before 9:00 on the next possible working day to over 28 countries and territories worldwide. Add 199 CNY to the DHL Express Worldwide prices.

Weights are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter.

Rates are in CNY and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges. Terms and conditions apply – see [cn.dhl.com/express](http://cn.dhl.com/express) for details.

\*DHL Express does not accept shipments exceeding 1,000kg, or containing pieces exceeding 300kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on [cn.dhl.com/packingguide](http://cn.dhl.com/packingguide). These network restrictions are subject to change with 30 days' notice.



# ZONES AND RATES



The International Specialists		Services		How to Ship with DHL Express		Shipping Tools		Zones and Rates	
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services			
<b>Import rates by zone and product</b>									
<b>DHL EXPRESS WORLDWIDE IMPORT</b>									
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
Documents only up to 2kg									
0.5	161	227	212	234	332	360	381	472	669
1	217	316	293	322	443	511	535	650	893
1.5	273	405	374	410	554	662	689	828	1117
2	329	494	455	498	665	813	843	1006	1341
Documents from 2.5kg and non-documents from 0.5kg									
0.5	264	373	337	399	400	409	525	673	1010
1	321	457	426	487	525	544	663	850	1236
1.5	378	541	515	574	650	679	801	1027	1462
2	435	625	604	661	775	814	939	1204	1688
2.5	492	710	693	750	900	948	1077	1381	1914
3	548	795	773	835	1021	1080	1224	1558	2138
3.5	604	880	853	920	1142	1212	1371	1735	2362
4	660	965	933	1005	1263	1344	1518	1912	2586
4.5	716	1050	1013	1090	1384	1476	1665	2089	2810
5	772	1135	1093	1175	1505	1608	1812	2266	3034
5.5	825	1215	1172	1261	1615	1740	1944	2426	3236
6	878	1295	1251	1347	1725	1872	2076	2586	3438
6.5	931	1375	1330	1433	1835	2004	2208	2746	3640
7	984	1455	1409	1519	1945	2136	2340	2906	3842
7.5	1037	1535	1488	1605	2055	2268	2472	3066	4044
8	1090	1615	1567	1691	2165	2400	2604	3226	4246
8.5	1143	1695	1646	1777	2275	2532	2736	3386	4448
9	1196	1775	1725	1863	2385	2664	2868	3546	4650
9.5	1249	1855	1804	1949	2495	2796	3000	3706	4852
10	1302	1935	1883	2035	2605	2928	3132	3866	5054
11	1388	2065	2037	2203	2809	3178	3366	4146	5428
12	1474	2195	2191	2371	3013	3428	3600	4426	5802
13	1560	2325	2345	2539	3217	3678	3834	4706	6176
14	1646	2455	2499	2707	3421	3928	4068	4986	6550
15	1732	2585	2653	2875	3625	4178	4302	5266	6924
16	1818	2715	2807	3043	3829	4428	4536	5546	7298
17	1904	2845	2961	3211	4033	4678	4770	5826	7672
18	1990	2975	3115	3379	4237	4928	5004	6106	8046
19	2076	3105	3269	3547	4441	5178	5238	6386	8420
20	2162	3235	3423	3715	4645	5428	5472	6666	8794

Table continues overleaf

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## Import rates by zone and product

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
21	2224	3397	3567	3871	4861	5602	5712	6942	9190
22	2286	3559	3711	4027	5077	5776	5952	7218	9586
23	2348	3721	3855	4183	5293	5950	6192	7494	9982
24	2410	3883	3999	4339	5509	6124	6432	7770	10378
25	2472	4045	4143	4495	5725	6298	6672	8046	10774
26	2534	4207	4287	4651	5941	6472	6912	8322	11170
27	2596	4369	4431	4807	6157	6646	7152	8598	11566
28	2658	4531	4575	4963	6373	6820	7392	8874	11962
29	2720	4693	4719	5119	6589	6994	7632	9150	12358
30	2782	4855	4863	5275	6805	7168	7872	9426	12754
40	3280	5720	5720	6200	8000	8440	9240	11040	15000
50	4100	7150	7150	7750	10000	10550	11550	13800	18750
60	4920	8580	8580	9300	12000	12660	13860	16560	22500
70	5740	10010	10010	10850	14000	14770	16170	19320	26250
Multiplier rate per 1kg from 30.1kg									
30.1 - 70.0	82	143	143	155	200	211	231	276	375
70.1 - 300.0	79	138	138	148	194	202	219	271	363
300.1 - 1,000*	89	157	157	170	219	232	254	303	410

**DHL Express 12:00** – Guaranteed delivery before 12:00 on the next possible working day to over 92 countries and territories worldwide. Add 69 CNY to the DHL Express Worldwide prices.

Weights are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter.

Rates are in CNY and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges. Terms and conditions apply – see [cn.dhl.com/express](http://cn.dhl.com/express) for details.

\*DHL Express does not accept shipments exceeding 1,000kg, or containing pieces exceeding 300kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on [cn.dhl.com/packingguide](http://cn.dhl.com/packingguide). These network restrictions are subject to change with 30 days' notice.

## SERVICE POINT DETAILS

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Find your nearest DHL Service Point [here](#).

### PEK SOC Service center

NO.18 Ronghua Nan Lu,  
Beijing Economic-Technological  
Development Area,  
Beijing 100176  
Tel: 010 8785 2000

### TSN TJT Service Center

Suite F Di Tian Tai Industrial Park  
Huaihe Road Beichen  
Science&Technology Area,  
Tianjin 300402  
Tel: 022-24808000

### TAO QDL Service Center

No.109 QiuYang Road,  
ChengYang District,  
Qingdao 266109  
Tel: 0532-87662000

### DLC DLW Service Center

No.192 Yao Xi Street Gan Jing Zi  
District,  
Dalian 116037  
Tel: 0411-82725883

### XIY XYX Service Center

NO.49 Zhangba 6 RD,  
Xian 710075  
Tel: 029-88451600

### WUH WUK Service Center

1/F Building 8,  
Han Huang Road 888,  
Dai Jiashan Technology Venture  
Park, Jiang'an Dist, Wuhan 430011  
Tel: 027-65660988

### CTU CDX Service Center

No. 688, Yixin Road,  
Hi-Tech Development Zone,  
Chengdu 610041  
Tel: 028-85151100

### SHA WTB Service Center

1050 Waima Road,  
Huangpu District,  
200011  
Tel: 021-63526580

### SZV SUZ Service Center

No.225, Xinghai Street,  
Industrial Park,  
Suzhou 215021  
Tel: 0512-62565600

### HGH HGE Service Center

1F, Building 2,  
No. 28 Tong Xie Road,  
Hangzhou 310021  
Tel: 0571-28118118

### NGB Service Center

No. 65 north road sheng mei,  
Hi-tech zone,  
Ningbo 315040  
Tel: 0574-27625000

### XMN LXM Service Center

Northwest Side,1/FL.Wanshan  
Industrial Bldg,  
No.78 Huli Dadao,  
Xiamen 361009  
Tel: 0592-2616088

### CAN GZW Service Center

No.3 Block, #18 Shi Tan Xi  
Road,Baiyun District,  
Guangzhou 510430  
Tel: 020-22256611

### SZX SFZ Service Center

1/F,Block 2,  
International E-commerce Park,  
NO.105 MeiHua RD.,  
Shangmeilin, Futian Dist,  
Shenzhen 518049  
Tel: 0755-83288043

### DGM DGU Service Center

3F Office Building,  
Intelligent Valley Jinfu,  
2nd RoadLiaobu Twon,  
Dongguan 523078  
Tel: 0769-22329333

### ZSN Service Center

No.6, Chengnan 1st Road,  
Nan District,  
Zhongshan 528455  
Tel: 0760-23338686

### DHL-Sinotrans Intl Air Courier Ltd.

No.18 Ronghua South Road BDA  
Beijing  
China 100176

For contact details of the DHL Express office nearest to you, please visit our website at [cn.dhl.com](http://cn.dhl.com)  
or call the customer service hotline on 95380

Valid: 1st January 2020

The information in this guide is correct as of 1st January 2020. DHL reserves the right to amend or modify any of the information at any time.