KASH Eagles Volleyball

Parent's/Volunteer's Code of Conduct

- ❖ I will assist my player in commitment to the team by being on time for practices and games and completing the season to the best of her ability. If an absence is unavoidable, I will make sure my player notifies the coach in a timely manner. (Missed practice notification--24 hours ahead unless illness and/or emergency. Missed game notification—a full week ahead or more unless illness or emergency).
- I will address the officials and both our and the opposing team's players, coaches and parents in a positive, respectful, and encouraging manner.
- ❖ If I have a valid concern, I will handle it in a biblical manner through the proper channels, first to the coach in an email or text to set up a time to discuss the concern and then the board if needed.
- ❖ I will honor my commitments as a volunteer, realizing once I signed up, I am responsible for fulfilling that commitment. I will meet the required commitment of concession stand service and game day jobs.
- ❖ I will support the program and coaches and encourage the team. I will refrain from gossip and criticism of officials, coaches, and team players.
- ❖ I will agree to follow the following complaint procedure:
 - If you have a question concerning coaching philosophy or playing time, we ask that you please do not address these problems at practice or game time unless a situation of danger or immediate emergency.
 - o First, please pray about the situation and allow at least 24 hours to pass before you contact the coach.
 - o Please email the coach after 24 hours and then allow the coach two or three days to respond to your email.
 - o The coach may want to have a private face-to-face conversation or address the matter by phone.
 - o Please refrain from discussing with other players or parents. We want to encourage our players to handle situations in a Christ-like manner and avoid gossip.