



January 1, 2020

Sales Terms

Payment

We accept Check, Cash, or Credit Card payments. 3.5% fee will be added to Credit Card transactions to cover the fees charged by our processor.

All *checks need to be made out to Rajala Mill Company.*

If payment is made by mail please use the following mailing address:

*Rajala Mill Company
PO Box 23
Bigfork, MN 56628*

Our products are custom and made to order, requiring *advance payment or deposit.*

If payments will be coming from a bank or title company, please allow time for them to prepare payments, as they have varying lead times and policies for issuing payment.

Orders under \$1,000.00 require full payment in advance prior to starting your order.

Orders over \$1,000.00 require 50% deposit prior to starting your order. The balance is due prior to shipment or upon agreed completion date, whichever occurs first.

Orders which are not shipped/picked up and not paid upon completion date will be assessed a storage fee of 1.5% of the balance due per month. We will store orders which have been paid in full at no charge for a reasonable amount of time.

Returns

MTM produces nearly every shipment to order. We do not accept returns of items that have been produced to the specifications and the quantities ordered by the customer. Any errors we have made will be corrected by us. Our liability is limited to the value of the products we produce.