

Cancellation Policy

NATHALY MORA

COACHING

We understand that unexpected situations may arise that require changes to scheduled coaching sessions. To ensure fairness and effective scheduling, we have established the following cancellation policy:

1. Cancellation Notice:

- We kindly request a minimum of 24 hours' notice for any session cancellation or rescheduling.
- Cancellations should be made by contacting your parenting coach directly via email or text.

2. Late Cancellation or No-Show:

- If you cancel a session with less than 24 hours' notice or fail to attend a scheduled session without prior notice (no-show), the session will be considered forfeited.

3. Rescheduling:

- We understand that unexpected events can occur. If you need to reschedule a session, we will make every effort to accommodate your request based on the coach's availability.

4. Refunds:

- Refunds are not provided for canceled or missed sessions.

5. Exceptions:

- Exceptions to this policy may be considered in cases of emergencies or extenuating circumstances. Please contact your parenting coach as soon as possible to discuss such situations.

6. Payment for Missed Sessions:

- Clients are responsible for the full session fee for any missed sessions due to late cancellation or no-show.

7. Regular Attendance:

- Consistent attendance and active participation are essential for achieving your parenting goals. We encourage you to prioritize and attend your scheduled coaching sessions.

By engaging in our parenting coaching services, you acknowledge that you have read, understood, and agreed to this cancellation policy. We appreciate your cooperation in helping us maintain an effective and efficient coaching schedule.

If you have any questions or need further clarification on our cancellation policy, please do not hesitate to contact your parenting coach.

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