WORK & TRAVEL USA

### Brittain Monterey Bay Suites - Pool Attendant

### **HOST INFORMATION**

**Company Description:** 

Enjoy the sun and sand in Myrtle Beach while earning money and gaining experience!

*Monterey Bay Suites* is one of Myrtle Beach's favorite oceanfront properties! *Brittain Resorts & Hotels* manages over 20 resorts, 35 restaurants and bars and 6 Starbucks locations all with a reputation for providing an exceptional guest and employee experience. We love having our J-1 students every year!

*Myrtle Beach is the 'Sun Fun Capital' and 'Golf Capital of the World', the showpiece of the Grand Strand, a 60-mile span of white sandy beach that runs from Little River to Pawleys Island, South Carolina. There are 14 million visitors annually, Myrtle Beach offers an extensive list of family friendly attractions, premier restaurants, shopping destinations, and a variety of outdoor entertainment.* 

#### Check us out on social media!

Instagram | TikTok | Facebook | Website

Host Website: https://www.montereybaysuites.com/

Site of Activity: Brittain Monterey Bay Suites

Parent Account Name: Brittain Resorts and Hotels

Host Address: 6804 N Ocean Blvd Myrtle Beach , South Carolina , 29572

Nearest Major City: Myrtle Beach , South Carolina , Less than 10 miles away

## **PLACEMENT INFORMATION**

#### Job Description:

We are seeking hardworking and reliable pool attendants who enjoy being outdoors! As a pool attendant, you will be responsible for greeting all guests with a positive attitude, enforcing all poolside rules, preventing unsafe behavior, and cleaning the pool deck and other designated areas.

Responsibilities of the Pool Attendant include, but are not limited to:

-Greets all guests with a positive attitude

-Enforces all poolside rules and prevents unsafe behavior
-Cleans the pool deck and other designated areas
-Removes soiled towels and places them in the dirty bins
-Replenishes clean towels and removes the dirty bins
-Empties full trash bins on the pool decks
-Communicates with housekeeping to keep a replenishment of clean pool towels
-Provides excellent guest service on the pool decks by assisting guests with their needs and questions
-Ensures that all guests have a property issued bracelet
-Explains all safety guidelines to guests entering the water slide
-Removes towels from lounge chairs after periods of being unattended
-Cleans up at the end of the day by returning all chairs, tables, and lounge chairs to their proper places
-Inspects entire pool area, replacing any missing items and/or repairing when possible
-Ensures all pool furniture is in clean and orderly fashion
-Assist guests with towels, chairs and umbrellas on pool decks
-Report any unsafe work condition to their supervisor

What are we looking for? -Intermediate English skills -Friendly attitude -Someone who enjoys being outdoors

#### Typical Schedule:

Due to the cyclical nature of the hospitality business, team members may be required to work varying schedules to reflect the business needs of the resort, including weekends and holidays.

#### Seasonal changes to job duties or available hours: Yes

Due to the cyclical nature of the hospitality business, team members may be required to work varying schedules to reflect the business needs of the resort, including weekends and holidays.

Drug Test required: No

## COMPENSATION

Hourly Wage: \$13

Eligible for Tips: No

Estimated weekly wages including tips: \$416

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 32

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 32

#### **Overtime Policy:**

Yes, paid after 40 hours





Intermediate

Required to be 21+: No

Previous Experience required: No

*Qualifications & Conditions Lifting* 

Lifting requirement: 50lbs/22kgs

#### Description:

•You will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and crouching or bending at the knee to clean. •You will be required to walk or stand for long periods of time, push or pull a linen cart up to 100 lbs. (43 kg), lift up to 40 lbs. (18 kg) on a repeated basis.

*Standing for entire shift Handling cleaning chemicals Working outdoors Working under direct sunlight* 

Job Training required: Yes

*Length of job training: Up to 2 weeks* 

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: Yes

Monday

Training requirements:

You will train up to 2 weeks, as needed. Hours per week may vary during training. Expect to work at least 32 hours.

Need to wear uniform: Yes

#### Uniform Policy:

*You will be provided with a uniform top. Shoes must be sneakers/tennis shoes. Khaki pants/shorts are preferred, but blue solid color is acceptable.* 

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Follow the company guidelines on personal hygiene. Your uniform must be clean and you must maintain good hygiene, bathe daily and use deodorant. No visible tattoos or facial piercing. Hair must be neat, conservative, clean and of a natural color. Hair that is shoulder length or longer must be gathered in a neat ponytail.

## **CULTURAL OPPORTUNITIES**

#### Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Sporting Events, Holiday Events, Evening baseball game

#### Additional Details about Cultural Offerings:

We'll arrange a night out at a baseball game! The **Myrtle Beach Pelicans baseball team** is the affiliated with the famous Chicago Cubs and it is a fun evening out for everyone.

J-1 students with the Pelican's mascot!

#### Local Cultural Offering:

We'll provide you information and directions to the All Nations Café where Exchange Visitors can get **free dinner 2 nights a week** and meet others from all countries. We'll tell you how to get discounts on local attractions.

### HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

#### Employer-owned or employer-arranged housing description:

Participants are not required to stay in employer-owned housing. If you choose to stay in employer-owned housing, you must sign and abide by the housing agreement. There are 3 employer-owned housing sites. Housing assignments are made by the employer. There will be no more than 6 people in a unit. Units are NOT co-ed. Units contain beds and linens (towels, bed sheets, blankets, pillows, pillow cases). Each unit has at least one bathroom, and no more than 4 people will share a bathroom. Laundry (washer/dryer) is available on-site at each housing location. Kitchen facilities are available on-site at each housing location (some are located inside units, and some are in a common area). Rent includes cable TV, Wi-Fi and utilities. Housing costs can range from \$105 - \$165 per week. Housing is only available starting on your agreed upon arrival date. If you arrive prior to your agreed upon arrival date, you will have to secure your own housing until that date. Students are required to move out of their housing within 2 days of the work end date noted on their job agreement. Housing Locations: 1) 2801 N Ocean Blvd, Myrtle Beach SC 29577 2) 403 24th Avenue N. Myrtle Beach, SC 29577 3) 2300 S Ocean Blvd, Myrtle Beach SC 29577 Additional housing locations may be added if needed.

Lease Agreement: Yes

#### **Onsite Amenities:**

WiFi: Yes
Description:
WiFi is provided in housing
Phone Service: Yes
Description:
There is reliable cell phone service throughout Myrtle Beach.
Kitchen facilities: Yes
Description:
Each unit has a kitchen or access to kitchen facilities.
Laundry facilities: Yes
Description:

Each employee-housing location has at least one on-site washing machine and dryer.

#### Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 6

Suggested Occupancy Per Room: 1 - 6

Rooming Arrangement Description:

Participants are not required to stay in employer-owned housing. Housing assignments are made by the employer. You may request to share a unit with friend(s), but units are NOT co-ed. Roommate requests are not guaranteed, but we will try to accommodate them if notified well in advance of your arrival. There will be no more than 6 people in a unit and no more than 4 people will share a bathroom.

#### Provided Housing Cost:

*Required to Pay for Provided Housing: Yes Cost per Week: \$165* 

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

*Housing Deposit: Yes Cost: \$100 Description: \$100 deposit is deducted from the paycheck over 4 pay periods (\$25 a week until fully paid).* 

Housing Deposit Refundable: Yes

#### Conditions for Deposit Refund:

The deposit will be refunded if the unit meets housing guideline standards upon move-out. You could lose your deposit if you do not follow the guidelines. This includes but is not limited to: if unit is not kept clean; unauthorized people in unit; or if you leave the housing or your job.

*Details About Deposit Refund: The housing deposit will be refunded through payroll.* 

#### Transportation to Worksite:

Walking Commute Time Estimated commute time: Under 15 minutes

Description: Some housing locations are within walking distance of the property. If you are placed in a housing location that is not within walking distance, there are options for local bike rentals and public transportation.

Biking Estimated commute time: Under 15 minutes

*Bicycles are provided free of charge: No Bicycles are not provided: Yes Bicycles are available to rent: No* 

Estimated cost: \$

Description: Bicycle rentals are handles through local bike shops or the International Students Center. International Students Center (an option for bike rentals): https://www.facebook.com/groups/ISCMB/

*Local Bus, Subway or Train Estimated commute time: Under 15 minutes* 

Estimated cost: \$2

Total: No Per Day: Yes

Description: Public transportation via bus is available through CoastRTA. It is \$1.00 to board the bus, unless you are on Route 21. CoastRTA provides translation services for any transportation questions. Information: https://coastrta.com/j-1-travel-information/

# **ARRIVAL INFORMATION**

#### Arrival Instructions:

- Arrival Days: Pick-up will be provided only on your assigned arrival date, which will be 2-3 days before your Monday start date. You will confirm this date with us after you are offered a position and book your travel.
- Arrival Hours: Pick-up will be available only if you arrive between 7:00 AM and 9:30 PM EST on your assigned arrival date.
- Arrival Locations: Pick-up is offered only from Myrtle Beach International Airport (MYR) or the Myrtle Beach Bus Station (511 7th Ave N, Myrtle Beach, SC 29577).
- *Important:* If you arrive before your assigned arrival date or outside of arrival hours (before 7:00 AM or after 9:30 PM), you will need to arrange your own transportation and temporary accommodations. You will not be able to move into housing until your assigned date. We recommend staying at the Red Roof Inn (2801 South Kings Hwy, Myrtle Beach, SC 29577) and requesting the J-1 room rate. Pick-up from the hotel can be arranged on the morning of your assigned arrival and move-in date. Pick-up will be provided only on your assigned arrival date, which will be 2-3 days before your Monday start date. You will confirm this date with us after you are offered a position and book your travel.

#### Suggested Arrival Airport:

Myrtle Beach, MYR, Less than 10 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:

#### Suggested After-Hours Accommodation:

Red Roof Inn 2801 South Kings Hwy Myrtle Beach , South Carolina 29577 https://www.redroof.com/property/SC/Myrtle-Beach/RRI232 843-646-4444 \$75 to \$100

### TRAINING AND ONBOARDING

#### Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Student start dates are on Mondays only. On Wednesday, you will attend the Myrtle Beach J-1 Student Orientation meeting at the Seacoast Vineyard Church. This orientation reviews information on bike rentals, applying for a Social Security Card, safety, bank accounts, cell phones, and more. There is a Social Security Administration office at 611 Burroughs and Chapin Blvd, Myrtle Beach, SC 29577, which is near all work locations if needed.

Nearest SSA Office: Myrtle Beach , South Carolina , Less than 10 miles

#### Other:

Wage Payment Schedule:

Pay is distributed weekly on Fridays. Direct deposit and paper check are available.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Follow the company guidelines on personal hygiene. Your uniform must be clean and you must maintain good hygiene, bathe daily and use deodorant. No visible tattoos or facial piercings. Hair must be neat, conservative, clean and of a natural color. Hair that is shoulder length or longer must be gathered in a neat ponytail.

Second Job Availability: Yes, likely

Applicable Company Policies:

Smoking is not permitted in housing or at worksites. Second jobs are allowed, but your second job must work around your schedule with Brittain Resorts & Hotels.

# **COMMUNITY AMENITIES**

#### Walking Distance from Worksite:

Restaurants, Internet Cafe

#### Walking Distance from Housing:

Food Market, Restaurants

#### In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library