

Brittain Caribbean Resort and Villas - Housekeeping Room Attendant

HOST INFORMATION

Company Description:

Enjoy the sun and sand in Myrtle Beach while earning money and gaining experience!

Caribbean Resort & Villas is one of Myrtle Beach's favorite oceanfront properties. It is located near one of Myrtle Beach's most visited attractions - Broadway at the Beach (full of shopping, restaurants, and fun things to do)!

Brittain Resorts & Hotels manages over 20 resorts, 35 restaurants and bars and 6 Starbucks locations all with a reputation for providing an exceptional guest and employee experience. We love having our J-1 students every year!

There are many opportunities to secure a second job within the community.

Your employer-provided housing is primarily located on Ocean Boulevard, directly on the beach!

Myrtle Beach is the 'Sun Fun Capital' and 'Golf Capital of the World', the showpiece of the Grand Strand, a 60-mile span of white sandy beach that runs from Little River to Pawleys Island, South Carolina. There are 14 million visitors annually, Myrtle Beach offers an extensive list of family friendly attractions, premier restaurants, shopping destinations, and a variety of outdoor entertainment.

Check us out on social media! Instagram | TikTok | Facebook | Website

Host Website: https://www.caribbeanresort.com/

Site of Activity: Brittain Caribbean Resort and Villas

Parent Account Name: Brittain Resorts and Hotels

Host Address: 3000 North Ocean Boulevard Myrtle beach, South Carolina, 29577

Nearest Major City: Myrtle Beach , South Carolina , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

As a Housekeeping Room Attendant, you will be responsible for ensuring the cleanliness of the resort.

Job Duties include but are not limited to:

- Clean bathrooms, which includes toilet, sinks, bathtubs, showers and floors
- Remove items from the refrigerator, stove, and microwave.
- Clean refrigerator, stove, microwave, and any additional appliances inside and out.
- Load and unload dishes from the dishwasher, drying dishes, and putting them away in proper places.
- Clean tiled floors with the use of brooms and mops.
- Change bed linens in a neat and clean manner.
- Remove and collect linens for laundering and transporting them to the designated areas.
- Clean rugs, carpets, and upholstered furniture using vacuum cleaners.
- Dust furniture and equipment.
- Empty wastebaskets and cleaning them inside and out.
- Use chemical-based products to clean tubs, sinks, countertops, mirrors, toilets, door panels and shower curtains.
- Replenishing trash bags, soaps, bathroom items, and other supplies.
- Transporting all trash and waste to disposal areas, as instructed.
- Demonstrate a high level of customer service.
- Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, guest complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Must be able to lift/push up to 50 lbs/32kg.
- No allergies to cleaning products.

Typical Schedule:

Expect to always work Friday, Saturday, Sunday. Hours vary, but usually begin at 8 AM and end when all rooms are clean (usually 4pm - 6pm).

Seasonal changes to job duties or available hours: Yes

Due to the cyclical nature of the hospitality business, team members may be required to work varying schedules to reflect the business needs of the resort, including weekends and holidays.

Drug Test required: No

COMPENSATION

Hourly Wage: \$15

Eligible for Tips: No

Estimated weekly wages including tips: \$480

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 32

Potential fluctuation in hours per week:

If hours are available, you may get overtime pay after reaching 40 hours a week.

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

Yes, paid after 40 hours

JOB REQUIREMENTS

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

•You will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and crouching or bending at the knee to clean. •You will be required to walk or stand for long periods of time, push or pull a linen cart up to 100 lbs. (43 kg), lift up to 40 lbs. (18 kg) on a repeated basis.

Standing for entire shift

Handling cleaning chemicals

Job Training required: Yes

Length of job training:

Up to 2 weeks

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: Yes

Monday

Training requirements:

You will train up to 2 weeks, as needed. Expect to work a minimum of 32 hours per week during training.

Need to wear uniform: Yes

Uniform Policy:

You will be provided with two uniform tops and pants. Non-slip footwear is required and may be purchased locally.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Follow the company guidelines on personal hygiene. Your uniform must be clean and you must maintain good hygiene, bathe daily and use deodorant. No visible tattoos or facial piercing. Hair must be neat, conservative, clean and of a natural color. Hair that is shoulder length or longer must be gathered in a neat ponytail.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Holiday Events, Sporting Events, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Evening baseball game

Additional Details about Cultural Offerings:

We'll arrange a night out at a baseball game! The **Myrtle Beach Pelicans baseball team** is the affiliated with the famous Chicago Cubs and it is a fun evening out for everyone.

J-1 students with the Pelican's mascot!

Local Cultural Offering:

We'll provide you information and directions to the All Nations Café where Exchange Visitors can get free dinner 2 nights a week and meet others from all countries. We'll tell you how to get discounts on local attractions.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

Participants are not required to stay in employer-owned housing. If you choose to stay in employer-owned housing, you must sign and abide by the housing agreement. There are 3 employer-owned housing sites. Housing assignments are made by the employer. There will be no more than 6 people in a unit. Units are NOT co-ed. Units contain beds and linens (towels, bed sheets, blankets, pillows, pillow cases). Each unit has at least one bathroom, and no more than 4 people will share a bathroom. Laundry (washer/dryer) is available on-site at each housing location. Kitchen facilities are available on-site at each housing location (some are located inside units, and some are in a common area). Rent includes cable TV, Wi-Fi and utilities. Housing costs can range from \$105 - \$165 per week. Housing is only available starting on your agreed upon arrival date. If you arrive prior to your agreed upon arrival date, you will have to secure your own housing until that date. Students are required to move out of their housing within 2 days of the work end date noted on their job agreement. Housing Locations: 1) 2801 N Ocean Blvd, Myrtle Beach SC 29577 2) 403 24th Avenue N. Myrtle Beach, SC 29577 3) 2300 S Ocean Blvd, Myrtle Beach SC 29577 Additional housing locations may be added if needed.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes
Description:

WiFi is provided in housing.

Phone Service: Yes Description:

There is reliable cell phone service throughout Myrtle Beach.

Kitchen facilities: Yes

Description:

Each unit has a kitchen or access to kitchen facilities.

Laundry facilities: Yes

Description:

Each employee-housing location has at least one on-site washing machine and dryer.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 6

Suggested Occupancy Per Room: 1 - 6

Rooming Arrangement Description:

Participants are not required to stay in employer-owned housing. Housing assignments are made by the employer. You may request to share a unit with friend(s), but units are NOT co-ed. Roommate requests are not guaranteed, but we will try to accommodate them if notified well in advance of your arrival. There will be no more than 6 people in a unit and no more than 4 people will share a bathroom.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$165

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100
Description:

\$100 deposit is deducted from the paycheck over 4 pay periods (\$25 a week until fully paid).

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The deposit will be refunded if the unit meets housing guideline standards upon move-out. You could lose your deposit if you do not follow the guidelines. This includes but is not limited to: if unit is not kept clean; unauthorized people in unit; or if you leave the housing or your job.

Details About Deposit Refund:

The housing deposit will be refunded through payroll.

Transportation to Worksite:

Walking Commute Time Estimated commute time: Under 15 minutes

Description: Some housing locations are within walking distance of the property. If you are placed in a housing location that is not within walking distance, employer transportation will be provided.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes Bicycles are available to rent: No

Estimated cost: \$

Description: Bicycle rentals are handled through local bike shops or the International Students Center. International Students Center (an option for bike rentals): https://www.facebook.com/groups/ISCMB/

Employer-Provided Transportation

Estimated commute time: 15 to 30 minutes

Employer-Provided Transportation is free of charge

Description: If working as a Housekeeping Room Attendant, employer shuttles provide pick-up from housing if farther than walking distance or by providing bus passes on the local transit.

Local Bus, Subway or Train

Estimated commute time: 15 to 30 minutes

Estimated cost: \$2 Total: No Per Day: Yes

Description: Public transportation via bus is available through CoastRTA. It is \$1.00 to board the bus, unless you are on Route 21. CoastRTA provides translation services for any transportation questions. Information: https://coastrta.com/j-1-travel-information/

ARRIVAL INFORMATION

Arrival Instructions:

- Arrival Days: Pick-up will be provided only on your assigned arrival date, which will be 2-3 days before your Monday start date. You will confirm this date with us after you are offered a position and book your travel.
- Arrival Hours: Pick-up will be available only if you arrive between 7:00 AM and 9:30 PM EST on your assigned arrival date.
- Arrival Locations: Pick-up is offered only from Myrtle Beach International Airport (MYR) or the Myrtle Beach Bus Station (511 7th Ave N, Myrtle Beach, SC 29577).
- Important: If you arrive before your assigned arrival date or outside of arrival hours (before 7:00 AM or after 9:30 PM), you will need to arrange your own transportation and temporary accommodations. You will not be able to move into housing until your assigned date. We recommend staying at the Red Roof Inn (2801 South Kings Hwy, Myrtle Beach, SC 29577) and requesting the J-1 room rate. Pick-up from the hotel can be arranged on the morning of your assigned arrival and move-in date. Pick-up will be provided only on your assigned arrival date, which will be 2-3 days before your Monday start date. You will confirm this date with us after you are offered a position and book your travel.

Suggested Arrival Airport:

Myrtle Beach, MYR, Less than 10 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:

Suggested After-Hours Accommodation:

Red Roof Inn 2801 South Kings Hwy Myrtle Beach , South Carolina 29577 https://www.redroof.com/property/SC/Myrtle-Beach/RRI232 843-646-4444 \$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Student start dates are on Mondays only. On Tuesday you'll attend the Myrtle Beach J-1 Student Orientation meeting at the Seacoast Vineyard Church, which is walking distance from your hotel. There you will learn about Myrtle Beach, get bicycle and beach safety tips and apply onsite for your Social Security card and bank account. You can also get a SIM card for your phone.

Nearest SSA Office: Myrtle Beach , South Carolina , Less than 10 miles

Other:

Wage Payment Schedule:

Weekly paycheck

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Follow the company guidelines on personal hygiene. Your uniform must be clean and you must maintain good hygiene, bathe daily and use deodorant. No visible tattoos or facial piercing. Hair must be neat, conservative, clean and of a natural color. Hair that is shoulder length or longer must be gathered in a neat ponytail.

Second Job Availability: Yes, likely

Applicable Company Policies:

Smoking is not permitted in housing or at worksites. Second jobs are allowed, but your second job must work around your schedule with Brittain Resorts & Hotels.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Restaurants

Walking Distance from Housing:

Food Market, Restaurants

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library