



# ROBIN STREET MEDICAL CENTRE

Dear Valued patients,

We wish to inform our patients of **Robin Street Medical Centre** that during the **month of May 2023** our practice will be transitioning to **Mixed Billing**.

Our mission statement at **Robin Street Medical Centre** has always been to provide high-quality health care delivered by a team who are proud of our work in the community.

For many years, Medicare rebates have failed to keep pace with inflation and do not reflect the cost of delivering high-quality general practice services. The Government froze Medicare rebates for 4 years and then in 2017 began indexing them at just 1.4% per year. However, the cost of running a practice has continued to rise by 4-6% annually over the past 10 years.

This decision was not taken lightly. Up until now, we have had to absorb increasing costs and have resisted a movement to charge patients a consultation fee. However, to continue delivering the best standard of care for our patients, this is no longer sustainable.

We will continue to **bulk bill** the following patients who have one of the following cards which is current:-

**Pension / Concession / DVA / Health Care Card Holders**  
**Children under 16 years of age**  
**65 years old and over**

Everyone else will be charged a consultation fee. Fees and charges are available on our website, displayed in the waiting room in our clinic and patient information brochures will be available for all patients at Reception

Fees for **private patients** with **NO Medicare Card** increased on **17<sup>th</sup> April, 2023**.

We will continue to invoice **Work Cover** and **TAC claims directly** to the **employer** or **insurance company** with patients who have an **accepted claim**.

We would like to take this opportunity to thank you for your understanding and look forward to seeing you again soon at **Robin Street Medical Centre**.

Kind regards

Management