



Limited Warranty for Carriage House "Custom Wood Series" Garage Doors

The distributor of Skyridge Garage Doors "Custom Wood" products Sells warrants to the original purchaser of the Skyridge Garage Doors LLC residential garage door(s) indicated below that subject to all of the terms and conditions hereof the door(s) will be free from defect(s) in materials and workmanship for a period of twelve months from the original date of purchase. This warranty excludes the glass and the decorative hardware attached to door(s). Seller's obligation under this warranty is specifically limited to repairing or replacing, at its option, any part of the door(s) which is determined by Skyridge Ownership to be defective during the warranty period. All labor charges, including repair, replacement, labor, painting and transportation are excluded, and will be the responsibility of the owner or Buyer. REQUIRED PAINTING AND/OR STAINING REQUIREMENTS: Skyridge Garage Door Custom Wood Series are a specialty product, and require special finishing and care both prior to installation and during service. Failure to follow the finishing and care instructions will void the warranty. Paint Grade door sections must be painted on all six sides; front, back, sides all edges with one (1) coat of exterior grade primer, and two (2) coats of high-quality exterior grade paint. Stain Grade door sections must be stained on all six sides; front, back, side (back side is optional, but still must be sealed) and all edges with A high quality exterior grade oil based stain (water based stains or stains containing paraffin are not recommended as they require more maintenance and do not provide the necessary protection for wood garage doors) and B high quality exterior oil based sealer applied in accordance with the manufacturer's instructions. All of the paint and stain requirements must be finished in this manner within two (2) days after receipt. (Note: Any damage caused by painting/staining the door(s) between sections without allowing proper drying time and/or not allowing sections proper separation from contact before drying, are not covered under this warranty.) Proof of finishing before installation or with the 24 hours of installation is required for all claims. Damage caused by exposure to weather prior to finishing is excluded from this warranty. Note that due to differences in natural wood characteristics, the uniformity of wood section color and grain is not warranted. As a natural characteristic of wood, some splitting and cracking may occur. Door(s) finished with medium to dark shades (dark shades are not recommended on southern or western exposures) will increase the likelihood of this occurring. Oversized face and trim materials will also increase the risk of this occurring and is not considered a manufacturing defect. With the expanding and contracting of wood materials (this is a natural occurrence of the material) some of the filler may slightly pop up from the holes. Sanding and refinishing (part of the necessary maintenance) will correct this. This is not a factory defect and is not covered under warranty. Door(s) with electric openers must follow the manufacturer's instruction manual for installation. NOTE: Do not under any circumstances pull on the release rope while the garage door is in the open position. Serious injury or death may occur! After installation, additional care of the door(s) is required during service. The door(s) must be protected from excessive exposure to the sun. It is the owner's obligation to periodically inspect the door finish. If the finish becomes weathered, deteriorated or thin, then the affected surfaces must be finished as per the above finishing instructions. Damage caused by failure to do so is excluded from this warranty. This warranty applies only to garage door(s) which are installed in single-family residential applications. It does not cover any door installed in a commercial, industrial or other non-residential application. This warranty is made only to the original purchaser of the doors and is not transferable or assignable. This warranty does not apply to any door(s) which has been altered or repaired by any person not authorized by Skyridge Garage Doors. This warranty does not apply to any door(s) or component(s) which has been damaged or deteriorated due to misuse, accident, improper finishing or failure to provide necessary maintenance. THERE IS NO WARRANTY OF MERCHANTABILITY, WARRANTY OF FITNESS FROM ANY PARTICULAR PURPOSE OR ANY OTHER IMPLIED WARRANTY BEYOND THE ONE (1) YEAR PERIOD DESCRIBED ABOVE. SELLER WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ANY FURTHER LOSS, WHICH MAY ARISE IN CONNECTION WITH ANY CLAIM. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. Skyridge Garage Doors has not established any informal dispute settlement procedure of the type described in the Magnuson-Moss Warranty Act. Claims under this warranty must be made in writing promptly after discovery and within the warranty period. Proof of purchase and identification as the original purchaser may be required. For any other questions or concerns about our warranty please call us via email or phone.

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