

Limited Warranty for Aluminum "Arora Series" Garage Doors

Skyridge Garage Doors LLC ("Seller", "Skyridge", "we") warrants to the original purchaser of the aluminum garage door ("Product") that the Product and all components thereof will be free from defects in materials and workmanship under normal use for the duration of the warranty period, starting from the date of pick-up, subject to the terms and conditions hereof.

Warranty period applies to the following:

SR022	3 Years	3 Years	1 Year	3 Years
Model	Sections	Glass	Anodization	Hardware

Warranty applicable only if:

- The defective section(s) of the Product are returned to the Seller prior to installation, along with proof of purchase and a written notice of the defect including description and pictures of the faulty Product.
- The Product is not damaged due to installation, such as drilling into the door, which will void the warranty.
- The Product is properly installed, operated and maintained according to the Seller's instructions.
- The Product is not damaged due to neglect, misuse, abuse, accident, vandalism, fire, flood or other natural disaster.
- The Product is not altered, modified or repaired by anyone other than the Seller or its authorized service representative.

Warranty does not cover damage as a direct result from:

- Paint not applied per the Seller's specifications.
- Salt damage or corrosion.
- Normal fading or discoloration due to age and UV radiation.
- Poor installation or alignment of the Product or its components.
- Accident or casualty that damages the Product or its components.
- If replacement of an entire section is desired, the section must be free of damage as a result of installation including holes drilled for hardware.
- Evidence of Product cleaned with a power washer.

This Warranty does not apply to any damage or defect resulting from: (a) any repair or alteration taken by you or any third party without prior written notice to and approval from Skyridge; (b) any use of parts, accessories, or attachments not authorized by Skyridge for use in its products; (c) any routine maintenance and related items, or minor adjustments or damage caused by your installer during delivery or installation; or (d) any minor scratches that do not affect the functionality of the product. The customer will be responsible for the sole cost and risk of any such repair, alteration, use, maintenance, adjustment, or damage. The Seller's liability under this warranty is limited to the repair, replacement or refund as described above, and does not include any incidental or consequential damages, such as loss of use, property damage or personal injury.

The Manufacturer warrants that, for the duration of the warranty period specified above: (a) the Sections will not crack, loosen or sag excessively; (b) the Glass will not delaminate or crack due to defective manufacturing; (c) the Anodization will not peel or fade beyond the normal effects of weathering; and (d) the Hardware will be free from manufacturing defects. If you would like to file a warranty claim with Skyridge Garage Doors LLC please provide us with a written notice of faulty product prior to the termination of the warranty period, including images, detailed description of the issue and proof of purchase. You may email a warranty request at skyridgegaragedoors@gmail.com or supply a written request in person at 1358 W 465 S Orem, UT 84058. Additional information may be obtained by calling (801) 822-1724. If a defect covered by this warranty occurs during the warranty period, Skyridge will, at its sole option, either repair or replace the defective component(s) of the Product, or refund the purchase price of the defective door or component(s), excluding any labor or installation charges. Skyridge reserves the right to verify any claims of defect via inspection of Product. This limited warranty is non transferable and applies only to the original buyer of the Product.

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Shop hours: 7:00am-3:00pm Office hours: 8:00am-3:30pm



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