

We have had quite a few enquiries in relation to these works but as your constituent notes, Openreach have permitted development rights and as such it is not something that the Council as Planning Authority have any remit to regulate nor role in requiring Openreach to engage with communities.

Officers have been advising concerned residents to contact Openreach directly to raise any concern that they may have regarding why the poles are being installed and why there was no prior warning or notification of the installation.

I have included the relevant contact details for your assistance:

<https://www.openreach.com/>

<https://www.openreach.com/help-and-support/when-to-get-in-touch-with-openreach>

<https://www.openreach.com/help-and-support/when-to-get-in-touch-with-openreach/complaints-policy>