

# **Policies**

## **RETURN POLICY**

There will be a 25% restocking charge on all Metal roofing, siding and trim products.

There will be a 10% restocking charge on all other material.

On all refunds, the material must be returned in original condition & accompanied with a sales receipt within 30-days of the date of purchase.

Upon returning, the condition of the material returned will be determined by CRC.

## **STOCKING & PRICING POLICY**

Some products listed in the price book are not kept in stock at all times. If they are not in stock, we will special order them for you. Prices are also subject to change without notice, due to the market fluctuations. Please call us to verify the availability, pricing, or to inquire about any of our products.

## **SPECIAL ORDER POLICY**

We require a 50% deposit on most special order products and special building packages.

## **STORAGE POLICY**

All orders on stock products must be picked up or arrangements made for delivery, within ten (10) working days from the date of order. After this time the material will be placed back into stock. Any extension time must be verified through Mr. Artecona.

## **DELIVERY SERVICE**

CRC offers a delivery service to its customers. Please call for pricing. Deliveries will be COD, unless credit is approved prior to shipping.

## **CREDIT**

Please allow 2-weeks to approve your account. We appreciate your business, but we are a small company. Our credit limits are small and have 30-day terms.

## **PAYMENT**

There will be a \$35.00 service charge on all checks returned.