

Terms and Conditions Effective Date: September 19, 2025

Welcome to WaxThatWick Candle (“we,” “our,” or “us”). These Terms and Conditions (“Terms”) govern your use of our website, www.waxthatwick.com, and any purchases made through it.

By accessing our website or placing an order, you agree to be bound by these Terms. If you do not agree, please do not use our site or services.

1. Use of Our Website You agree to use our website for lawful purposes only and in a way that does not infringe the rights of others or restrict or inhibit their use of the site. You may not: - Use the site in any way that causes, or may cause, damage to the website or impair its performance - Attempt to gain unauthorized access to any part of the site or server - Reproduce, duplicate, copy, sell, or exploit any portion of the site or content without written permission

2. Product Information We do our best to ensure that product descriptions, images, pricing, and availability are accurate and up to date. However, we cannot guarantee that all information is always error-free. We reserve the right to correct any errors or omissions and to update product information at any time without prior notice.

Please note: - Colors may appear differently depending on your screen settings. - Our candles are handmade in small batches, so slight variations may occur. - Candle safety guidelines must be followed at all times to prevent injury or damage.

3. Orders & Payment All orders placed through www.waxthatwick.com are subject to acceptance and availability. We reserve the right to cancel or refuse any order at our discretion.

Payments are processed securely through third-party providers (e.g., PayPal, Stripe, Shopify Payments). We do not store or have access to your full payment information.

Prices are listed in [USD or your currency] and are subject to change without notice.

4. Shipping & Delivery We currently ship within [your shipping regions or countries]. Shipping rates and delivery times are displayed at checkout.

Please ensure your shipping information is correct when placing your order. WaxThatWick is not responsible for delays or losses due to incorrect addresses or courier issues.

5. Returns & Refunds Due to the nature of our handmade products, we do not offer returns or exchanges unless your item arrives damaged or defective.

If your order arrives damaged: - Contact us at [your email] within 3 days of delivery - Include your order number and clear photos of the damaged item(s) - We will review and issue a replacement or refund as appropriate

We reserve the right to deny refund or replacement requests if abuse of the policy is suspected.

6. Intellectual Property All content on this website — including product designs, photos, text, logos, and branding — is the intellectual property of WaxThatWick Candle and is protected by copyright and trademark laws.

You may not use our content without express written permission.

7. Limitation of Liability WaxThatWick is not liable for any direct, indirect, incidental, or consequential damages that result from: - Improper use of our products (e.g., not following candle safety instructions)
- Inaccurate information on the website - Delays or interruptions in website access

By purchasing from us, you agree to use our products safely and responsibly.

8. Privacy Your use of our website is also governed by our Privacy Policy, which explains how we collect, use, and protect your information.

9. Children's Use Our website and products are intended for users aged 13 and older. We do not knowingly sell or market to children under the age of 13.

10. Governing Law These Terms are governed by the laws of the state of [Your State/Region], without regard to its conflict of law provisions. Any disputes shall be resolved in the appropriate courts of that jurisdiction.

11. Changes to These Terms We reserve the right to update or modify these Terms at any time. Changes will be posted on this page with an updated effective date. Continued use of the website after changes constitutes your acceptance of the new terms.

12. Contact Us If you have any questions about these Terms, your order, or anything else, please contact us at: ■ Email: Sales@Waxthatwick.com ■ Website: www.waxthatwick.com

■ Thank you for supporting WaxThatWick Candle. We're honored to be part of your intentional and beautifully-scented space.