



**TRUENORTH**



**Medallion  
BANK**

# Medallion Bank

## Case Study

Modernizing Loan Servicing.  
The journey towards  
Seamless Integration.

**Contact us**

[truenorth.co](https://truenorth.co)





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# The Challenge Medallion Bank

Medallion Bank's legacy system created inefficiencies and integration challenges, while complex business rules made quality code delivery difficult.



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# Why TrueNorth? Medallion Bank

TrueNorth was chosen for its deep understanding of the industry and ability to truly partner with the bank to address complex challenges at speed.



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# Impact Medallion Bank

Medallion and Truenorth collaborated on the design, planning, and development of a unique borrower dashboard user interface, and a backend middleware layer to orchestrate loan servicing functions efficiently.



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# More Impactful Solutions Medallion Bank

The middleware layer integrates legacy servicing systems and a new loan management system (LMS). Modern LMS implementation included setting up data pipelines, and data migration with testing.



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# Modernizing Lending Medallion Bank

TrueNorth partnered with Medallion and delivered high quality integration with their next generation loan servicing engine and other systems in the ecosystem with the objective of enabling new and improved experiences.



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Let's Build  
Together!

Case Study

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