

# HRDF

## Training Programs

**Built by Doctors. Designed for Hospitals**

Consulting  
**Querist**

Challenging You To Go Further !

[www.queristconsulting.com](http://www.queristconsulting.com)



# Welcome to Querist Consulting

At Querist Consulting, we are doctors with hands-on clinical and healthcare management experience across the healthcare ecosystem. This unique perspective allows us to speak the language of hospital teams, understand the realities of patient care, and design programs that truly resonate.

**We help hospitals onboard well, perform under pressure, grow leaders, sustain wellbeing, and transform for the future**

# Our SIX Areas of Impact



## Executive & Organization Leadership

Align Strategy, Build Culture & Drive Transformation



## Operational Excellence

Optimize Processes, Root Cause Analysis and Crisis Readiness



## Clinical Leadership & Strategic Influence

Improve Departmental Impact Through Clinical Strategy



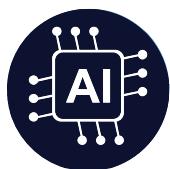
## Onboarding & Early Engagement

Build Belonging & Reduce Early Turnover



## Staff Wellbeing & Engagement

Reduce Burnout & Improve Patient Experience



## Healthcare Innovation & Transformation

Innovation Mindset & AI-Enabled Healthcare Transformation

1-Day

# NEW EMPLOYEE PROGRAM

1



**Querist Healthcare Onboarding**

Build Belonging & Reduce Early Turnover

*“How we work here. Safely. Humanely. From Day 1”*

Suitable for: new employees across disciplines within first 3 months of employment

## M O D U L E S

### **Culture & Values Integration (90 mins)**

Introduce hospital values, expected behaviors, and patient-first mindset from Day 1.

### **Foundations of Teamwork & Communication (90 mins)**

Equip new staff with collaboration and communication skills critical for multidisciplinary teams.

### **Safety & Compliance Essentials (90 mins)**

Embed the expectation for adherence to protocols and patient safety standards across all disciplines including when and how to ask for help

### **Resilience in Action – Managing Stress in Healthcare (90 mins)**

Build confidence under pressure and prevent early burnout through practical techniques while integrating into the role and new environment



1-Day

# OPEARATIONAL EXCELLENCE

2



## Querist Operational Excellence Enabler

Build resilient teams that create a calm and professional patient experience even in chaos

“How hospital teams perform at their best, even on the hardest days.”

Suitable for: frontline and operational teams across clinical and support functions

## M O D U L E S

### Frontline Resilience & Influence (90 mins)

Communicate confidently, navigate difficult patient interactions, and turn routine tasks into trust-building

### Patient Interaction Mastery (90 mins)

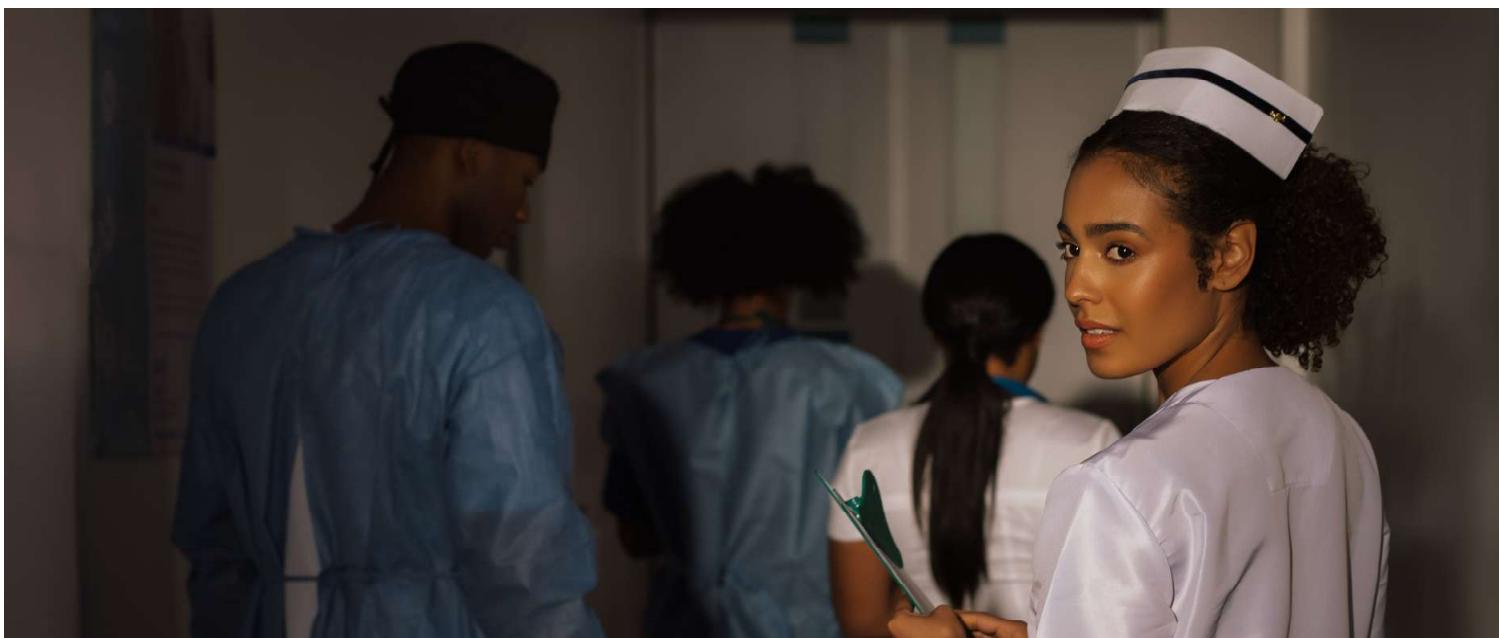
Learn empathy, clarity, and calm communication techniques that patients immediately feel

### Risk to Reliability – Root Cause Analysis & Mitigation (90 mins)

Apply healthcare-specific case studies to identify root causes, implement mitigation strategies, and prevent future errors

### High-Stress Situational Leadership (90 mins)

Make sound decisions and lead peers in acute situations



1-Day

# STRATEGIC THINKING

3



## Querist Clinical Leaders to Enterprise Leaders

Bridge patient care with hospital financial & operational goals

“Transforming clinical authority to organizational influence.”

Suitable for: Managers, Heads of Department, and Senior Clinicians

### M O D U L E S

#### **Strategic Clinical Leaders (90 mins)**

Translate clinical expertise into hospital-wide impact, lead multidisciplinary teams, and think systemically about performance.

#### **Clinical-Business Alignment (90 mins)**

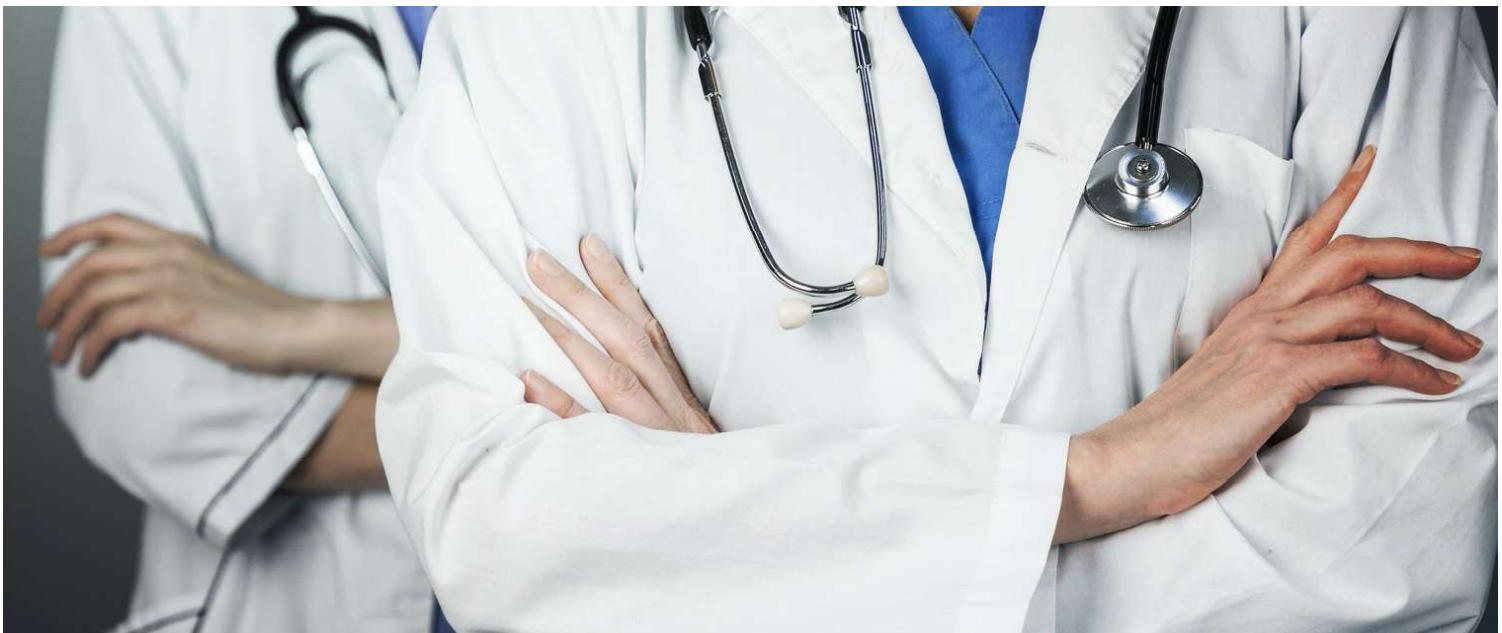
Align clinical decisions with operational and financial objectives, improving overall hospital efficiency and outcomes

#### **Enterprise Mindset – Building Winning Business Cases (90 mins)**

Craft compelling proposals, influence decision-makers, and secure resources for your department while aligning with hospital strategy.

#### **Systems Thinking in Healthcare (90 mins)**

Lead across silos and design solutions that work beyond your department



1-Day

# EXECUTIVE LEADERSHIP



## Querist Transformational Leadership in Healthcare

Lead transformation with clarity, align people and prepare their hospitals for the future of care

“Where culture, strategy, data and care meet.”

Suitable for: Hospital Executives and Senior Leadership Teams

### M O D U L E S

#### **Strategic Culture & Performance (90 mins)**

Align teams with strategy, translate goals into behaviors, and embed culture as a performance driver.

#### **Healthcare Transformation Leadership (90 mins)**

Lead change initiatives balancing patient care, operations, and financial outcomes.

#### **Data-Informed Leadership (90 mins)**

Use KPIs, staff metrics, and patient outcomes to guide decisions and demonstrate measurable impact

#### **AI-Enabled Healthcare Leadership (90 mins)**

Apply AI ethically and practically to care, operations, and workforce design



1-Day

# WELLBEING & ENGAGEMENT

5



**Where wellbeing becomes performance and patients feel the difference.**

Staff experience lower burnout, higher engagement, and greater emotional resilience. Creating a calmer, more compassionate environment that patients can feel.

**Suitable for:** all staff, clinical and non-clinical teams, high-stress units, supervisors and managers

## M O D U L E S

### **Resilience in Action – Managing Stress in Healthcare (120 mins)**

Build personal and team capacity to stay effective under pressure without burnout.

### **Engagement That Sustains (120 mins)**

Create daily practices that build motivation, psychological safety, and pride in work.

### **Human Performance in Healthcare (120 mins)**

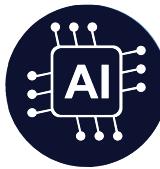
Apply neuroscience-backed techniques to maintain focus, energy, and emotional regulation in high-stress environments



1-Day (Speed Course)

# HEALTHCARE INNOVATION

6



## From intention to impact for future-ready hospitals

Leaders move from abstract strategy to tangible transformation—equipped to implement AI, innovation and change in ways that improve care, performance, and staff confidence.

**Suitable for:** executives, senior clinicians, managers, transformation teams, innovation leads

### M O D U L E S

#### **AI-Enabled Healthcare Leadership (120 mins)**

Understand practical AI applications in care delivery, operations, and workforce enablement.

#### **Patient-Centered Innovation (120 mins)**

Identify gaps in care and design small, high-impact improvements that teams can implement immediately

#### **Leading Change in Complex Systems (120 mins)**

Turn transformation from initiative into habit across clinical and operational teams





# Why Choose Querist?

Our clients choose Querist because they understand that meaningful change in healthcare can only be led by those who truly understand it. That's why our programs don't feel like "training." They feel relevant, grounded, and immediately useful.



## Built by Doctors, Designed for Hospitals

Our team consists of doctors with clinical and healthcare business experience. We speak the healthcare language!



## Case Study & Simulation Driven Learning

Our trainings include real life healthcare scenarios and are highly interactive requiring problem solving and reflections



## Practical, Measurable, Rentention-focused

Our trainings are designed to help participants apply learnings to everyday work through behavioral change



## Accessible & HRDF Claimable

Flexible delivery modes: onsite, night classes, QC training hub venue available

When your people are at their best, patients feel it in every interaction.



We're Here  
for You

Reach Out For Further Info

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