
AYANTRA, INC. LIMITED WARRANTY

Effective August 1, 2025

Ayantra, Inc. (hereafter “Company” or “Ayantra”) warrants that its IdleLogic™ Idle Reduction Systems, including the Idle Reduction Module (IRM), shall be free from defects in materials and workmanship for a period of thirty-six (36) months from the date of delivery, subject to the following conditions:

1. Products have been purchased directly from Ayantra or an authorized Ayantra reseller.
2. Products have not been subjected to abuse, misuse, negligence, or unauthorized modification.
3. The customer’s account with Ayantra is in good standing and all applicable service terms have been maintained without interruption.
4. Installation and operation have been performed according to Ayantra’s guidelines and specifications.

While the warranty is in effect, if an IdleLogic™ system or IRM component fails to operate according to specifications and the issue cannot be resolved with Ayantra’s Technical Support, the Company will issue a Return Material Authorization (RMA) number. Following receipt of an RMA, the customer is responsible for returning the product to Ayantra, freight prepaid. Upon verification that the above conditions have been met, Ayantra will, at its sole discretion, repair or replace the product and return it via prepaid ground shipping.

Ayantra assumes no obligation to repair or replace any product damaged by causes, including, but not limited to: external catastrophes such as fire, flood, or chemical exposure; user negligence or fault; improper or unauthorized use; use outside the product’s intended purpose; power surges or fluctuations; or exposure to extreme environmental conditions.

This warranty excludes all labor or expenses incurred for service or repairs performed in the field or at the customer’s location. Under no circumstances shall Ayantra be liable for incidental, consequential, or special damages including loss of profits, loss of equipment, or business interruption.

The warranty includes three (3) years of telemetry monitoring and web hosting service beginning on the date of product shipment or system activation, whichever occurs first.

Ayantra’s warranty obligations are limited to one of the following, at its sole election:

1. Repair the defective product, or
2. Replace the product with a functionally equivalent unit, provided the customer follows the prescribed warranty claim procedures.

The technical information, recommendations, and safety guidelines provided by Ayantra are based on industry practices and judgment. They do not cover all possible applications or contingencies. It is the customer’s responsibility to evaluate and ensure that the product is suitable for their specific use.

This warranty constitutes the entire agreement and understanding between Ayantra and the customer regarding the products covered herein. There are no other warranties, express or implied, including but not limited to implied warranties of merchantability or fitness for a particular purpose.

Thank you,
Ashok Teckchandani
CEO and Chairman