

# IdleLogic™ Warranty Claim Submission Form

*Use this form to initiate a BPU system warranty claim*

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## SECTION 1: CLAIMANT DETAILS

**Dealer Name** \_\_\_\_\_  
**Dealer Address** \_\_\_\_\_  
**City / State / ZIP** \_\_\_\_\_  
**Dealer Contact Name** \_\_\_\_\_  
**Phone** \_\_\_\_\_  
**Email** \_\_\_\_\_

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## SECTION 2: VEHICLE INFORMATION

**Customer / Fleet Name** \_\_\_\_\_  
**Truck Make** \_\_\_\_\_  
**Truck Model** \_\_\_\_\_  
**Truck Year** \_\_\_\_\_  
**Last 8 of VIN** \_\_\_\_\_  
**Unit Number (if fleet asset)** \_\_\_\_\_  
**Odometer Reading (at time of claim)** \_\_\_\_\_ mi  
**Install Date of BPU** \_\_\_\_\_  
**Mileage Since Install (if known)** \_\_\_\_\_ mi

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## SECTION 3: BPU PRODUCT INFO

**BPU Serial Number** \_\_\_\_\_  
**Firmware Version (if known)** \_\_\_\_\_  
**FleetSavvy™ Status** ☐ Active ☐ Inactive ☐ Faults  
**Telematics Access Provided?** ☐ Yes ☐ No  
**Battery Configuration** ☐ 2 x LiFePO<sub>4</sub> 12.8V 300Ah (Standard) ☐ Other: \_\_\_\_\_

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## SECTION 4: NATURE OF FAILURE

Describe the problem with as much detail as possible (attach additional pages if needed):

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## SECTION 5: ATTACHMENTS CHECKLIST

Item	Required Attached	
Completed Dealer Diagnostic Checklist	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Photos of install / wiring	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Screenshot or logs from FleetSavvy™	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Install invoice or date documentation	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## SECTION 6: CERTIFICATION & SIGNATURE

I certify that the information provided in this form is accurate and complete. I understand that missing or incorrect data may delay claim processing.

**Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Contact Number** \_\_\_\_\_

**RMA #** \_\_\_\_\_